

Presentation to JCC

CHIEF
EXECUTIVE

The Vision — North Lanarkshire

A Place where people have access to:

- good quality housing and a pleasant and safe environment
- the very best employment, education and training opportunities
- responsive and caring support and health services
- attractive leisure and cultural facilities

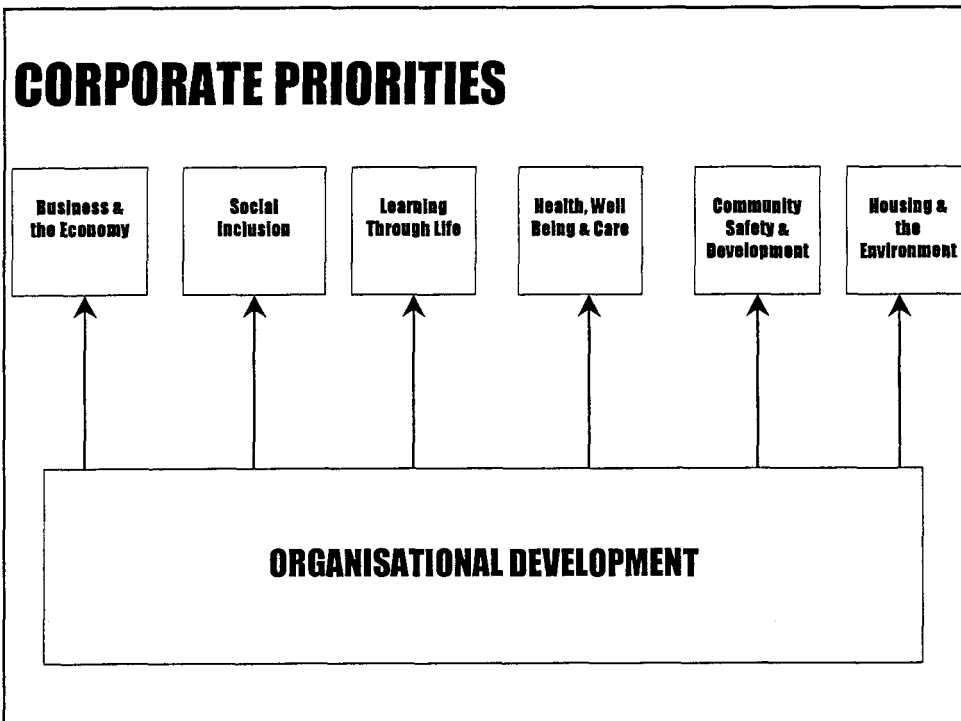
The Vision — North Lanarkshire

A Council which:

- serves and involves its communities
- acts strategically and leads partnership working
- embraces social inclusion
- supports economic and environmental regeneration
- provides best value services
- operates to the highest standards
- values its people
- is forward thinking and strives to be the best in all its functions

Developing the Action Plan

- Review of existing plans
- Meetings with Service Directors
- Corporate Management Team Discussions
- Corporate Management Team Workshop
- Corporate Management Team/Conveners
- Trade Unions
- Briefing Meeting and Workshops with all Service Department Managers
- Community Consultation



- ## Tackling Organisational Issues 2000/2001
- Corporate Working and Identity
 - Human Resources
 - Managing Assets
 - Finance and Budget Management
 - Forward Planning - Financial and Strategic
 - Best Value and Performance
 - Modernising Agenda
 - Impact of Scottish Parliament/Legislation

Corporate Working and Identity

- Corporate Management Team meetings in Departments
- Assign Strategic Initiatives to Service Directors
- Review Public Relations
- Introduce Staff Outfits
- Upgrade Civic Centre Reception
- Establish Corporate ID Programme
- Improve Website

Human Resources

- Introduce Corporate Performance Review & Development Programme
- Promote IIP standards
- Implement Single Status
- Progress Job Evaluation
- Complete outstanding Departmental Reviews e.g. Planning & Environment
- Review operation of Vacancy Control
- Raise Staff Morale
- Develop Training Programme for Elected Members and Review Member Services
- Develop Staff Training Programme

Managing Assets

- Progress Property Utilisation Strategy
- Maximise investment in Repair/ Maintenance and Improvements
- Improve Corporate Property Maintenance
- Establish 5-year forward investment programme for all Corporate Property
- Maximise Capital Receipts

Finance & Budget Monitoring

- Achieve budget savings 2000/2001
- Finalise 2001/2002 Revenue Budget minimising impact on front line services
- Complete Mid Year Review of 2000/2001 Composite Programme and establish future programme priorities
- Establish baseline and increase funding from Europe, Lottery, etc
- Maximise return on Challenge Funds
- Review PFI, leasing, leisure trusts and other innovative funding options

Forward Planning - Financial & Strategic

- Establish 3 year Revenue Budget Plan linked to Corporate Priorities
- Establish 3 year Capital Investment Programmes linked to Corporate Priorities
- Complete 2001/2004 Corporate Plan
- Finalise Community Plan
- Develop Local Community Plans
- Streamline Service Planning Process

Best Value

- Introduce Cross Cutting Service Reviews
- Link Best Value Service Reviews with target cost savings
- Achieve Continuous Improvement in KPI's
- Promote Charter Mark & Quality Initiatives
- Review consultation programmes
- Review Best Value Action Plans
- Streamline Performance Monitoring & Review Systems
- Implement DLO - Public Private Partnership

Modernising Agenda

- Complete Leadership Advisory Review by 31 December 2000
- Finalise Modernising Government Fund Bids and progress implementation plan - Call Centres, First Stop Shops, Internet Access
- Introduce at least 2 pilot First Stop Shops
- Respond to Kerley Committee Report
- Establish Corporate IT Strategy
- Review Partnership Working
- Develop NLC/SLC Forum Action Plan
- Develop role of Area Committees

Scottish Parliament Legislation

- Modernising Community Care
- Waste Strategy
- Community Ownership in Housing
- Social Justice
- Standards in Scotland Schools etc Bill
- Human Rights Act 1998