

NORTH LANARKSHIRE COUNCIL

REPORT

TO: Social Work Committee	Subject: Alert Service - Creation of a North Lanarkshire Council Control Centre
FROM: Jim Dickie Director of Social Work	
DATE OF COMMITTEE: 8th June, 1999	
REPORT AUTHOR: Christine Clelland	
REF: JD/CC	

1 PURPOSE OF REPORT

- 1.1 To seek approval from Committee to invite Tenders for the provision of the North Lanarkshire Council Control Centre management system.

2 BACKGROUND

- 2.1 The Social Work Committee on Tuesday 19th January, 1999 approved the creation of a North Lanarkshire Alert Control Centre, and also approved that the capital cost of approximately £64,000 be remitted to the Policy and Resources Committee for approval.
- 2.2 A Tender Specification for the Supply, Installation and Maintenance of Call Handling Centre Equipment has been prepared for issue inviting Tenders.
- 2.3 Officers from Social Work, IT Services, Finance Department and Legal Services were involved in the preparation of the Tender Specification.

3 TENDERING PROCESS

- 3.1 All five UK based manufacturers and suppliers of Call Handling equipment will be invited to tender, these being:
- Initial Shurrock
 - Tunstall Telecom
 - John Tec
 - Telalarm Care
 - Tyne Tec

4 FINANCIAL IMPLICATIONS

- 4.1 The approximated cost of the management system will be £64,000.

- 4.2 Approval for the required expenditure was given at the Policy and Resources Committee held on 2nd February, 1999.

5 LEGAL AUTHORITY/IMPLICATIONS

- 5.1 Throughout the process of preparing the Tender Specification advice and guidance was obtained from North Lanarkshire Legal Services, in order to ensure the Tender Specification was prepared to comply with the Council's Standing Orders on Contracts.

6 RECOMMENDATION

- 6.1 Approval be given to invited Tenders for the provision of a Control Centre management system.

7 BACKGROUND PAPERS

- 7.1 Background papers are available within the Social Work Department.



Jim Dickie
Director of Social Work
27 May 1999

For further information on this report please contact, Jim Nisbet, Principal Officer (Community Care) (TEL: 01698 332031).