

AGENDA ITEM No. 27

To: SOCIAL WORK COMMITTEE		Subject: STATUTORY PERFORMANCE INDICATORS – MONITORING REPORT ON 2 nd AND 3 rd QUARTERS (2002-2003)
From: DIRECTOR OF SOCIAL WORK		
Date: 28 FEBRUARY 2003	Ref: JD/SM/AMac	

1. PURPOSE OF REPORT / INTRODUCTION

- 1.1. The purpose of this report is to advise Committee of the Social Work Department's performance in respect of national Statutory Performance Indicators for the second and third quarters of 2002/03.

2. BACKGROUND

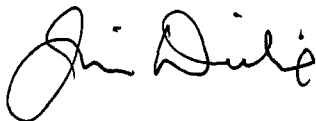
- 2.1. The Local Government Act 1992 places a duty on the Accounts Commission for Scotland to request from local authorities information relating to their activities in any financial year.
- 2.2. This information is subsequently audited and reported by both the Accounts Commission for Scotland and the Council for public examination.

3. PERFORMANCE INDICATORS: 2nd AND 3rd QUARTERS 2002/2003

- 3.1. Appendix 1 attached to this report shows the performance of North Lanarkshire Council Social Work Department for the second and third quarters of 2002/2003 as measured against the statutory indicators provided by the Accounts Commission for Scotland.
- 3.2. Figures for the first quarter of the current year are also shown for comparison of performance in 2002/2003.

4. RECOMMENDATIONS

- 4.1. Committee is asked to note the information contained within Appendix 1 attached to this report.



Jim Dickie
Director of Social Work
10 January 2003

For further information on this report please contact Duncan Mackay, Planning & Development Manager (Community Care Partnerships) TEL: (01698 332067)

Community care assessments

INDICATOR 1: Persons assessed or reviewed and services provided:

	QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4	
	Persons receiving an assessment or review		Persons receiving an assessment or review		Persons receiving an assessment or review		Persons receiving an assessment or review	
	Number	Rate per 1000 relevant population	Number	Rate per 1000 relevant population	Number	Rate per 1000 relevant population	Number	Rate per 1000 relevant population
a) Elderly people aged 65+	1,854	40.9	1,888	41.2	1,662	36.7		
b) Elderly people aged 65+ with dementia	84	1.9	93	2.1	100	2.2		
c) People aged 18-64 with mental health problems/dementia	162	0.8	169	0.8	183	0.9		
d) People aged 18-64 with physical disabilities	938	4.5	990	4.8	940	4.6		
e) People aged 18-64 with learning disabilities	43	0.2	28	0.1	73	0.4		
f) People aged 18-64 with HIV/AIDS	less than 10	not reported	less than 10	not reported	less than 10	not reported		
g) People aged 18-64 with drug/alcohol abuse problems	55	0.3	147	0.7	174	0.8		
h) Total	3,136		3,295		3,132			

	QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4	
	Persons receiving a service		Persons receiving a service		Persons receiving a service		Persons receiving a service	
	Number	Rate per 1,000 relevant population	Number	Rate per 1,000 relevant population	Number	Rate per 1,000 relevant population	Number	Rate per 1,000 relevant population
a) Elderly people aged 65+	9,753	215.2	10,229	225.7	10,245	226.0		
b) Elderly people aged 65+ with dementia	902	19.9	952	21.0	986	21.8		
c) People aged 18-64 with mental health problems/dementia	602	2.9	653	3.2	699	3.4		
d) People aged 18-64 with physical disabilities	3,710	18.0	3,905	18.9	3,955	19.2		
e) People aged 18-64 with learning disabilities	622	3.0	627	3.0	708	3.4		
f) People aged 18-64 with HIV/AIDS	less than 10	not reported	less than 10	not reported	less than 10	not reported		
g) People aged 18-64 with drug/alcohol abuse problems	165	0.8	271	1.3	547	2.7		
h) Total	15,754		16,637		17,140			

Expenditure

INDICATOR 2: Expenditure on services for adults in community care client groups:
WILL BE REPORTED ANNUALLY

Child Protection

INDICATOR 3:

	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
a) The number of children referred over the 3 months	59	92	46	
b) The percentage of children entered on the register in the period who had previously been on the register	reported annually	reported annually	reported annually	
c) The number of children entered on the child protection register at end of period	61	74	55	
d) The number of children on the child protection register at end of period per 1,000 population under 16 years	0.91	1.10	0.82	
e) The percentage of children on the register at end of period who had been on the register for:				
(i) less than 6 months	55.7%	62.2%	56.4%	
(ii) 6 months but under one year	37.7%	29.7%	29.1%	
(iii) one year but under 2 years	4.9%	8.1%	14.5%	
(iv) two years or more	1.6%	0.0%	0.0%	

Children being looked after - placements

INDICATOR 4: The number and percentage of children being looked after by the council in the following types of placement:

	QUARTER 1			QUARTER 2			QUARTER 3			QUARTER 4		
	(i) Number of children	(ii): (i) as % of the total number being looked after	(iii) As a rate per 1,000 population aged 0 - 17	(i) Number of children	(ii): (i) as % of the total number being looked after	(iii) As a rate per 1,000 population aged 0 - 17	(i) Number of children	(ii): (i) as % of the total number being looked after	(iii) As a rate per 1,000 population aged 0 - 17	(i) Number of children	(ii): (i) as % of the total number being looked after	(iii) As a rate per 1,000 population aged 0 - 17
a) At home	336	58.1%	4.42	351	61.1%	4.61	372	62.3%	4.89			
b) In other community placements	169	29.2%	2.22	150	26.1%	1.97	161	27.0%	2.12			
c) In residential accommodation	73	12.6%	0.96	73	12.7%	0.96	64	10.7%	0.84			
d) Total being looked after excluding respite	578		7.60	574		7.54	597		7.85			
e) Children aged under 12 in residential accommodation	12	4.1%		10	3.5%		6	2.0%				
f) Total children aged under 12 looked after, excluding respite	291			285			307					
g) Children receiving respite excluded from a) to f)	n/av.		n/av.	n/av.		n/av.	n/av.		n/av.			
h) Total looked after including respite	578		7.60	574		7.54	597		7.85			

N.B. - Respite figures not available separately.

Looked after children - academic attainment

INDICATOR 5: The number and percentage of young people of age 16 or 17, ceasing to be looked after away from home, who achieved Standard Grades in English and Maths or other subjects:

WILL BE REPORTED ANNUALLY

Home care/Home help clients

INDICATOR 6: The level and flexibility of service to home care clients:

	QUARTER 1		QUARTER 2		QUARTER 3		QUARTER 4	
	(i) Number of home care clients	(ii) As a rate per 1,000 population aged 65+	(i) Number of home care clients	(ii) As a rate per 1,000 population aged 65+	(i) Number of home care clients	(ii) As a rate per 1,000 population aged 65+	(i) Number of home care clients	(ii) As a rate per 1,000 population aged 65+
Level of service								
a) less than 2 hours per week	412	9.09	427	9.42	434	9.57		
b) 2 to less than 4 hours per week	748	16.50	767	16.92	796	17.56		
c) 4 to less than 10 hours per week	1,162	25.64	1,209	26.67	1,271	28.04		
d) 10 hours per week or more	968	21.36	1,097	24.20	1,153	25.44		
e) Total	3,290	72.58	3,500	77.21	3,654	80.61		
Flexibility								
f) Total receiving personal care	1,250	27.58	1,475	32.54	1,591	35.10		
g) Total receiving care at weekends	1,359	29.98	1,524	33.62	1,629	35.94		
h) Total receiving care in evenings/overnight	818	18.05	893	19.70	940	20.74		
Total volume of services								
i) Total number of hours per week provided or purchased	28,676	632.63	32,036	706.76	33,053	729.20		

Residential accommodation

INDICATOR 7: Staff qualifications: The percentage of care staff in residential homes who have appropriate qualifications, for these users:

WILL BE REPORTED ANNUALLY

INDICATOR 8: Privacy: The number of single rooms and the number of rooms with en-suite facilities, expressed as a percentage of all residential care places for each of the following users, for each provider:

WILL BE REPORTED ANNUALLY

Respite care

INDICATOR 9: The number of people receiving respite care, the number per 1,000 population and the volume of respite care provided or purchased:

WILL BE REPORTED ANNUALLY

Criminal Justice**INDICATOR 10: Social enquiry reports**

	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
a) the number of reports submitted to courts during the period	643	796	798	
b) a) as a rate per 1,000 adult population	2.47	3.06	3.07	
c) the proportion of reports requested by the courts allocated to social work staff within 2 working days of receipt by the social work department	82.67%	81.30%	80.91%	
d) the proportion of reports submitted to courts by the due date	95.49%	95.73%	96.49%	

Criminal Justice**INDICATOR 11: Probation****WILL BE REPORTED ANNUALLY****Criminal Justice****INDICATOR 12: Community service**

	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
a) the number of new community service orders issued during the period	131	154	144	
b) a) as a rate per 1,000 adult population	0.50	0.59	0.55	
c) the average length of community service (hours) for orders completed during the period	163	168	176	
d) the average number of days taken to complete orders completed during the period	243	269	296	