

## REPORT

To: GENERAL PURPOSES COMMITTEE	Subject: POSTWATCH SCOTLAND: PUBLIC MEETING
From: DIRECTOR OF ADMINISTRATION	
Date: 13 February 2003	Ref: CA/GP/MS

**1. Introduction**

To advise Members that correspondence has been received from Postwatch Scotland advising of their intention to hold a public meeting on Wednesday 5 March 2003 in the Meeting Room, Motherwell Concert Hall inviting the public to voice their views on postal services in the ML postcode area.

**2. Background**

Previous reports to this Committee, and the many articles in the press, referred to the changes happening in the postal market. Such changes include the opening of the postal market to competition, the closure of post offices, changes to mail delivery schedules, the payment of benefits into bank accounts and increased postage costs.

Postwatch advise that from their statistics the ML postcode area has been one of the poorest areas in Scotland for the delivery of first class mail.

**3. Proposals**

Postwatch envisage that the impact of the changes in the postal services will be significant, and as the independent consumers' representative for postal services, they would like to hear views from both domestic and business customers, and also, from people who have had problems with any type of postal service and/or ideas for improvement.

For this purpose, a public meeting will be held on Wednesday 5 March 2003 in the Meeting Room, Motherwell Concert Hall, Airbles Road, Motherwell.

**4. Recommendation**

It is recommended that the Committee note the arrangements for the public meeting inviting the public to voice their views on postal services in the ML postcode area.

  
Director of Administration

*Members seeking further information please contact Margaret Shankland on Extension 2726.*