

**NORTH LANARKSHIRE
HEALTH AND CARE PARTNERSHIP**

REPORT

To: BELLSHILL AND DISTRICT LOCAL AREA PARTNERSHIP		Subject: DEVELOPMENT OF AN INTEGRATED LOCALITY MODEL FOR HEALTH AND SOCIAL CARE SUPPORTS.
From: CHIEF OFFICER, NORTH LANARKSHIRE HEALTH & SOCIAL CARE PARTNERSHIP		
Date: 11 September 14	Ref: JH/JMC	

1. Purpose of Report

1.1 The purpose of this report is to update members of the Local Area Partnership on progress in the development of an integrated locality model for the delivery of health and social work services by North Lanarkshire Council and NHS Lanarkshire and wider partners in Bellshill locality.

2. Background

2.1 The meeting of the Bellshill LAP on 3rd April considered a report detailing progress made with Reshaping Care for Older People, the Scottish Government policy aimed at supporting an increasing proportion of older people at home, in keeping with the wishes of most older people. That report provided information on the development of an integrated locality model for the delivery of supports and services, and noted that this work was being piloted in the Airdrie area with the intention of commencing further development work in each of the other North Lanarkshire localities over the period April to September 2014.

2.2 Work on developing an integrated locality model is underpinned by the newly enacted Public Bodies Joint Working [Scotland] Act which enshrines as an integration principle that services should be 'planned and led locally in a way which is engaged with the community (including in particular service-users, those who look after service-users and those who are involved in the provision of health or social care).'

3. Overview of Progress Made

3.1 To support the development of a locality model, the Reshaping Care programme has convened several focus groups which have captured the views of service users, carers, staff and GPs in the Bellshill Locality. This work has found all participants to be aware, willing and keen to work in improved ways to deliver better outcomes for local residents. Work has been undertaken to analyse reasons for hospital admission and to consider how integration may bring about improved experiences for people requiring hospital admission.

- 3.2 A well attended development event for practitioners from across health and social work agencies in Bellshill was held on 7th August focussing on how services can deliver better outcomes for people when they are using services. That event provided evidence of there being good working relationships between staff groups and opportunities to improve communication across key interfaces, including with colleagues in the acute hospitals.
- 3.3 In addition to the above focus group activity and development event, an Action Learning Set is currently underway which brings together key participants from each of the relevant sectors to focus on specifically how responsiveness can be improved for urgent and unplanned requests for care and support.
- 3.4 In developing the concept of a locality model, it has been recognised from the outset that an improved locality response to urgent and unplanned requests for care and support described at para 3.3 above is only one component of a range of developments which together enhance the seamlessness of support and service provision at a locality level. There are in Bellshill well established foundations for effective integrated service delivery in existing developments including for example the Sir John Mann Integrated Day Service, the Muirpark Care Home Intermediate Care Service and the locality Integrated Addictions Service, and the well established local relationships with the relevant third sector partners.

4. Recommendations

- 4.1 It is recommended that the Local Area Partnership:
- 1) Notes the content of this report

A handwritten signature in black ink that reads "Janice Hewitt". The signature is written in a cursive style with a long horizontal line extending to the right from the end of the name.

Janice Hewitt
Chief Officer, North Lanarkshire Health & Social Care Partnership