

## NORTH LANARKSHIRE COUNCIL

## REPORT

TO: Social Work Committee	Subject:
FROM: Jim Dickie Director of Social Work	<b>CONTRACTING ARRANGEMENTS FOR SOCIAL CARE</b>
DATE OF COMMITTEE: 24 August 1999	<b>LIST OF AUTHORISED PROVIDERS OF SOCIAL CARE SERVICES</b>
REPORT AUTHOR: Ross Brown	<b>- UPDATE</b>
REF: AFUPDAT20/LW	

**1 PURPOSE OF REPORT**

- 1.1 The purpose of this report is to propose amendments to the Council's List of Authorised Providers.

**2 BACKGROUND**

- 2.1 In August 1998 members approved the full list of Authorised Providers of Social Care Services. Committee was also asked to note that further recommendations for inclusion on the list would be proposed to future meetings of the Sub Committee. (Copy Minute attached for reference)
- 2.2 The Committee is asked to note that providers are made aware that inclusion on the List of Authorised Providers does not guarantee usage of any service by the Council or an invitation to contract with the Council.

**3 RECOMMENDATIONS FOR INCLUSION ON THE LIST (APPENDIX 1)**

- 3.1 After assessments by the Directors of Social Work, Finance and Administration, three providers, Community Careline Services Lanarkshire Limited, Crossroads (Blantyre) Care Attendant Scheme and Crossroads Cumbernauld Care Attendant Scheme previously provisionally included on the list are now recommended for unqualified inclusion.

3.2 The following five Providers are recommended for inclusion in the Council's list of Authorised Providers following assessment by the Directors of Social Work, Finance and Administration;

- A. Apex Scotland, for the provision of "Other" services (Supervised Attendance Orders for Offenders).
- B. British Nursing Association Healthcare Services Ltd, for the provision of Home Care Services to all client groups.
- C. Care Watch (North Lanarkshire) Ltd, for the provision of Home Care Services for all client groups.
- D. Premier Care (Lanarkshire) Ltd, for the provision of Home Care Services for all client groups.
- E. Hanbart Associates Limited, for the provision of supported accommodation, domiciliary respite, ancillary services and supported employment for clients with learning disability, physical disability, mental illness and other (ethnic minorities).

3.3 One provider, Milbury Care Services Limited, has an establishment registered by a Local Authority Social Work Department and is therefore recommended. (Appendix 1B).

#### 4 NEW APPLICATIONS UNDER INVESTIGATION (APPENDIX 2)

4.1 Six new applications have been received and are the subject of appropriate investigations by the Directors of Social Work, Finance and Administration.

#### 5 RECOMMENDATIONS

5.1 Committee is requested to approve the terms of this report.



**Jim Dickie**  
**Director of Social Work**  
**17 August 1999**

*For further information on this report please contact Ross Brown, Senior Community Care Officer (TEL: 01698 332068)*

## APPENDIX 1

**RECOMMENDATIONS FOR INCLUSION IN THE LIST****A. UNREGISTERED SERVICES****Community Careline Services (Lanarkshire)**

A private limited company based in Strathaven operating as a franchisee for North and South Lanarkshire. The franchising company is Community Careline Services Limited, based in Manchester. The applicant was established as an organisation in 1993 for the purpose of providing domiciliary care services and a 24 hour telephone monitoring and response service for a wide range of client groups. This organisation currently provides home care services to the Council and was authorised as a provider pending further assessment by the Directors of Social Work, Finance and Administration on 31st March 1998. The applicant is also currently approved as a provider to South Lanarkshire Council.

**Crossroads (Blantyre) Care Attendant Scheme**

Crossroads (Blantyre) Care Attendant Scheme is affiliated to Crossroads Scotland. It is a limited company with its registered office in Blantyre. Crossroads (Blantyre) was formed in 1984 and began delivering services in 1987. It provides respite care in people's own homes allowing their carers time off. The service is available on a flexible basis 24 hours per day and 7 days a week. Crossroads (Blantyre) has applied to join the List of Authorised Providers in South Lanarkshire and was authorised to provide home care to all care groups in North Lanarkshire pending full approval.

**Crossroads Cumbernauld Care Attendant Scheme**

Crossroads Cumbernauld Care Attendant Scheme is affiliated to Crossroads Scotland whose Head office is at 24 George Square, Glasgow. It is a private limited company. Crossroads Cumbernauld provides respite care in people's own homes by allowing their carers time off. The service is available on a flexible basis 24 hours per day and 7 days a week. Crossroads Cumbernauld was authorised to provide home care to all care groups in North Lanarkshire pending full approval and currently provides care to a number of people in North Lanarkshire.

### **Apex Scotland**

A registered charity based at 9 Great Stuart Street, Edinburgh was established in 1987 to provide education and training for offenders and ex-offenders. The applicant is now the major provider of this type of provision, working in partnership with the Scottish Prison Service, and operational in thirteen separate Scottish Local Authorities. Apex are currently providing a scheme of Supervised Attendance to North Lanarkshire Council and inclusion under the service category of "Other" for the "Criminal Justice" client group is appropriate.

### **British Nursing Association Healthcare Services Limited (B.N.A.)**

A private limited company based at the Colonnades, Beaconsfield Close, Hatfield, Hertfordshire with a branch office in Glasgow. The company was originally set up as a nursing agency in 1976 and has widened its activities to include the provision of Home Care Services. B.N.A. is recognised as an approved provider of home care by a number of Local Authorities in England and Wales, and are confirmed as being Authorised Providers by Renfrew Council, Edinburgh City Council and East Lothian Council. Applications for authorisation are pending with East Ayrshire Council, Inverclyde Council and West Dumbartonshire Council. B.N.A. are not providing services in North Lanarkshire nor have they any current proposals for developments within this Councils area

**Carewatch (North Lanarkshire) Ltd**

A Partnership having its registered office at Unit 207 Dalziel Workspace, Mason Street, Motherwell, was established on 4 February 1999 to operate a franchise awarded by Carewatch Care Services of Brighton. The applicant provides home care services to privately financed individuals and carers throughout the North Lanarkshire area. The applicant seeks to be approved as an Authorised Provider of Home Care Services for all client groups.

**Premier Care (Lanarkshire) Ltd**

A Private Limited Company having its registered office at 10 Victoria Quadrant, Holytown, providing Home Care services to privately financed clients mainly in the Bellshill, Motherwell, and Hamilton areas. The proprietor advises that an application is being submitted to South Lanarkshire Council for inclusion on their List of Authorised Providers to reflect demand for services from that area. The applicant wishes to be approved as a provider of Home Care Services for all Client Groups. The Provider proposes to develop their services within the Bellshill, Motherwell and surrounding areas.

**Hanbart Associates Limited**

A private limited company having its registered office at 15 Milton Lesmahagow, established on 29 May 1998 to provide a range of services to individuals with disabilities some of whom may present challenging behaviour. The applicants seek to be approved as a provider on Supported Accommodation, Domiciliary Respite, Ancillary Services and Supported Employment for people affected by Learning Disability, Physical Disability and Mental Illness and members of the Ethnic Minorities under the category of "Other". The applicant has no specific development proposals at this time.

**B REGISTERED SERVICES****Milbury Care Services Ltd**

A private limited company having its base in Litchfield, Staffordshire is authorised to provide a range of services for people with Mental Illness and Learning Disabilities to a number of Local Authorities and Health Authorities in England. The organisation currently has a small group home for people with a learning disability registered by Perth and Kinross Council. In addition applications for authorised providers status are currently pending with North Ayrshire Council where a new residential unit is currently being developed, and with Dumfries and Galloway Council. The provider is seeking authorisation as a provider of residential, respite and supported accommodation for adults with a learning disability and for adults with a mental illness. There are no current proposals for developments in North Lanarkshire at this time.

**APPENDIX 2****NEW APPLICATIONS UNDER INVESTIGATION****Choices, Community Care and Support**

An incorporated association based in Livingston, West Lothian currently providing a range of services for learning disability, mental health and physical disability care groups in the Lothians and the Borders. This organisation is seeking authorisation as providers of residential, day care and home care services in respect of the above care groups.

**Compcare**

A private limited company limited by shares, established in 1989 and based in Bearsden, Glasgow providing home care services for a range of client groups. The organisation currently provides service to one client in North Lanarkshire Council and is seeking authorisation as a provider of home care services to all client groups.

**Ms Ellen McGuire**

A sole trader established in April 1999 based in Bothwell and operating as Real Care (Scotland). This provider is not currently providing service in the North Lanarkshire Council area and is seeking authorisation as a provider of home care services to all client groups.

**Gowrie Care**

A private limited company established in 1977 based in Dundee providing a range of residential service. The provider currently operates in Dundee and surrounding areas and is seeking authorisation as a provider of a range of services for learning disability, mental health and physical disability client groups. No service is currently provided in North Lanarkshire Council.

**Social Housing / Social Care**

A private company based in London with an office in Glasgow. This organisation is an employment agency specialising in the provision of Social Work, social care and housing staff to private, voluntary and Local Authorities. As this organisation is not a provider of social care services the application would appear to be inappropriate and further details have been requested in order to clarify the position.

**The Society of the Innocents (Hillhouse)**

A registered Charity established in 1987 to provide accommodation and support for up to five pregnant women or women discharged from hospital with their babies. The accommodation is based in Kilmarnock and is registered with East Ayrshire Council. This applicant wishes to be approved as a Provider of Registered accommodation for pregnant women and mothers and babies.

# EXTRACT MINUTE

## ***SOCIAL WORK (PLANNING AND ADMINISTRATION) SUB - 16 February 1999***

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### **CONTRACTING ARRANGEMENTS FOR SOCIAL CARE - LIST OF AUTHORISED PROVIDERS OF SOCIAL CARE SERVICES - UPDATE**

3. With reference to paragraph 4 of the Minute of the meeting of this Sub-Committee held on 10 November 1998 when, it had been agreed that further recommendations for inclusion on the list of Authorised Providers of Social Care Services would be proposed at future meetings of the Sub-Committee, there was submitted a report (docketed) dated 9 February 1999 by the Director of Social Work in respect of amendments to be made to the Council's List of Authorised Providers (1) advising (a) within Appendix 1 to the report, of a new application for inclusion on the list, and of four providers previously authorised pending assessment, and (b) within Appendix 2 to the report, of four new applications which had been received which were currently the subject of appropriate investigations by the Directors of Social Work, Finance and Administration; (2) detailing within Appendix 4 to the report, a list of all providers authorised to date by the Council to provide Social Care services, and (3) informing that in compliance with Council Standing Orders, the list would require to be reviewed in January 2000 and would be subject of a further report to the Sub-Committee.

**Decided:** that the terms of the report be noted.