

NORTH LANARKSHIRE COUNCIL REPORT

TO: Housing & Technical Services Committee		Subject: PETITION - RESIDENTS OF TOLLHOUSE GARDENS, BELLSHILL
From: Director of Housing & Property Services		
Date: 4 September 2001	Ref: TMCK/JHK/LMCG	

**1 Introduction**

1.1 The purpose of this report is to advise Committee regarding the petition received from residents of Tollhouse Gardens, Bellshill, who raised numerous issues about the conditions in and around their maisonette flats.

**2 Background**

- 2.1 The petitioners raised issues relating to maintenance, estate management, a swing park, and the general appearance of the area, all of which are detailed in the petition.
- 2.2 Officers from the local Area Office have discussed these issues with the two lead petitioners and taken action as outlined below.

**3 Current Position**

- 3.1 All maintenance related issues have been addressed with works orders having been issued to have PVCu doors fitted to all flats, fencing repaired and drains cleared where required.
- 3.2 The condition of the Back Courts, Pramstores, Drying Areas and Bin Sheds, will be visited and considered for improvements, along with other similar properties within the Bellshill area. The painting of the properties within Tollhouse Gardens are included in the 2002/2003 programme.
- 3.3 In the meantime, an increased Estate Caretaking Service will be provided to ensure communal areas are maintained to a higher standard.
- 3.4 The petitioners expressed concern about a number of recent tenants, however as no complaints have been made about the behaviour of these new residents to the Department they were advised of the Council's procedures for dealing with anti-social complaints, and of the out of hours service provided by the Anti-Social Behaviour Task Force.

3.5 The issue relating to the play area has been passed to the Local Manager of Community Services who has arranged for the area to be cleared.

**4 Recommendation**

4.1 It is recommended that Committee:-

- (a) Note the petition received
- (b) Approves the action taken by the Area Office



 **Thomas McKenzie**  
**Director of Housing & Property Services**