

**AGENDA ITEM No.^b..... NORTH LANARKSHIRE COUNCIL
REPORT**

<p>To: ENVIRONMENTAL SERVICES COMMITTEE</p>	<p>Subject: ISO9002 - SYSTEM UPDATE</p>
<p>From: DIRECTOR OF ENVIRONMENTAL SERVICES</p>	<p>Result of Accreditation Visit to North Area Environmental Health Section, Bron Way Office, Cumbernauld</p>
<p>Date: 9th October, 1998 Ref: LJ/ISO9002</p>	

PROPOSED DECISION

To note the Report.

BACKGROUND

Members will be aware that the Department operates a quality assurance section, the principal aim being to achieve accreditation for all the Department's services to the International Standard of BS.EN.ISO9002.

The accreditation visits take the format of an assessor from National Quality Assurance (NQA) being present for one to two full working days to ascertain compliance with the ISO9002 standard and when accreditation is achieved a programme of surveillance visits per year for each of the accredited sections within the Department is developed. This usually consists of the assessor visiting each accredited section of the Department for two to three working days per year. Each visit consists of external visits with staff members as well as examination of the records held at the offices.

REPORT

On 6th November, 1998 an accreditation visit took place within the Environmental Health Section at Bron Way, Cumbernauld to extend the scope already awarded to the Central Area Environmental Health Section in December, 1994. The visit was successful and NQA awarded the extension to scope after accompanying an Environmental Health Officer whilst carrying out a food hygiene visit and reviewing various other work carried out by the officers.

Further surveillance visits due during the month of November include the Central Area Environmental Health Section and the Central and South Area Trading Standards Sections.

Work will now commence to gain accreditation for the South East and West Area Environmental Health Sections based at Scomag House, Motherwell and the Transport Central Hire Desk based at Bellshill Depot, Old Edinburgh Road, Bellshill.

M. Kenzie L. Hutton