

**Motherwell, 24 June 1998 at 9.30 am.**

A Special Meeting of the **HOUSING COMMITTEE**

**PRESENT**

Councillor McLaughlin, Convener; Councillors Beekman and Craigie, Vice-Conveners; Provost Mathieson; Councillors Clarke, Gray, Lafferty, Lunny, McElroy, W. Martin, G. Murray, Shaw and Sullivan.

**CHAIR**

Councillor McLaughlin (Convener) presided.

**IN ATTENDANCE**

The Committee Services Officer, Director of Housing, Strategic Planning Officer and District Housing Manager (North).

**APOLOGIES**

Councillors Leitch, McAlorum, McCabe, H. McGuigan, McKeown, Morgan, Nolan and S.V. Murray.

**HOUSING PLAN**

1. **C** With reference to paragraph 1 of the Minute of the meeting of this Committee held on 5 May 1998 when it had been agreed that the draft Housing Plan be noted and that following consultation with the Council's partners, tenants organisations, housing associations and private developers, the final Draft Housing Plan be submitted to the Housing Committee in June 1998 for consideration, there was submitted a report (docketed) dated 19 June 1998 by the Director of Housing on the outcome of the consultation process (1) outlining the background to and the aims of the Council's Housing Plan which covered the period 1998-2001; (2) detailing, within Appendix 1 to the report, the final Plan which had taken on board many of the comments made during the consultation process, and (3) intimating that the final Plan had been updated and in the event of further additional information becoming available, updates would take place prior to submission to the Scottish Office.

**Decided:** that the final Housing Plan be approved, for submission to the Scottish Office.

**CUSTOMER CHARTER - HOUSING SERVICES**

2. With reference to paragraph 49 of the Minute of the meeting of this Committee held on 29 April 1998 when it had been agreed that the Director of Housing be authorised to progress an application for the Charter Mark Award 1998 and that a further report be submitted to a future meeting of the Committee, there was submitted a report (docketed) dated 19 June 1998 by the Director of Housing (1) outlining the background to and aims of the Customer Charter as detailed in Appendix 1 to the report; (2) proposing that the Charter be printed in leaflet form for distribution to tenants and customers through the Area Housing Offices and in the Tenants Information Pack, and (3) intimating that the Charter would be subject to consultation with the tenants and residents groups.

**Decided:** that following consultation with the tenants and residents groups, the publication and distribution of the Customer Charter be approved.

**ESTATE BASED INITIATIVES - AIRDRIE**

3. With reference to paragraph 24 of the Minute of the meeting of this Committee held on 28 January 1998 when it had been agreed that Estate Based Initiative Projects be considered in the first instance by Area Committees, with a view to the submission of the recommendations to this Committee, there was submitted a report (docketed) dated 19 June 1998 by the Director of Housing advising of further Projects approved by the Airdrie Area Committee as detailed in appendices I and II to the report.

**Decided:** that the Estate Based Initiative projects detailed in Appendices I and II to the report be approved.