

To: AREA COMMITTEES		Subject: LOCAL AREA PLANNING
From: CHIEF EXECUTIVE		
Date: 22 May 2002	Ref: 012/01/SCR Local Area Plan	

**1. Purpose of Report / Introduction**

1.1 The purpose of the report is to propose the development of Local Area Plans for each of the Council's Area Committee areas through which approaches to participation in local area planning can be piloted.

**2. Background**

2.1 The Local Government Act (Scotland) 2002 which will be enacted this year establishes, amongst other things, a statutory duty for local authorities and other key public bodies to actively engage with communities in promoting and planning for the wellbeing of their areas. Statutory guidelines are to be published shortly which will set out these requirements. Some time ago, the North Lanarkshire Partnership agreed that participation by local people in community planning would be most productive at local level and that this would be best achieved through the existing structures. It is acknowledged however that inconsistent operational boundaries often cause difficulties for the partner agencies.

2.2 The North Lanarkshire Partnership has produced a framework through which the wellbeing of the area can be monitored over time. This incorporates a comprehensive suite of indicators covering a variety of issues facing North Lanarkshire from economic performance to civic participation. The Council has led the production of Area Profiles for each of the Area Committee areas which reflect this framework where data is available and useful at smaller geographical levels.

2.3 An information based approach to identifying the issues and challenges in each area has been devised and is currently being piloted. These contain a range of statistical information covering the following themes:

- Population and households
- Employment and unemployment
- Benefits receipt
- Learning
- Housing
- Land use
- Health
- Community safety
- Local perceptions from the Residents Survey

2.4 Such local planning can influence policy by forming an input into the annual budgetary review and service planning process of the Council and the Community Planning partners.

### **3. Proposals for Local Area Planning**

- 3.1 It is proposed to develop effective Local Area Planning on a staged basis. The key elements of the information based approach are to first identify issues emerging from the statistical profiles for the area (attached as Appendix 1), relate these in the first instance to Council service provision information already available, and then use this information as a tool to stimulate contributions to discussion on these issues at a local level.
- 3.2 An end product will be the development of key tasks and actions which will seek to tackle the issues and challenges identified. A potential structure for such a plan is shown at Appendix 2.
- 3.3 To help achieve this, the Chief Executives Office will support the local officer corporate teams in piloting community participation approaches as part of the project. A key element will also be consideration of appropriate mechanisms for NLP agencies to contribute to the process at a local level.
- 3.4 It is envisaged that differing approaches to participation, such as 'Open Space' events, will be implemented as a way of ultimately improving engagement by local people. It is proposed to pilot this in the first instance in the Bellshill & District Area and possibly one other area where profiling is furthest advanced prior to rolling out to other areas. Initial drafts of local Area Plans could be prepared for the next cycle of Committee meetings in September, and thereafter feed into the service planning process.

### **4. Recommendations**

- 4.1 It is recommended that the Committee;
- (i) agree to the development of Local Area Plan for each of the Area Committee areas;
  - (ii) note the completion of the initial Area Profiles
  - (iii) support the piloting of community participation on a staged basis; and
  - (iv) otherwise note the content of the report.

*A Wintfield*

**Chief Executive**  
May 22, 2002

*North Lanarkshire Council – Area Profiles*

**North Area**

Summary Profile  
for  
North Area

**January 2002**

# *North Lanarkshire Council – Area Profiles*

## **North Area Area**

### **Contents**

<b>Contents .....</b>	<b>ii</b>
<b>Introduction .....</b>	<b>iii</b>
<b>Contacts.....</b>	<b>iv</b>
<b>Map of Area Committee Areas .....</b>	<b>v</b>
 <b>Profile Topics:</b>	
<b>Nº 1: POPULATION.....</b>	<b>1.1</b>
<b>Nº 2: EMPLOYMENT.....</b>	<b>2.1</b>
<b>Nº 3: BENEFITS RECEIPT.....</b>	<b>3.1</b>
<b>Nº 4: LEARNING.....</b>	<b>4.1</b>
<b>Nº 5: HOUSING.....</b>	<b>5.1</b>
<b>Nº 6: LAND USE .....</b>	<b>6.1</b>
<b>Nº 7: HEALTH .....</b>	<b>7.1</b>
<b>Nº 8: SAFETY.....</b>	<b>8.1</b>
<b>Nº 9: LOCAL PERCEPTIONS.....</b>	<b>9.1</b>

# Introduction

These Profiles have been compiled to inform residents, service users, decision makers and policy analysts of some of the key data and information that describes and illustrates the social, economic and environmental condition of each of the Council's six Area Committee Areas.

A separate Profile has been compiled for each Area and, as it is intended that each Profile addresses the needs of that particular Area, the 6 Profiles will contain slightly different information.

There are two main aims behind the production of these profiles. The first is to provide interested parties with up-to-date, unbiased, consistent information on their Area in order to inform discussion and decision making in relation to the current needs of the Area. The second is to facilitate the process of identifying the key issues and challenges facing residents and service users in each Area.

Because the Profiles are aimed at a range of different users, they have been produced in two forms: the full **Statistical Profile** and a brief **Summary Profile**. The full Statistical Profile contains more detail including tables of figures, maps and graphs. Each topic in this version starts with a one page summary sheet – and the Summary Profile is simply a collection of these summary sheets collated together for easy reference.

The full version also contains a comprehensive appendix of contact information for community and voluntary organisations (not included in the summary version.)

A key principle in the production of these Profiles has been the desire to make the information they contain brief yet clear and accessible to as wide an audience as possible. To achieve this, attempts have been made to use clear terminology and simplify the presentation of numerical information. However, the views of users on further improvements in this area would be welcome as would feedback on the content of the profiles. A list of contacts is included on the following page for this purpose.

---//---

## Contacts

These Profiles were compiled from information provided by research staff throughout the Council combined with data and information from corporate resources analysed centrally within the Chief Executive's Office. The Profiles were compiled, published and distributed by staff within the Council's Information and Research Unit whose contact details, along with those of the other research staff, within and outwith the Council, who contributed to the work, are listed below:-

### **Chief Executive's Office, Information & Research Unit**

William Baxter, Information & Research Officer, 01698 302555, [baxterw@northlan.gov.uk](mailto:baxterw@northlan.gov.uk)  
Susan Galloway, Information & Research Officer, 01698 302292, [galloways@northlan.gov.uk](mailto:galloways@northlan.gov.uk)  
Lesley Mann, Information & Research Officer, 01698 302569, [mannl@northlan.gov.uk](mailto:mannl@northlan.gov.uk)  
Derek Neill, Senior Information & Research Officer, 01698 302352, [neilld@northlan.gov.uk](mailto:neilld@northlan.gov.uk)  
Graham Reid, Information & Research Manager, 01698 302266, [reidga@northlan.gov.uk](mailto:reidga@northlan.gov.uk)

### **Chief Executive's Office, Community Planning/Partnership Section**

June Jenkins, Administrative Assistant, 01698 302189, [jenkinsju@northlan.gov.uk](mailto:jenkinsju@northlan.gov.uk)

David Knight, Community Safety Partnership Officer, 01698 302323, [knightd@northlan.gov.uk](mailto:knightd@northlan.gov.uk)

### **Dept of Education**

Joe Bancewicz, Policy Adviser, Policy Unit, 01236 812246, [bancewiczj@northlan.gov.uk](mailto:bancewiczj@northlan.gov.uk)

### **Dept of Housing & Property Services**

Julie Hunter / Andrea Rose, Research Officer, Development Section, 01236 81252  
[rosea@northlan.gov.uk](mailto:rosea@northlan.gov.uk)

### **Dept of Planning & Environment**

Gordon McNaughton, Senior Planning Officer, 01236 616245, [mcaughtong@northlan.gov.uk](mailto:mcaughtong@northlan.gov.uk)

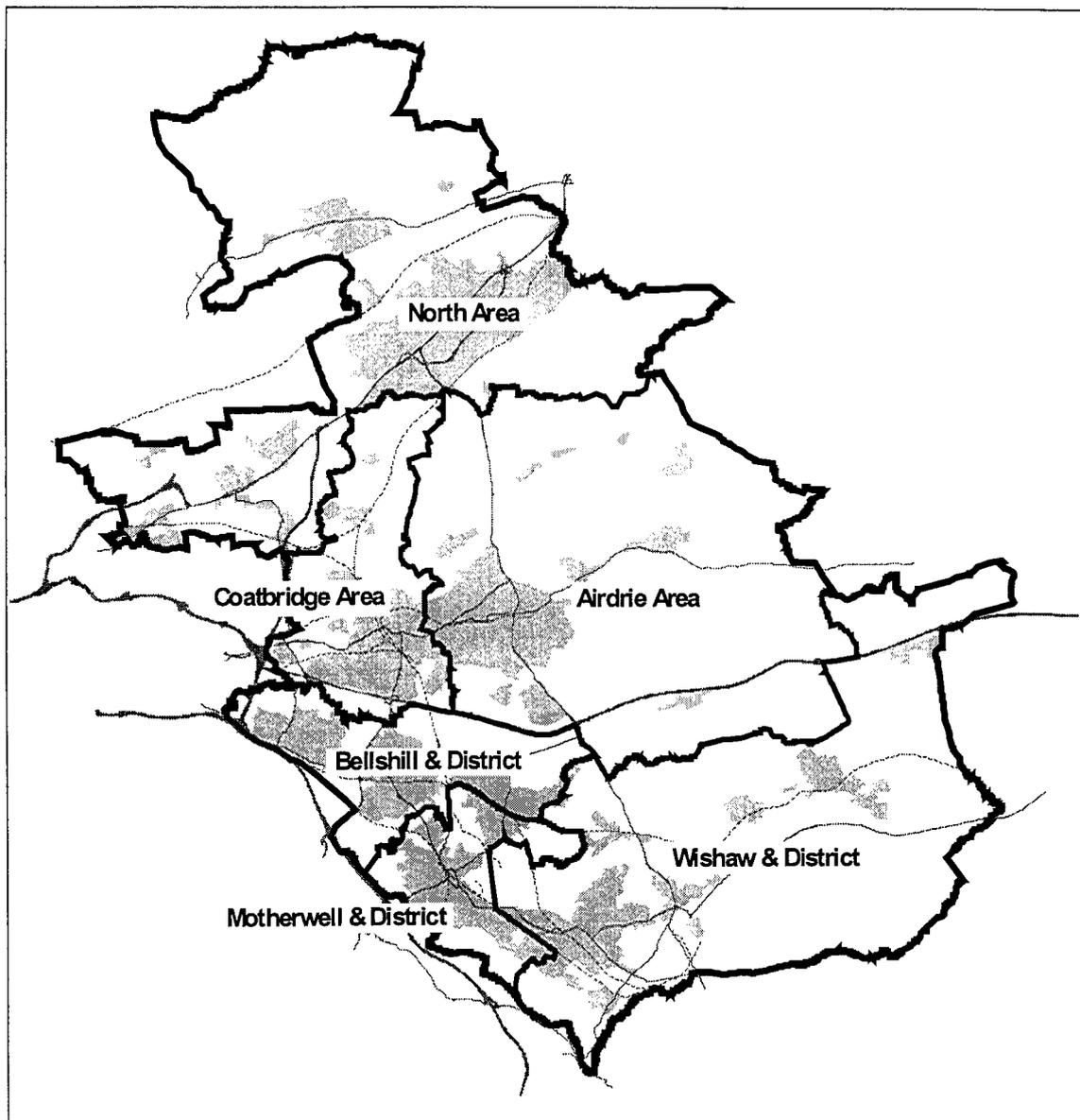
### **Lanarkshire Health Board**

Dr David S. Gordon, Public Health Research Manager, 01698 206325  
[david.gordon@lanarkshirehb.scot.nhs.uk](mailto:david.gordon@lanarkshirehb.scot.nhs.uk)

Feedback on the content, style or format of the profiles should be addressed to

Graham Reid, Information & Research Manager, 01698 302266, [reidga@northlan.gov.uk](mailto:reidga@northlan.gov.uk)

## Map of North Lanarkshire Showing Area Committee Boundaries



*Based upon Ordnance Survey mapping. © Crown copyright. All rights reserved. North Lanarkshire Council. OS Licence LA 09041L. 2002.*

**Note:** A more detailed map of each Area Committee area is contained within the **POPULATION** topic of each Statistical Profile. *(Please note, however, that the detailed map is not included in the summary version.)*

# *North Lanarkshire Council – Area Profiles*

## **North Area**

### **No 1: POPULATION**

---

#### **Total Population, 1999**

- The total population of the area covered by the North Area is over 81,800.
- The area has seen a large increase in total population during the 1990s.

#### **Population by age, 1999**

- The North Area has a very similar age structure to the North Lanarkshire area, however it has smaller numbers of people in the 65+ age groups.
- Around two thirds of the population in the area are of working age.

#### **Population Change**

- During the 1990s, the North Area has experienced population growth in all age groups.
- Those in the working age groups 30-44 and 45-64 increased by 70% or more.
- There was also a 71% increase in the number of persons aged 85+.
- The number of children aged between 0 and 4 has increased by 9%.
- There is a bulge in population numbers of persons in their 30s, reflecting the 'baby-boom' in the 1960s. This will have implications as this group age and move through the older age groups.
- Population projections for the former Cumbernauld and Kilsyth District and the Strathkelvin District suggest continuing growth in population culminating in a 6% growth by the year 2016. However, the number of those in the younger working age groups will experience decline, whilst the number in older working age groups will increase.
- Like many other areas the greatest growth will be in those aged over pensionable age, this group will account for almost 20% of the population of the North Area in 2016 rather than the current 14%.

#### **Residences, 1999**

- Around one quarter of all residences are now persons living alone.
- Less than one third of residences now contain children.
- Residences with persons over pensionable age now account for 27% of all residences in the North Area. Over 40% of these persons live alone. The rise in pensioner households is expected to continue.

#### **Main Settlements in Area**

- Cumbernauld is by far the largest settlement in the area with a population of over 52,700.
- Gartcosh has seen a large increase in population and in the number of residences in the villages.
- The village of Mollinsburn has seen the greatest loss in terms of population, but the drop in the number of residences has been less severe.

# *North Lanarkshire Council – Area Profiles*

## **North Area**

### **No 2: EMPLOYMENT**

---

#### **Employment**

- The most up to date employment information at Area Committee level is for 1999.
- In 1999, North Area had almost 25,000 employees.<sup>i</sup>
- 55% of the workers in North Area were male and 45% female.
- 76% were full time jobs and 24% part time.
- Almost a quarter work in the Distribution, Hotels and Restaurants, a further 22% in Manufacturing and almost one fifth in the Public Administration, Education and Health sector.
- Over 10% work in Transport and Communications, almost twice the national figure, but less than 9% in Banking, Finance and Insurance, considerably lower than nationally.

#### **Employers**

- The 10 largest employers in North Area account for less than a quarter of all employees in the area.
- The two largest employers, the Inland Revenue and Semple and Cochrane, account for over 8% of employment in the area.

#### **Unemployment<sup>ii</sup>**

- The unemployment rate for North Area as at July 2001 was 3.9%. For males it was 5.3% and for females 2.2%.
- The male, female and total unemployment rates in North Area are all considerably lower than the rates for North Lanarkshire as a whole and also lower than national rates.

#### **Unemployment Trends**

- Unemployment is falling in all parts of Scotland and all parts of North Lanarkshire.
- Over the last year the number unemployed in North Area fell by around 5%.
- The figure for North Lanarkshire is down by 7% and for Scotland as a whole, down 11%.
- Thus, although the North Area has lower than average rates of unemployment, unemployment has fallen at a slower rate than average over the last year.
- Since local government reorganisation and the inception of North Lanarkshire Council, in April 1996, unemployment has fallen by almost 46% in North Area. This compares to a 40% fall in North Lanarkshire and 46% fall throughout Scotland.

#### **Age and Length of Time Unemployed**

- 8% of all unemployed claimants in North Area have been unemployed for over a year, 2% for over 2 years and 0.5% for over 5 years. A considerably smaller proportion of the unemployed have been unemployed over the long term in the area than in North Lanarkshire or in Scotland overall.
- 34% of all unemployed claimants in North Area are aged under 25. This is greater than both the North Lanarkshire figure and the Scottish figure.
- 372 claimants or just over 24% of all unemployed claimants in North Area qualified for the 'New Deal' programme. This was similar to the proportion throughout North Lanarkshire Council, but less than Scotland overall.

### **No 3: BENEFITS RECEIPT**

---

#### **Working Age Population Receiving Benefits**

- Almost 10,600 adults are excluded from the labour market, either because they are unable to work or are unable to find work;
- As a result one in five (20%) adults of working age receive one of the three main social security benefits (Income Support, Job Seekers' Allowance or Incapacity Benefit). This is a smaller proportion than in North Lanarkshire overall (27%).

#### **Child Poverty**

- One in five children under 16 years (20%) live in households dependent on Income Support or Job Seekers' Allowance. This compares with one in four children (26%) in North Lanarkshire as a whole.
- In total 3,500 children under 16 live in households in receipt of these benefits.
- Almost 2,200 school pupils living in North Area receive free school meals, while more than 2,800 receive clothing and footwear grants.

#### **Lone Parent Families**

- 40% of lone parent families receive Family Credit, and are therefore in low paid employment. This compares with 43% of lone parent households in North Lanarkshire.

#### **Pensioners on Low Incomes**

- 17% of retired people receive Income Support and are therefore amongst the very poorest pensioners. In North Lanarkshire overall 21% of pensioners receive Income Support.
- One third of retired people receive Council Tax Benefit because their incomes are so low. This is slightly below the North Lanarkshire figure (38%).

#### **Disabled People**

- Around 4,400 individuals under retirement age (including children) receive disability benefits to help them with everyday living. This is 6% of the population under 65years, compared with 8% of this age group in North Lanarkshire.
- One in five pensioners receive disability benefits (1,800 people in total), the same proportion as in North Lanarkshire as a whole.

#### **Housing and Low Incomes**

- 72% of council tenants receive Housing Benefit to help with their housing costs, a higher proportion of tenants than in North Lanarkshire overall (60%).
- 26% of households (of all tenure types) receive Council Tax Benefit, a smaller proportion than in North Lanarkshire (34%).

# *North Lanarkshire Council – Area Profiles*

## **North Area**

### **No 4: LEARNING**

#### **Education Establishments**

- There are 936 nursery places in North Area, provided by 20 local authority and 15 partnership nurseries.
- 30 primary schools, 7 secondary schools and 2 special schools serve the area.
- More than 12,900 pupils attend these schools.

#### **Quality of Education - Residents' Views**

- North Area residents consider the primary and secondary school education to be the second highest quality local authority service (Source: North Lanarkshire Residents' Survey 1999);
- 83% of residents think the education service is either 'good' or 'very good';
- 77% of residents think primary and secondary education is 'very important' and 69% view it as a 'high priority' for improvement.

#### **Attendance Levels**

- Primary school attendance in North Area (95.1%) is slightly above the NLC average (94.7%) and very close to the national average (95.4%);
- The attendance record of North Area secondary school pupils (87.9%) is close to the NLC average (87.2%), and just below the national average (89.2%).

#### **Attainment - Primary Schools**

- Both North Area and North Lanarkshire primary school pupils have improved significantly in reading, writing and mathematics over the past 3 years;
- In the most recent year, North Area pupils exceeded the North Lanarkshire average in reading, writing and mathematics.

#### **Attainment - Secondary Schools**

- A higher percentage of North Area secondary pupils gained 5+ credit passes than in North Lanarkshire overall;
- The percentage of fourth year pupils gaining 5 or more Credit passes has risen in North Area from 25% (1995 to 1997) to 29% (1997 to 1999). (These are 3 year rolling averages).
- Corresponding figures for North Lanarkshire are 22% to 26% and, for Scotland, 28% to 31%.

#### **School Leaver Destinations**

- The proportions of North Area school leavers entering further or higher education is the same as the national average (50.7%) and higher than the NLC average (47.3%).
- Nearly one in three (32%) North Area school leavers found a job, a figure higher than either the NLC or national average (29% and 26% respectively).
- Just 6.5% of North Area school leavers found a training place, lower than the NLC figure (10%) and the national figure (7.1%).

#### **Free School Meals and Clothing Grants**

- Of all the NLC areas, North Area has the lowest proportion of both primary and secondary pupils receiving free school meals and clothing grants.
- 22% of North Area primary pupils claim free meals, compared with 27% in NLC and 22% nationally.
- 18% of North Area secondary pupils claim free meals, compared with 22% in NLC and 17% nationally.
- In North Area, 33% of primary pupils and 30% of secondary pupils receive clothing grants, compared with 40% and 37% respectively in North Lanarkshire overall.

# *North Lanarkshire Council – Area Profiles*

## **North Area**

### **No 5: HOUSING**

---

#### **Current Provision**

- 63% of the housing units are in Cumbernauld, 16% in Kilsyth and 21% in Moodiesburn.
- Owner Occupation in Cumbernauld and Kilsyth is very high at 78% and 72% respectively.
- The tenure structure of Kilsyth mirrors that of North Lanarkshire more closely.
- Cumbernauld has many more housing association properties than the North Lanarkshire average, whilst Kilsyth and Moodiesburn have considerably less.
- The size of the private rented sector in all three areas is around 1%.

#### **Property Types and Dwelling Sizes**

- There are around 4,500 rented properties in Cumbernauld, 2,200 in Kilsyth and 1,800 in Moodiesburn.
- Cumbernauld has the most rented housing in the council area
- Over 40% of the rented stock in Cumbernauld is 4apt or bigger, compared to 27% and 29% in Kilsyth and Moodiesburn
- The number of smaller properties in Kilsyth is 24% compared to the North Lanarkshire average of 18%.

#### **Social Rented Supply x Landlord Type and Property Type**

- Flats account for over 70% of rented properties in Kilsyth, 52% in Moodiesburn and 40% in Cumbernauld.
- All of the rented properties in Moodiesburn are houses.

#### **Current Provision**

- The North Area Committee comprises the local housing offices of Cumbernauld, Kilsyth and Moodiesburn. All have quite distinctive characters and therefore in this document tables are provided for all three areas separately.
- Despite high levels of council house sales, 60% of the remaining rented properties in Cumbernauld are houses, and only 40% flats.
- Over 70% of the rented properties in Kilsyth are flats; this is significantly above the 52% North Lanarkshire average. This is particularly true of the council stock where 73% are flats and only 27% are houses.
- In Moodiesburn, in line with the North Lanarkshire average, 52% of rented properties are flats. This is mostly 4-in-a-block type of property.
- Across North Lanarkshire, less than half of rented properties stock are houses

# *North Lanarkshire Council – Area Profiles*

## **North Area**

### **No 6: LAND USE**

---

#### **Sites of Importance for Nature Conservation (SINCS)**

- There are a total of 126 SINCs in North area.
- Over a third (36%) of all North Lanarkshire SINCs are within North Area.
- These sites account for over 2,500 hectares of land in the area.
- In terms of land size, North Area has over 40% of all SINCs in North Lanarkshire.

#### **Sites of Special Scientific Interest( SSSI)**

- There are a total of 9 SSSIs in North Area, totalling 139 hectares of land.

#### **Vacant and Derelict Land**

- There are a total of 540 hectares of vacant and derelict land on 166 sites in the North area.
- These 166 sites account for just under a quarter (24%), by area, of all vacant and derelict land contained in the North Lanarkshire area.

#### **Listed Buildings**

- In the North Area there are a total of 57 listed buildings.
- These buildings make up almost a third (32%) of the total number of listed buildings in the council area.

#### **Industrial Sites and Housing Sites**

- There are 85 Industrial Sites in the North Area covering 316 hectares of land.
- Almost one third (31%), by area, of all North Lanarkshire industrial land is situated in North area.
- The North Area has 192 housing sites covering 488 hectares.
- This represents 28% by area of all North Lanarkshire housing land.

#### **Conservation Areas**

- There are 3 conservation areas within the North Area.
- These are located at Kilsyth Town Centre, Dullatur and Cumbernauld Village.

# North Lanarkshire Council – Area Profiles

## North Area

### No 7 HEALTH

---

All information relates only to that part of North within Lanarkshire NHS Board area.

#### A Long Life?

- The current life expectancy in NHS Lanarkshire is, in round figures, 75.
- In the North Area in 2000, 250 people died before the age of 75.

#### Early Life

- The number of mothers smoking in pregnancy was 26%, and the number who are still breastfeeding at 6 weeks is also 26%.

#### Health Related Behaviour

- 30% of adults smoke tobacco, slightly lower than the North Lanarkshire average (32%).
- 17% of adults drink more than the recommended safe weekly level. This is similar to the proportion for North Lanarkshire as a whole (16%).
- Adults should take at least moderate exercise on at least five days per week. 43% of North adults manage this level, compared with 44% for North Lanarkshire as a whole.
- A combination of poor diet and low physical activity leads to weight gain. 32% of North adults are overweight and a further 16% obese – 48% in total, little different from the North Lanarkshire average of 51% (34%, 17% respectively).

#### Self Reported Health

- Self reported health is slightly better in North than the Lanarkshire average and is strongly related to age.

#### Diagnoses and Deaths

- There is no local data on *GP consultations*, but national figures applied to the North population suggests that there are around 192,000 GP consultations per year. The main diagnoses are: respiratory disease and musculoskeletal disease
- There are roughly equal numbers of consultations by those aged under 25, 25–44 and 45–64.
- Far fewer people are *admitted to hospital* as day-patients or in-patients. There were 15,900 admissions of North residents in 2000. The pattern of diagnoses is quite different from that seen by GPs, with the main ones being digestive system disorders and neoplasms.
- 28% of hospital admissions in 2000 were aged 65+.
- There were 662 *deaths* of North residents in 2000. The main causes of death were circulatory system disorders and neoplasms.
- 74% of deaths were aged 65+, and only 44 (7%) under age 45.

#### Perceptions of Quality of Life

- The majority of people – 58% - are at least “satisfied” with their level of physical well being but, unusually, only the same proportion are satisfied with their mental and emotional well-being. Around two-fifths are less than satisfied with their overall quality of life.

---

Technical Note: Most data in this profile is for the year 2000. This gives small numbers for some events and caution should be exercised in interpretation. Health related behaviour data is from the Lanarkshire Health Survey 2001. This survey, in common with most such surveys, under-represented those with poorer health related behaviour.

# *North Lanarkshire Council – Area Profiles*

## **North Area**

### **No 8: SAFETY**

---

#### **Crimes of Violence**

- The North Area has consistently had a significantly lower rate of crimes of violence than that of the other areas shown.
- The 5-year average of 91 crimes per 10,000 population is the lowest of the 6 areas within North Lanarkshire and is 15% below the North Lanarkshire average, 31% below the Strathclyde average and 26% below the Scottish average over the same period.

#### **Drugs Crime**

- The rate of Drugs Crime in the North Area has also been consistently lower compared to those of the wider areas of North Lanarkshire, Strathclyde and Scotland.
- The 5-year average rate of 43 crimes per 10,000 population is the lowest of the 6 areas within North Lanarkshire and is 25% lower than both the North Lanarkshire and Scottish averages of 58 and 40% lower than the Strathclyde average of 72 over the same period.

#### **Vehicle Crime**

- The rate of vehicle crime in the North Area has mirrored the trend elsewhere and peaked in 98/99 at 177 crimes per 10,000 population.
- Over the 5-year period the rate has averaged 158 crimes per 10,000 population which is almost the same as the Scottish rate of 157. However, this is still 10% below the North Lanarkshire average and 18% below the Strathclyde average over the same period.

#### **Housebreaking**

- The rate of housebreaking in the North Area has consistently been lower than the overall rates for North Lanarkshire, Strathclyde and Scotland.
- The 5-year average of 87 crimes per 10,000 population is the lowest of the 6 areas within North Lanarkshire, and is 12% lower than the North Lanarkshire average, 31% lower than the Strathclyde average and 20% lower than the Scottish average over the same period.

#### **Vandalism**

- The North Area has consistently had a significantly lower rate of vandalism compared to other areas.
- The 5-year average of 97 crimes per 10,000 population is the lowest of the 6 areas within North Lanarkshire.
- This rate is almost 30% lower than the North Lanarkshire average and over 35% lower than the Strathclyde and Scottish averages over the same period.
- The rise in all the figures for 2000/01 reflects a change in the police reporting procedures for this type of crime.

### No 9: LOCAL PERCEPTIONS

The following perceptions of local people in North Area are taken from the Council's Residents Survey carried out in 1999.

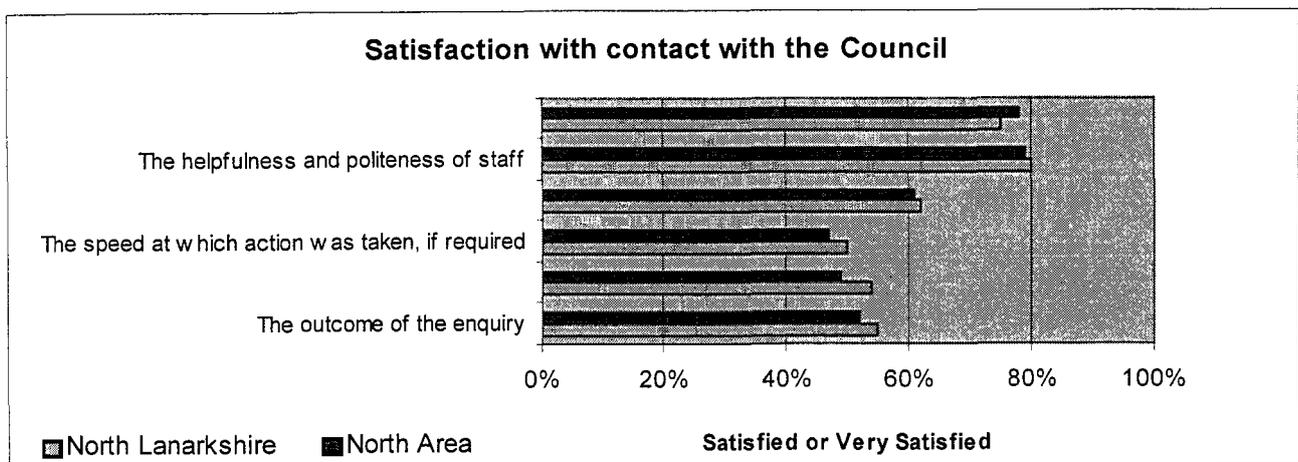
#### Awareness of Council Services

- North Area residents had around average awareness of which services are provided by the Council.
- However, only 25% of North Area residents were aware of the existence of the Area Committee – although this was (jointly with Airdrie Area) the highest awareness level of any Area. (The figure for North Lanarkshire as a whole was 19%.)

#### Perceptions of Services

- North Area residents said:
  - refuse collection
  - public transport
  - maintenance of roads, footpaths and street lighting
  - primary and secondary education
 were the most **important** Council services.
- North Area residents placed:
  - refuse collection
  - primary and secondary education
  - libraries
  - public transport
 at the top of the scale for **quality** of Council services.
- North Area residents said:
  - museums and heritage centres
  - concert halls/theatres/cultural centres
  - maintenance of roads, footpaths and street lighting
  - support for the local economy
 were lowest on the **quality** scale.
- North Area residents placed:
  - maintenance of roads, footpaths and street lighting
  - care services for people with disabilities
  - care services for older people
  - care services for children and families
 at the top of the list of **priorities for improvement**

#### Contact with the Council



#### Community Issues

Residents' views on how well a range of issues affecting local communities are being tackled, placed...  
*improving public transport* at the **top** of the list, and  
*bringing new life to town centres* at the **bottom** of the list.

## **Draft Outline of a Local Area Plan**

Cover Page

Foreword by Convener

Contents

### **1.0 Introduction**

The context of public services, Council services and the various other plans in existence. Mechanism by which this plan feeds into the Council & Partner organisations planning processes.

An explanation of the need for local area plans and the background to area committees.

Include vision and values.

### **2.0 Area Profile**

Explanation of use of the Area Profiles in the development of the plan including joint working at department and/or service level and how these processes will be developed in the future.

### **3.0 Issues and Challenges**

The Area Profile data analysed by the corporate themes (below) and augmented by local information on service provision.

- The area and its population
- The local economy and employment
- Poverty and exclusion
- Education and learning
- Health, well being and care
- Housing and the environment
- Community safety

### **4.0 Partner Agency Involvement**

Partnership activity relevant to the area.

### **5.0 Community Involvement**

Appropriate methods and approaches to be piloted and developed

### **6.0 Targets and Monitoring**

The recognition that any plan needs to be monitored against outcomes.

### **7.0 Priority Actions**

Key partnership tasks relevant to the Area, grouped by Community/ Corporate Plan themes where appropriate.