

NORTH LANARKSHIRE COUNCIL

REPORT

TO: Social Work Committee	Subject: SERVICE PLAN MONITORING - QUARTERLY REPORT
FROM: Jim Dickie Director of Social Work	
DATE OF COMMITTEE: 22nd March 2001	
REPORT AUTHOR: Brian McAteer	
REF:	

1 PURPOSE OF REPORT

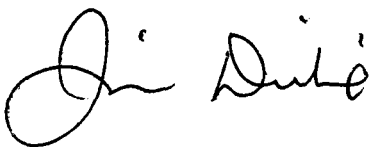
- 1.1 This report advises members on progress on the implementation of the Social Work Service Plan for 2000-2003.

2 PROGRESS ON KEY DEVELOPMENT TASKS

- 2.1 The Social Work Department Service Plan 2000-2003 identified a number of key tasks for action in the years 2000-2003. The key tasks are listed on page 15 of the Service Plan. Progress on implementation is provided in detail in Appendix 1.

3 RECOMMENDATIONS

- 3.1 Committee is requested to note the actions described in the schedule attached to this report.



Jim Dickie
Director of Social Work
February 2001

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Protect and care for vulnerable people and promote community safety.

Plan: Key Tasks	Timescale	Progress achieved
<p>al work/housing/health ns to improve support for young people.</p>	<p>2000-2001.</p>	<p>Established Youth Emotional Wellbeing Project (YEW), funded through the Priority Development Fund, to develop needs led services to children who experience mental health problems, physical health problems, and to train staff to respond to mental health needs. In partnership with Social Work, Health and Housing. Joint funding agreed for second year.</p> <p>Working alongside Housing in developing Pilot Project, based in Coatbridge, providing intensive support for young people at risk of becoming rough sleepers.</p>
<p>monitor risk assessments.</p>	<p>2000-2003.</p>	<p>Priority given to monitoring and management of criminal justice risk assessments and monitoring by Principal Officer/Head of Service.</p>

Respect people's dignity and individuality.

Plan: Key Tasks	Timescale	Progress achieved
<p>joint assessments of need.</p>	<p>2000-2002.</p>	<p>Implemented improved Assessment and Care Management module of Social Work Information System; can include information from health and housing needs assessments.</p> <p>Established Intensive Homecare Scheme with joint assessment and service delivery using the use of integrated care records.</p> <p>Resource Network for people with mental health problems in process of being established in Cumbernauld and Kilsyth. This includes joint approaches to assessment, care management and resource deployment.</p>

Improve people's control over their own lives.

Plan: Key Tasks	Timescale	Progress achieved
Advocacy initiative for people with mental health illness.	2000-2001.	Commissioning of independent advocacy provider for mental illness in progress. Provider has been selected and service will commence in April 2001.
Advocacy initiative for people with dementia.	2000-2001.	Commissioning of independent advocacy provider for dementia in progress. Provider has been selected and service will commence in April 2001.
Information programme of public information.	2000-2003.	<p>Provision of information on community care services has continued to develop. Information available in leaflet form in the main ethnic minority languages:- Chinese, Hindi and Urdu.</p> <p>Information pack, leaflets and regular newsletter detailing services provided from Merrystone Care Base have been produced.</p> <p>Range of publications to be extended with publication in April 2001 of Customer Charter which states clearly what service users and carers can expect from the service.</p> <p>An update of the options directory of residential and nursing care homes in North Lanarkshire to be published April 2001.</p>

High quality care in people's own homes or a homely environment.

Plan: Key Tasks	Timescale	Progress achieved
Numbers of older people with complex packages of care provided jointly with the Health Board by at least 30% per year.	2000-2003.	Intensive Home Support Project established. The project is a collaborative initiative between Social Work Department, Lanarkshire Primary Health Care Trust and Health Board, providing services to over 40 people in the first year. Plans in place to increase this to 60 in near future.
Out of hours support in home services by 10% per year.	2000-2003.	Out of Hours Home Support Service established, based at Merrystone Care Base, providing users, carers and home support workers by providing a 24 hour support service. Now established for Airdrie (209 service users), Cumbernauld (204) and Coatbridge.
Number of people in dispersed housing living by 20 per year.	2000-2003.	An additional 27 tenancies with individualised support in dispersed housing have been established in the current year.
Community day supports for people with complex needs with a target of 6 people in each year.	2000-2001.	6 school leavers with complex needs have accessed community day supports in the current year. Planning for next phase underway and on target.
Residential services for older people.	2000-2001.	"A Home for the Future" - a Member/Officer Working Group set up to carry out a review of North Lanarkshire Council's own residential care provision. Report submitted to Social Work Committee. Implementation plan to be submitted to Committee in early 2001.
Household equipment and adaptations for people with physical disabilities.	2000-2001.	Member/Officer Group set up, with participation of users and carers, to improve household equipment and home adaptations. Report approved by Housing and Social Work Committees. Implementation arrangements to be submitted to Committee in March 2001.

Promote social inclusion.

Strategic Plan: Key Tasks	Timescale	Progress achieved
The development of a North Lanarkshire Community Care partnership with the voluntary sector.	2000-2001.	Funded North Lanarkshire development worker post in Lanarkshire Community Care Forum, resulting in a range of stakeholder events. Currently supporting Forum in facilitating consultation process for Joint Community Care Plan.
Increase the numbers of people in supported employment by at least 100 per year.	2000-2003.	Expanded supported employment projects; now supporting 32 people with disabilities in supported employment. 4 additional job coaches are now in place to support more posts North Lanarkshire wide. Corporate job placement scheme approved subject to final details and implementation.
Increase addiction services and increased support to people with substance misuse problems.	2000-2002.	<p>Research currently being undertaken by Stirling University on behalf of North Lanarkshire to inform development of services for offenders with substance misuse problems.</p> <p>Following completion of pilot study in Motherwell to evaluate a partnership approach to the delivery of substance misuse services, a joint assessment protocol for use by social work partners in North and South Lanarkshire has been completed and is currently being presented to Lanarkshire Drug Action Team.</p>

Partnership working (To be promoted in achieving all key tasks).

Plan: Key Tasks	Timescale	Progress achieved
at "Modernising Community Care" and develop joint with the Health Service.	2000-2003.	As part of Modernising Community Care agenda, key stakeholders in Lanarkshire successful partnership bid for Modernising Government monies to develop shared information systems and assessments. Targets agreed for implementation.
Services through Strategic Partnership for Children's Services.	2000-2003.	Children's Services Development Fund has been used to: <ul style="list-style-type: none"> • Create standardised enhanced fostering allowances. • Help support care leavers through Section 29 payments. • Develop more supported carers. • Advocacy post for children with learning disabilities to commence in April.
in supported employment partnership across all agencies.	2000-2001.	The supported employment partnership has been developed further by the introduction of new partners - the Careers Service and Community Enterprise in Strathclyde - establishment of working sub groups of partner members addressing specific issues. The working and effectiveness of the partnership has been reviewed - facilitated by the Development Team.

Achieving best value.

n Plan: Key Tasks	Timescale	Progress achieved
e review - home care	2000-2001.	<p>Community Alarms: Best Value Service Review completed and approved by C</p> <p>Community Meals and Day Services for the Elderly: Best Value Service Review currently being completed; to be reported to Committee in March 2001.</p> <p>Home Care Services for all Community Care Groups: Best Value Service Review undertaken in conjunction with Audit Scotland; to be reported to Committee when Scotland study completed.</p>