

AGENDA

- (1) Declarations of Interest in terms of the Ethical Standards in Public Life Etc. (Scotland) Act 2000

MONITORING

- (2) Revenue Budget Monitoring Reports 2014/2015
 - (a) Finance and Customer Services (pages 7-12)
Submit report dated 28 October 2014 by the Head of Financial Services providing a comparison of actual expenditure and income for the year from 1 April to 10 October 2014 for Finance and Customer Services (including Miscellaneous Services) against the budget and providing explanations of the most significant variances (copy herewith)
 - (b) Council Summary (pages 13-19)
Submit report dated 30 October 2014 by the Head of Financial Services providing a comparison of actual expenditure and income for the year from 1 April to 10 October 2014 for the Council's General Fund Account and the Housing Revenue Account against the budget and providing explanations of the most significant variances (copy herewith)
- (3) Capital Budget Monitoring Reports 2014/2015
 - (a) Finance and Customer Services Capital Programme 2014/2015 (page 20)
Submit report dated 29 October 2014 by the Head of Financial Services providing a summary of the financial performance of the Finance and Customer Services Capital Programme for the period from 1 April to 10 October 2014 (copy herewith)
 - (b) Composite Capital Programme 2014/2015 (pages 21-24)
Submit report dated 30 October 2014 by the Executive Director of Finance and Customer Services summarising the financial performance and providing a near final position on the movement in resources and expenditure budgets for the Composite Capital Programme for the period from 1 April to 10 October 2014 (copy herewith)
- (4) Treasury Management Monitoring Report – 1 July to 30 September 2014 (pages 25-30)
Submit report dated 29 October 2014 by the Head of Financial Services advising on the quarterly activity of the Council's Loans and Investment Portfolios from 1 July to 30 September 2014 (copy herewith)
- (5) Finance and Customer Services Service Plan Performance Report – Six Monthly Exceptions Report – 1 April to 30 September 2014 (pages 31-37)
Submit report dated 13 November 2014 by the Executive Director of Finance and Customer Services advising of Service Plan Performance results for the first six months of 2014/15 (copy herewith)

- (6) **Payment of Local Taxation and Benefit Update (pages 38-41)**
Submit report dated 1 October 2014 by the Head of Revenue Services providing an update on the payment performance of Council Tax and Non Domestic Rates and the administration of Housing/Council Tax Benefit (copy herewith)

OPERATIONAL

- (7) **Scottish Welfare Fund Update (pages 42-47)**
Submit report dated 13 November 2014 by Head of E-Government and Service Development seeking approval for the permanent staff arrangements for the Scottish Welfare Fund (copy herewith)
- (8) **Scotland's Draft Budget 2015-2016 (pages 48-50)**
Submit report dated 22 October 2014 by the Executive Director of Finance and Customer Services providing an update on the announcement on the Scottish Government Draft Budget for 2015-2016 (copy herewith)
- (9) **Financial Outlook 2015-2016 (pages 51-54)**
Submit report dated 30 October 2014 by the Executive Director of Finance and Customer Services advising of the financial outlook following publication of the Scottish Government's Chief Economic Advisor's assessment of the medium term outlook for public expenditure in Scotland (copy herewith)
- (10) **Update on Scottish Wide Area Network (SWAN) (pages 55-56)**
Submit report dated 30 October 2014 by the Head of E-Government and Service Development providing an update on negotiations regarding the Council's migration to the national Scottish Wide Area Network (SWAN) (copy herewith)
- (11) **Customer Services Mid Year Update 2014-2015 (pages 57-59)**
Submit report dated 29 October 2014 by Head of E-Government and Service Development providing an update on the work currently underway to deliver the objectives of the Customer Service Strategy (copy herewith)
- (12) **ICT Update (pages 60-63)**
Submit report dated 2 November 2014 by Head of E-Government and Service Development providing an update on ICT in North Lanarkshire (copy herewith)

CONTRACTS

- (13) **Extension of Use of Caird Data Centre as ICT Disaster Recovery Site for North Lanarkshire Council (pages 64-65)**
Submit report dated 23 October 2014 by Head of E-Government and Service Development seeking approval to extend the contract for Rental Data Central within the Caird Building for a further three years (copy herewith)

- (14) Local Citizen Account Multivue System (pages 66-67)
Submit report dated 28 October 2014 by Head of E-Government and Service Development advising of the arrangements to continue the use of the Multivue System (copy herewith)

- (15) Provision of Fixed Telephone Lines and Minutes (pages 68-71)
Submit report dated 23 October 2014 by Head of E-Government and Service Development seeking approval to award the tender for the provision of fixed telephony lines and minutes (copy herewith)

- (16) Risk and Insurance Team: Public and Employer Insurance Tender 2015 (pages 72-75)
Submit report dated 11 November 2014 by Head of Revenue Services seeking approval to commence a tender exercise for the Council's Combined Liability Insurance Policy (copy herewith)

- (17) ICT Service Delivery Partnership Sourcing Options (pages 76-79)
Submit report dated 2 November 2014 by the Head of E-Government and Service Development setting out options for sourcing ICT Infrastructure Support Services (copy herewith)