

NORTH LANARKSHIRE COUNCIL
REPORT

TO: Social Work Committee	Subject: Service Plan Monitoring Report
FROM: Jim Dickie Director of Social Work	
DATE OF COMMITTEE: 25 August 1998	
REPORT AUTHOR: George McNally	
REF: JD/GMCI/JMCF	

1 PURPOSE OF REPORT

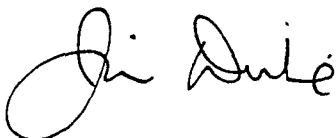
- 1.1 To advise the Social Work Committee on the progress on the implementation of the Departmental Service Plan for 1998 - 2001.

2 PROGRESS - KEY DEVELOPMENT TASKS

- 2.1 The Social Work Departmental Service Plan for 1998 - 2001 identified ten key strategic development tasks. Progress in implementing the ten key development tasks is described in the appendix to this report.

3 RECOMMENDATIONS

- 3.1 Committee is requested to note the action reported in the Schedule to this report.



Jim Dickie
Director of Social Work
3 August 1998

For further information on this report please contact, George McNally, Principal Officer (Strategy) (TEL: 01698 332063)

APPENDIX

KEY DEVELOPMENT TASKS	Progress Achieved
1. Develop information systems to support needs assessment & quality assurance/monitoring initiatives	Progressive development of Information Technology system. <ul style="list-style-type: none"> • Millennium compliance of Social Work Information System completed. • Referral and Case Management Tool to be implemented by October 1998. • Fully costed Care Management module for all care groups to be implemented by 1/4/98. • Roll-out of E-mail pilot to area teams to be completed by 1/1/99.
2. Develop new systems for quality assurance and monitoring	<ul style="list-style-type: none"> • Work ongoing. Benchmarking systems for children's services under development in conjunction with other local authority Social Work Department's.
3. Monitor a care management pilot	<ul style="list-style-type: none"> • Care management pilot introduced at Chryston office in November 1997. • Monitoring report completed in April 1998.

<p>4. Consult on, implement and review Joint Community Care Plan</p>	<ul style="list-style-type: none"> • Draft Plan published and consultation exercise complete. • Final Plan to be published in September 1998. • Review due June 1999.
<p>5. Develop community alternatives to prevent inappropriate admission of young people to residential care</p>	<ul style="list-style-type: none"> • Day care services established in Cumbernauld and Kilsyth for 6 places. • Service improvements introduced in August 1998 at 7 Day Centre, Wishaw. • Expanded area of operation of Parents for Change support group. • Befriending scheme to be introduced by 1/1/99. • 2 new permanent foster carers approved. Campaign to recruit more foster carers underway.
<p>6. Develop new small scale residential units in the community</p>	<ul style="list-style-type: none"> • New small scale (8 spaces) home will open In September 1998 in Motherwell. • Coatbridge home to reduce size to 12 spaces in December 1998 in Mitchell Street.
<p>7. Develop youth housing and support strategies with Housing, Education and voluntary organisations, with priority for young people leaving care and other vulnerable groups</p>	<ul style="list-style-type: none"> • Strategy to be presented to Committee in October 1998.

<p>8. Consult on, implement and review Children's Services Plan</p>	<ul style="list-style-type: none"> • Draft Plan published and consultation exercise complete. • Final Plan in production. • Review due June 1999.
<p>9. Extend provision of public information</p>	<ul style="list-style-type: none"> • Community care services information leaflets to be published in September 1998. • Benefits quick guides/posters produced and widely distributed.
<p>10. Deliver co-ordinated programmes of benefits take up campaigns</p>	<p>Proposals for Council Tax, carers discount, disability reduction scheme to be presented to Committee in coming cycle.</p>