

NHS LANARKSHIRE**NORTH COMMUNITY HEALTH PARTNERSHIP****COATBRIDGE LOCALITY****Date of Report: 30th July 2013****From: David Shields, Service Manager NHSL – Coatbridge Locality****Authors: David Shields & Janice Scouller****Subject: Locality Update Report to the Local Area Partnership****Health Improvement****1. Youth Diversionary Activities**

Antisocial behaviour, alcohol and drug misuse and poor health are all linked and have been a long term problem for many local communities within North Lanarkshire. In order to try and address the underlying issues, partners have come together to identify and put in place interventions to tackle anti-social behaviour and poor health. Over the last three years, partners including NHS Lanarkshire, North Lanarkshire Leisure, Community Learning and Development, and Police Scotland have been working together to support the development of youth diversionary activities using physical activity, sport and health activities as a vehicle to engage with young people from areas with high levels of youth disorder, gang activity and poor health. Programmes include the Friday Night Project and Street Soccer NL. Across north Lanarkshire, in the last year (2012 – 2013), 11621 young people took part in the Friday Night Programme.

The Friday Night Project has been running in Coatbridge from Kirkwood Sports Barn and Calder Community Centre. On a weekly basis, there are on average 76 young people attending at Kirkwood and 28 attending Calder. As part of the programmes, young people are encouraged to participate in community leagues for football and dance. This helps to build confidence and to break down barriers amongst young people from the different areas.

2. Sexual Health

NHS Lanarkshire is responding to a rise in the number of cases of syphilis diagnosed by its Sexual Health Service.

Syphilis is a sexually transmitted infection (known as an STI) that affects both men and women. It can be passed on easily through sex, including oral sex. Often, there are no symptoms, so you may not know you have it .

NHS Lanarkshire is working jointly with Health Protection Scotland, Terrence Higgins Trust, Waverley Care and North and South Lanarkshire Councils to address the issue.

Within local areas, Health Improvement staff are engaging with partners to raise awareness and provide briefing sessions on the key messages around prevention, safer

sex and the importance of testing. This is to prevent further infections occurring and to encourage anyone who think that they may have been at risk or have become infected to see their GP or attend a sexual health service clinic in order to be assessed and tested.

- Visit www.lanarkshiresexualhealth.org for details of the syphilis quick check clinics. These are for people who have no symptoms.
- Contact **0845 618 7191** for access to your nearest sexual health clinic. Lines are open from **9.00am to 4.45pm, Monday to Friday**. These clinics are for people who have symptoms or wish to speak to a specially trained member of staff.
- Your GP can offer testing.

For further information on Syphilis and other sexually transmitted infections and how to access free condoms, visit: www.lanarkshiresexualhealth.org

GP Practice questions

The information request at the last LAP was two fold. Provide further information on (a) the possibility of extending the opening times of GP surgeries, and (b) the telephone systems currently used within GP practices in the Coatbridge area.

The guidance below summarises the arrangements for GP practices providing the “extended hours access for GP practices Directed Enhanced Service for Scotland”.

Legal requirements

Under the Primary Medical Services Directed Enhanced Services (DES) (Scotland) Directions 2012 (“DES Directions 2012”), each Health Board must establish and operate an Extended Hours Access Scheme, and as part of that scheme, must offer to enter into arrangements with primary medical services contractors in its area.

Detailed Guidance

In summary, the DES Directions 2012 specify that the plans setting out the Extended Hours Access Scheme arrangements must provide for the following:

1. GP practices undertaking this DES will be required to provide a minimum of an additional 30 minutes of GP or other healthcare professional consultation time per 1,000 registered patients per week. The amount of time to be provided is calculated pro rata and rounded up to the nearest one quarter of an hour.
2. There must be no diminution in the current core hour’s level of service (including access to GPs or other healthcare professionals); as a result of the practice providing extended opening hours. The extended hour’s sessions are generally to be provided outside of core contracted hours. However, where a contractor offers appointments to patients in the first or last 30 minutes of core hours, this may count towards the additional minutes required, provided that the contractor also provides 30 minutes additional consultation time directly prior to or after (as the case may be) the appointments offered within core hours.
3. The additional sessions are to be provided on a consistent basis, for example, at the same time each week, if appropriate and reasonably practicable. The times of these sessions should take into consideration any appropriate information on patient preference.
4. The practice must publicise their extended hour’s arrangements to patients.

5. Consultation time must be provided for pre-booked appointments as well as for urgent and routine care.

The following practices in the Coatbridge locality provide extended hours:

Dr K H Ooi
Dr J Fife & Partners
Dr K B P Singh & Partner
Dr S S Bawa
Waverley Medical Practice
Coatbank Medical Practice
Church Street Medical Practice

Secondly, all GP practices in Coatbridge have a separate telephone system. All of the systems have the ability to receive calls using one or two numbers which are then directed to between 3 and 10 separate telephone lines manned by reception staff.

All practice survey results, including patients views of how responsive the practice telephone system is, are available at the following:

<http://www.scotland.gov.uk/Topics/Statistics/Browse/Health/GPPatientExperienceSurvey/GPPatientExperienceSurvey1112>

Conclusions

The LAP members **are asked to note** the content of **this report** for information.