

Motherwell, 18 March 1998 at 1.30 pm.

A Meeting of the **SOCIAL WORK (COMPLAINTS REVIEW) SUB-COMMITTEE**

PRESENT

Mr. George Bryson (Chair) and Councillors J. Murphy and S. V. Murray.

CHAIR

The Sub-Committee agreed that in terms of the regulations Mr. George Bryson as an independent person be appointed as Chair of the meeting.

IN ATTENDANCE

The Chief Committee Services Officer.

REPRESENTING THE DIRECTOR OF SOCIAL WORK

Head of Social Work Development and Social Work Services Manager.

COMPLAINANT

The Complainant represented herself.

It was agreed in terms of Section 50A(4) of the Local Government (Scotland) Act 1973, that the public be excluded from the meeting for the following item on the grounds that the business involved the likely disclosure of exempt information as defined in paragraph 3 of Part 1 of Schedule 7A of the Act.

COMPLAINT AGAINST THE SOCIAL WORK DEPARTMENT

1. There were submitted documents by the Complainant JM outlining her complaint against the Social Work Department and a report dated 29 January 1998 by the Director of Social Work in answer to the complaint.

The Sub-Committee established and outlined procedural matters and agreed with the Complainant the basis of the complaint. Thereafter the Sub-Committee considered the complaint in line with the agreed procedure and heard both sides fully. Both sides then withdrew from the meeting, the Sub-Committee proceeded to identify findings in fact and, on the basis of the findings in fact, made recommendations all as detailed in their report on the complaint.

Decided: that the report and the recommendations contained therein be submitted for consideration by the Social Work Committee.