

**POLICY AND RESOURCES (POLICY, PLANNING AND PERFORMANCE REVIEW)
SUB – 2 April 1998**

Motherwell, 2 April 1998 at 1.30 pm.

**A Meeting of the POLICY AND RESOURCES
(POLICY, PLANNING AND PERFORMANCE REVIEW) SUB-COMMITTEE**

PRESENT

Councillor McCabe, Convener; Councillors Craig, Craigie, Griffin, Logue, McCulloch and G. Murray.

CHAIR

Councillor McCabe (Convener) presided.

IN ATTENDANCE

The Principal Administrative Officer; Assistant Chief Executive (Policy), and Information and Research Manager.

APOLOGIES

Councillors Shaw and Wilson.

STATUTORY PERFORMANCE INDICATORS: FOLLOW-UP REPORTS

1. With reference to paragraphs 1 and 2 of the Minute of the meeting of this Sub-Committee held on 19 February 1998, when it was agreed inter alia that a further analysis and report on poorly performing indicators be brought forward, there was submitted a report (docketed) dated 2 April 1998 by the Chief Executive (1) setting out a timetable between April and August 1998 for the submission to this Committee of information for a number of indicators in order (a) to examine the Council's performance relative to that of the other Scottish Councils in more detail; (b) to examine trends within the Council's own performance, and (c) to provide clarification of indicators previously noted, and (2) providing the required information for the first tranche of indicators relating to (a) the percentage of household waste recycled; (b) the cost of collecting Council Tax per chargeable dwelling, and (c) the average time taken to complete Council house sales.

Decided: that the contents of the report be noted.

CHARTER MARK SCHEME 1998

2. There was submitted a report (docketed) dated 23 March 1998 by the Chief Executive (1) enclosing a copy letter dated 11 February 1998 from the Scottish Office inviting participation in the Charter Mark Scheme for 1998; (2) advising (a) that Charter Marks were awarded for a period of three years during which time winners received national and local recognition for excellence of service to the public, and (b) that the principles of the scheme were consistent with the Best Value Regime, particularly in relation to continuous improvement and quality, and (3) intimating that all applicants for the Charter Mark would receive detailed, written feedback on their submission.

Decided:

- (1) that departments be encouraged to submit initiatives for participation in the scheme, and
 - (2) that the contents of the report be otherwise noted.
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