

AGENDA ITEM No. 2

NORTH LANARKSHIRE COUNCIL

REPORT

TO: HOUSING & PROPERTY SERVICES CAPITAL PROGRAMME AND REPAIRS SUB COMMITTEE		Subject: Capital Programme for Replacement of Electric Heating Systems
FROM: DIRECTOR OF HOUSING AND PROPERTY SERVICES		
DATE: 2 November 1999	REF: GW/RM/GS/5	

1.0 Introduction

- 1.1 The purpose of this report is to advise Committee on the level of tenant no responses and tenants refusing to participate in the programme.

2.0 Background

- 2.1 The Housing Committee previously approved an electric heating replacement programme. In the first year of the programme 1998/99 1514 electric heating systems were replaced with 1652 electric heating systems identified for replacement this year 1999/2000.

3.0 Electric Heating Replacement Programme 1999/2000

- 3.1 The electric heating systems identified for renewal 1999/2000 with no responses and tenant refusals on a district basis are as follows

District	Number Identified	No Responses	Tenant Refusals
North District	201	9	32
Central District	641	24	129
South District	810	36	146
TOTAL	1652	69	307

- 3.2 In the case of the 69 no responses all tenants have received two letters requesting that they return a heating choice form. In addition all tenants have received at least one visit where postcards were left requesting they telephone or contact Housing and Property Services Headquarters and to which no response has been received.
- 3.3 In the case of the 307 tenant refusals the tenants have advised that they are happy with their existing heating system and that they do not wish to participate in the electric heating replacement programme.

4.0 Action Taken

- 4.1 The Assistant General Manager of the Construction Services Department has been advised that the tenant no responses and refusals be removed from this years 1999/2000 programme. However, in

the event of responses being received or a tenant reconsidering their participation they will require to be added back into the programme.

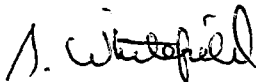
4.2 A register of the tenant no responses and refusals has been created and it is intended to revisit these tenants in future years of the programme to offer them a further opportunity to participate.

5.0 Recommendations

5.1 It is recommended that Committee notes the contents of this report

6.0 Background Papers

6.1 Available within the Department.



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DIRECTOR OF HOUSING AND PROPERTY SERVICES