

**NORTH LANARKSHIRE COUNCIL
REPORT**

TO: Social Work Committee	Subject:
FROM: Jim Dickie, Director of Social Work	A Home for the Future - Implementation Plan
DATE OF COMMITTEE: 24th May, 2001.	
REPORT AUTHOR: Jim Nisbet, Principal Officer, Community Care	
REF: JN/HH	

1. CONTENT AND PURPOSE OF REPORT

- 1.1 This report updates Committee on the implementation plan regarding “A Home for the Future”. The report advises of progress in the implementation of those recommendations contained within the original report and approved by Committee in November, 2000.

2. BACKGROUND

- 2.1 The Homes for the Future Working Group was established following a report to Social Work Committee in October, 1999. The report outlines a need for a major review of the Council’s own residential provision in view of forthcoming changes in registration standards, deterioration of buildings, a need for a best value perspective and the impending introduction of external scrutiny through the new Scottish Commission for the Regulation of Care.

3. THE IMPLEMENTATION PLAN - PROGRESS TO DATE

- 3.1 The Implementation Plan is attached to this report as an Appendix. The plan identifies separately each of the recommendations contained in the final report, indicates action taken to date and identifies further action required. The plan also identifies a lead officer for each outstanding issue and proposes a timescale for implementation of each recommendation.
- 3.2 Since the last report to Committee in March, 2001. further progress has been made in a number of areas.
- 3.2.1 It is anticipated that arrangements for the ongoing consultation with older people can be finalised by end of June, 2001, although the first meeting will probably not take place until August, 2001.
- 3.2.2 Regarding the maintenance of local authority homes, a report has been received from design Services and the feasibility of refurbishing homes is now being actively

considered. All essential works are being programmed during the current financial year.

- 3.2.3 Arrangements for review of staffing, management and catering services within residential homes will not begin until after the implementation date for the re-structure of the Social Work Department on 7th May, 2001. The timescale for completing this exercise continues to be September, 2001.
- 3.2.4 The proportion of single to shared rooms in residential homes will now be monitored regularly and will be reported to Committee on an annual basis. Arrangements for measuring and monitoring this standard, in both local authority and independent sector establishments are now in place.
- 3.2.5 The new day care service in the Sir John Mann Centre is now approved with a target date of August, 2001 set for the unit being fully operational.
- 3.2.6 Housing are leading an inter-departmental group to take forward the key issues in developing sheltered/very sheltered housing. Senior officers from Housing and Social Work form the membership of this group.
- 3.2.7 The Assisted Living Development at Airbles Road is still on target for completion in July, 2001 and the conversion of units in the Kirk Care (Camp Street) development is also progressing well.

4. RECOMMENDATION

4.1 Committee is asked to -

- note the contents of this report.
- ask the Director of Social Work to present further reports to Committee in due course.



**JIM DICKIE,
DIRECTOR OF SOCIAL WORK,
APRIL, 2001**

(For further information contact Jim Nisbet, Principal Officer, Community Care - Telephone 01698 332031).

ANARKSHIRE COUNCIL

SOCIAL WORK DEPARTMENT
A HOME FOR THE FUTURE - IMPLEMENTATION PLAN

	ACTION REQUIRED/TAKEN	LEAD OFFICER	PROGRESS TO DATE
ve between ncil Services/	. Discussion on with Assistant Chief cutive . Item t on next Social Inclusion Officers Group meeting Electe mei to chair consultation forum to be identified iti forum sh	Principal Officer (Community Care) Assistant Chief Executive Principal Officer (Strategy) & Principal Officer Sommunity Care Director of Social Work	Social Work Lead Officer identified Older Peoples Representatives identified. Further co-ordination meeting with Chief Executives Department arranged
continue r of residential ple.	None	N/A	
es should be eptable	- Routine inspection and prompt reporting of repairs and maintenance needs. - Immediate programme of refurbishment initiated in all ten homes at a cost of £200,000. £155,000 spending has taken place to date.	Unit Manager/Area Manager Area Managers	Feasibility study received from Jesgin Services for ig maintenance plan. ip amentatic in progress. Tracking system established for airs and maintenance. Essential works programmed for current an year
ure o be	Review grades, tiers of management and consider scope for redesignation and/or restructuring of posts.	Principal Officer Personnel	ci: ork L Officer identified. First meeting arranged May 20
nior n each e	Review staffing in each home and re-model to fit the approved template.	Principal Officer Personnel	Social Work Lead Officer identified. First meeting arranged May 2001.
g in d ly recognised	Renegotiate service level agreement with catering services and establish a catering service based on a national benchmark, ensuring variety, choice, quality and nutrition are not compromised.	Head of Resources	Social Work Lead Officer identified. First meeting arranged May 2001.

<p>Single residential care reviewed.</p>	<p>Careful scrutiny of comparative benchmarking information from the Scottish Executive will allow a review at least annually and a comparison with other authorities and with the independent sector</p>	<p>Principal Officer Community Care</p>	<p>Monitoring system established. Reporting system established.</p>
<p>Work</p>	<p>Out of Hours Home Care has increased from 1700 contracts per week to over 8000 contracts per week in the last 2-3 years. This significantly exceeds the target set in the 2000/2003 Service Plan which sought a 10% increase year on year. Further targets of 10% annual increase in out of hours home care are being implemented</p>	<p>Co-ordinator Home Care Area Managers Co-ordinator Home Care Area Managers</p>	<p>Now implemented and subject to regular monitoring</p>
<p>Service users of home care grow. Established</p>	<p>A target of 10% growth per annum in 20+hours cases has been established. This is to be monitored at Area Team and Headquarters levels. At present there are 160 cases receiving 20+hours home care per week. This should grow to at least 214 cases by March 2004</p>	<p>Co-ordinator Home Care Area Managers</p>	<p>Now implemented and subject to regular monitoring</p>
<p>Social care in the provision of community alarms for people living alone, oldest first.</p>	<p>Tender process implemented for provision of large scale supply of Community Alarms. Over a thousand new units are being purchased at a cost of over £120,000. Target set to provide Alarms to all people over 80 years and living alone, on request.</p>	<p>Principal Officer Community Care Principal Officer Community Care Area Managers Principal Officer Community Care</p>	<p>Ongoing programme established via Best Value Review</p>

<p>ould be n of</p>	<p>Proposals to introduce a 40 place day care centre in the former Sir John Mann home, Bellshill, will be presented to Committee in March.</p> <p>Implementation of this proposal, if approved in March, will be completed by August 2001</p>	<p>Principal Officer Community Care</p> <p>Area Managers, Bellshill and Motherwell</p>	<p>Sir John Mann Day Centre Approved. Implementation in progress for August opening. Post advertised</p>
<p>opment of g provision sting sheltered nd central services re is a need ship forum y issues</p>	<p>Partnership work has begun on an Assisted Living Development in</p> <p>Further plans to convert 9 units of an existing Sheltered Housing Complex to very sheltered standards are underway. This development, managed by Kirk Care in Motherwell, will provide the type of development endorsed by the Council in "A Home for the Future".</p> <p>An implementation group involving senior officers from Housing and Social Work established to take forward the key issues in developing sheltered housing provision.</p>	<p>Housing Development Manager Principal Officer Community Care</p> <p>Housing Development Manager Kirk Care Housing Association Senior Community Care Officer Area Manager Motherwell</p>	<p>Lead officers for both Housing and Social Work identified. First meeting due May.</p> <p>Kirkbles Road and Kirk Care Developments at completion phase.</p>