

**Motherwell, 2 March 2009 at 10 am.**

A Meeting of the **SOCIAL WORK (COMPLAINTS REVIEW) SUB-COMMITTEE**

**PRESENT**

George Bryson (Chair); James Grier and Rev. Kenneth Mayne.

**CHAIR**

The Sub-Committee agreed that in terms of the Regulations, Mr. George Bryson be appointed as Chair of the meeting.

**IN ATTENDANCE**

The Committee Services Manager.

**Representing Housing and Social Work Services**

Principal Solicitor, Legal Services and Manager – Quality Assurance, Housing and Social Work Services

The Complainant SM.

**It was agreed in terms of Section 50A(4) of the Local Government (Scotland) Act 1973, that the public be excluded from the meeting for the following item on the grounds that the business involved the likely disclosure of exempt information as defined in paragraph 4 of Part 1 of Schedule 7A of the Act.**

**COMPLAINT AGAINST HOUSING AND SOCIAL WORK SERVICES**

1. There was submitted a report by the Head of Social Work Development outlining the background to the complaint against Housing and Social Work Services by SM and a response to the complaint by the Executive Director of Housing and Social Work Services.

The Sub-Committee established and outlined the procedural matters and agreed the basis of the complaint. Thereafter, the Sub-Committee heard evidence led and submissions made.

Thereafter, both sides withdrew from the meeting.

The Sub-Committee then, following full consideration of all material submitted, evidence led and submissions made, proceeded to determine the complaint and made recommendations as detailed in the report on the complaint.

**Decided:** that the report be made available to both parties for comment and thereafter the report and recommendations contained therein together with all comments received be submitted for consideration by the Housing and Social Work Services Committee.