

booking details:

venue

Beresford Training Centre, Gartnavel Royal Hospital, Glasgow

seminar fee

£95 plus VAT (total £111.63) including luncheon and refreshments. Please make cheques payable to Pavilion Publishing (Brighton) Ltd. Please note that payment is required **in advance** of the seminar. There are a number of free places for users and carers. Please apply in writing to Pavilion Publishing.

closing date

4th October 1995 (Please phone for availability of places after closing date).

cancellations

Must be made in writing prior to 4th October 1995 and will incur an administration charge of £30. We regret that no refunds can be made after that date but we are happy to accept substitute delegates. At the time of going to press this programme was deemed correct. We reserve the right to alter or cancel the programme due to unforeseen circumstances.

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473

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Designing and Delivering Services for People with Challenging Behaviour

AGENDA ITEM NO. 24 (b)



DATE: Wednesday 18th October 1995
VENUE: Beresford Training Centre, Gartnavel Royal Hospital, Glasgow

Designing and Delivering Services for People with Challenging Behaviour

This one-day seminar aims to help professionals, managers and trainers explore the design and provision of services to people with challenging behaviour within a community care framework. Whilst acknowledging the difficulties that staff and agencies face in translating guidance into action in this field, the seminar will concentrate on disseminating and sharing information about a range of approaches which can be taken in:

- working with individuals
- designing and organising services
- training staff

Pavilion Publishing and The Tizard Centre, University of Kent have joined forces to bring together a range of speakers from England, Scotland and Ireland who have particular expertise in the field.

CHAIR FOR THE DAY: Dr Roy McConkey
Brothers of Charity, Borders Region, Melrose

10.00am	WELCOME AND INTRODUCTION FROM THE CHAIR Dr Roy McConkey
10.10am	PLENARY SESSION WORKING WITH INDIVIDUALS Dr Mark O'Reilly Director, Intellectual Disability Research and Training Unit, Department of Psychology, University of Dublin QUESTIONS AND DISCUSSION
10.40am	DESIGNING AND ORGANISING SERVICES Prof Jim Mansell Director, The Tizard Centre, University of Kent QUESTIONS AND DISCUSSION
11.10am	Coffee/Tea break
11.30am	CHOICE OF WORKSHOPS:
1	SUPPORTING PEOPLE WITH CHALLENGING BEHAVIOUR IN COMMUNITY SETTINGS Mr Peter McGill Senior Lecturer in Learning Disability, The Tizard Centre
or 2	OPEN LEARNING COURSE — APPROACHES TO PEOPLE WITH CHALLENGING BEHAVIOUR Mr Martin Campbell Tutor, Learning Disability Training, University of St. Andrews
or 3	DETECTING NEEDS — THE CHALLENGING NEEDS MATRIX Mr Peter Baker Clinical Psychologist, Hastings & Rother NHS Trust/Lecturer, The Tizard Centre

or 4 **A COLLABORATIVE APPROACH TO QUALITY SERVICE OUTCOMES**
Steve Richards Assistant Director, ELCAP

1.00pm	Lunch
1.40pm	OPTIONAL PREVIEW OF "UNDERSTANDING & RESPONDING TO DIFFICULT BEHAVIOUR" — A VIDEO-ASSISTED STAFF TRAINING PACK
2.10pm	WORKSHOPS REPEATED
3.30pm	Coffee/Tea break
3.45pm	PLENARY SESSION QUESTIONS AND DISCUSSIONS WITH PANEL OF SPEAKERS AND WORKSHOP LEADERS
4.15pm	Close

booking form

Designing and Delivery Services for People with Challenging Behaviour
18th October 1995

PLEASE COMPLETE AND RETURN TO: Customer Services, Pavilion Publishing,
FREEPOST BR 458, 8 St George's Place, Brighton, East Sussex BN1 4ZZ (no stamp required)
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