

TO: SOCIAL WORK COMMITTEE	Subject: A HOME FOR THE FUTURE – IMPLEMENTATION PLAN
FROM: JIM DICKIE, DIRECTOR OF SOCIAL WORK	
DATE: 9 <sup>th</sup> May 2002	REF: JN/TJC

## 1. CONTENT AND PURPOSE OF REPORT

- 1.1 This report updates Committee on the implementation plan regarding “A Home for the Future”. The report advises of progress in the implementation of those recommendations contained within the original report and approved by Committee in November, 2000.

## 2. BACKGROUND

- 2.1. The Homes for the Future Working Group was established following a report to Social Work Committee in October, 1999. The report outlined a need for a major review of the Council’s own residential provision in view of forthcoming changes in registration standards, deterioration of buildings, a need for a best value perspective and the impending introduction of external scrutiny through the new Scottish Commission for the Regulation of Care.

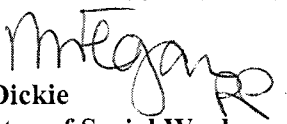
## 3. SUMMARY FINDINGS

- 3.1 An updated Implementation Plan is attached to this report as an Appendix. The plan identifies separately each of the recommendations contained in the final report, indicates action taken to date and identifies further action required. The plan also identifies a lead officer for each outstanding issue and proposes a timescale for implementation of each recommendation.

- 3.2 Since the last report to Committee in February 2002, further progress has been made in a number of areas.

## 4. RECOMMENDATION

- 4.1 Committee is asked to –
- note the contents of this report.
  - ask the Director of Social Work to present further reports to Committee in due course.

  
**Jim Dickie**  
 Director of Social Work  
 29<sup>th</sup> April 2002

*For further information on this report please contact Jim Nisbet, Manager, Older Peoples Services  
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**NORTH LANARKSHIRE COUNCIL  
SOCIAL WORK DEPARTMENT  
A HOME FOR THE FUTURE - IMPLEMENTATION PLAN**

DECISION	ACTION REQUIRED/TAKEN	LEAD OFFICER	TARGET DATES
1. A regular consultative forum be established between older people and Council Services/ Elected Member Representation.	Remitted to Council Wide Best Value Review of Older Peoples Services.	Manager, Community Care (Older People)	June 2002
2. The Council should continue to be a major provider of residential services for older people.	Approved by Social Work Committee November 2000	N/A	Concluded
3. Local authority homes should be maintained to an acceptable standard	a) Programme of refurbishment carried out in all ten homes at cost of £200,000 b) Further programme of essential Health & Safety measures and Inspection Unit recommendations is underway.	Head of Resources/Manager Community Care Older People	a) Concluded  b) Concluded  Phase 2 March 2003
4. Management structure in residential homes to be reviewed.	Review concluded and proposals are now subject to discussion with Trade Unions. Trade Union response awaited.	Manager, Resources and Information	Review complete. Report to Committee, subject to discussion with Trade Unions.
5. Basic grade and senior staff numbers/hours in each home should reflect the current staffing template.	Staffing in each home has been reviewed and re-modelled to fit the approved template.	Manager, Resources and Information	Concluded
6. The cost of catering in each home should be realigned with that of a nationally recognised benchmark.	Work ongoing to renegotiate service level agreement with catering services and establish a catering service based on a national benchmark, ensuring variety, choice, quality and nutrition are not compromised.	Head of Resources	End of Financial Year
7. The proportion of single to shared rooms in residential homes to be regularly reviewed.	Careful scrutiny of comparative benchmarking information from the Scottish Executive will allow a review at least annually and a comparison with other authorities and with the independent sector.	Manager, Community Care (Older People)	Ongoing and Annual.

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<p>8. Flexible Home Care should be expanded at evenings weekends. The Director of Social Work to introduce targets</p>	<p>Out of Hours Home Care has increased from 1700 contacts per week to over 8000 contracts per week in the last 2-3 years. This significantly exceeds the target set in the 2000/2003 Service Plan which sought a 10% increase year on year. Further targets of 10% annual increase in out of hours home care are being implemented</p>	<p>Service Manager, Homecare Operational Managers</p>	<p>Concluded</p>
<p>9. The number of service users receiving 20+ hours of home care per week should grow. Targets should be established for service growth.</p>	<p>A target of 10% growth per annum in 20+hours cases has been established. This is to be monitored at Area Team and Headquarters levels. At present there are 194 people receiving 20+hours home care per week. This represents a rise of 34 since November 2001 exceeding targets set for the period. This should grow to at least 214 cases by March 2004.</p>	<p>Service Manager, Homecare Operational Managers</p>	<p>Annual Review March 2002  Monitoring</p>
<p>10. The Director or Social Work should establish the feasibility and cost implementations of providing community alarms on request to older people living alone, prioritising the oldest first.</p>	<p>Target set to provide Alarms to all people over 75 years and living alone, on request is being met on an ongoing basis. 1200 New Community Alarms purchased in December 2001.</p>	<p>Manager, Community Care (Older People)</p>	<p>This timescale has been revised to reflect the ongoing nature of referrals.</p>
<p>11. Consideration should be given to the expansion of daycare services.</p>	<p>a) Review of Day Care concluded and Action Plan approved. b) Sir John Mann Day Centre now opened. c) Stewarton House (Wishaw) increased from 5 to 6 days per week service. d) Proposal to introduce 7 day service in all Centres subject to Committee Approval.</p>	<p>Manager, Community Care (Older People)  Operational Managers Central and South</p>	<p>a) Concluded b) Concluded c) Concluded d) Concluded</p>

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<p>12. Significant development of very sheltered housing provision and adaptation of existing sheltered housing is essential and central to the development of services for older people. There is a need to establish a partnership forum to take forward the key issues.</p>	<p>Partnership work has begun on an Assisted Living Development in Airbles Road Motherwell. This will create 30 varying needs housing units and will augment provision presently under resourced in this area.</p>	<p>Housing Development Manager Manager Community Care (Older People)</p>	<p>Completed</p>
	<p>Further plans to convert 9 units of an existing Sheltered Housing Complex to very sheltered standards are underway. This development, managed by Kirk Care in Motherwell, will provide the type of development endorsed by the Council in "A Home for the Future".</p>	<p>Housing Development Manager Kirk Care Housing Association Senior Community Care Officer Area Manager Motherwell</p>	<p>Completed</p>
	<p>A partnership group involving senior officers from Housing and Social Work has been to be established to take forward the key issues in developing sheltered housing provision. Developments being considered at Cumbernauld and Motherwell Feasibility studies ongoing into conversion of sheltered housing and client need.</p>	<p>Manager Community Care (Older People)</p>	<p>Group established June 2001</p>
	<p>Eligibility criteria for Sheltered Housing now based on assessed need.</p>	<p>Housing Development Manager</p>	<p>Report to Committee when Working Group concludes.</p>