

REPORT

To: POLICY & RESOURCES (FINANCE & CUSTOMER SERVICES) SUB-COMMITTEE	Subject: DRAFT ICT STRATEGY	
From: HEAD OF E-GOVERNMENT & SERVICE DEVELOPMENT		
Date: 27 February, 2008	Ref: IG/JMcC	

1. Introduction

1.1 This report is to provide the Committee with an update on the development of the Council's ICT Strategy.

2. Background

2.1 It was recognised that the Council's current ICT Strategy required to be refreshed and work has been ongoing within E-Government and Service Development in recent weeks to prepare a draft for discussion with Council Services.

2.2 The structure and outline of the strategy was presented to the Customer Service Development Working Group at its meeting on 29 January 2008 and the first draft was published on 22 February. The strategy will also be discussed with individual Service Strategy groups to ensure all Services have an opportunity to provide input.

3. Corporate Considerations

3.1 The ICT Strategy is "an agreed statement explaining how an organisation will use ICT to achieve its business objectives". It describes where we are now, our vision for the future and how we will get there.

3.2 The ICT Strategy provides a framework and direction of travel for every aspect of the ICT function, and how it fits with other corporate strategies to meet the Council's strategic objectives. It also provides a clear direction for the work of the ICT service and promotes a joined up approach to Service Planning and to ICT investment, ensuring that ICT can support future Service aspirations. Without an ICT Strategy, Service and strategic objectives may not be met and value for money is unlikely to be achieved.

3.3 Following ongoing dialogue with Council Services, it is intended to present the final Strategy to Committee in May. A copy of the full strategy document is available to Elected Members in the Members Library and also on ConnectNL.

4. Recommendations

4.1 The Committee is asked to note the progress on the development of the ICT Strategy.

Irene Gillespie

Head of E-Government & Service Development

For further information please contact Irene Gillespie on tel. ext.2532.