

To: SOCIAL WORK COMMITTEE		Subject: STATUTORY PERFORMANCE INDICATORS – ANNUAL REPORT 2002-2003
From: DIRECTOR OF SOCIAL WORK		
Date: 28 AUGUST 2003	Ref: JD/SM/AMac	

### 1. PURPOSE OF REPORT

- 1.1. The purpose of this report is to advise Committee of the Social Work Department's Statutory Performance Indicators for the full financial year for 2002/2003.

### 2. BACKGROUND

- 2.1. The Local Government Act 1992 places a duty on the Accounts Commission for Scotland to request from local authorities information relating to their activities in any financial year. This information is subsequently audited and reported by both the Accounts Commission for Scotland and the Council for public examination.
- 2.2. Each year the Accounts Commission issues a Guide which clearly outlines the definitions for each of the indicators as well as full details of any changes being introduced. In 2002/03 the Social Work Department was required to report on 12 indicators, representing a decrease of 1 indicator from 2001/02, namely Residential Accommodation: Inspection of Registered Residential Homes, as this will now be reported on by the Care Commission.

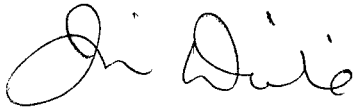
### 3. PERFORMANCE INDICATORS 2002/2003 – ANNUAL REPORT

- 3.1. Appendix 1 attached to this report shows the Social Work Department performance in 2002/2003. The indicator headings are:-

- i. Community Care Assessments
- ii. Expenditure on services for adults in community care client groups
- iii. Child Protection
- iv. Children Being Looked After – Placements
- v. Looked After Children – Academic Attainment
- vi. Home Care/Home Help Clients
- vii. Residential Accommodation - Staff Qualifications
- viii. Residential Accommodation - Privacy
- ix. Respite Care
- x. Criminal Justice - Social Enquiry Reports
- xi. Criminal Justice - Probation
- xii. Criminal Justice - Community Service

#### 4. RECOMMENDATIONS

4.1. Committee is asked to note the information contained within Appendix 1 attached to this report.



**Jim Dickie**  
**Director of Social Work**  
**25 July 2003**

*For further information on this report please contact Duncan Mackay, Head of Social Work Development (Tel No: 01698 332003.)*

**Accounts Commission Statutory**  
**Performance Indicators**  
**2002/2003**

<b>Community care assessments</b>				
<b>INDICATOR 1: Persons assessed or reviewed and services provided:</b>				
	Persons receiving an assessment or review		Persons receiving a service	
	Number	Rate per 1,000 relevant population	Number	Rate per 1,000 relevant population
a) Elderly people aged 65+	6,412	143.8	13,542	303.7
b) Elderly people aged 65+ with dementia	354	7.9	1,317	29.5
c) People aged 18-64 with mental health problems/dementia	679	3.4	1,034	5.1
d) People aged 18-64 with physical disabilities	3,569	17.6	5,919	29.3
e) People aged 18-64 with learning disabilities	179	0.9	805	4.0
f) People aged 18-64 with HIV/AIDS	less than 10	not reported	less than 10	not reported
g) People aged 18-64 with drug/alcohol abuse problems	502	2.5	778	3.8
h) Total	11,695		23,395	
<b>Expenditure</b>				
<b>INDICATOR 2: Expenditure on services for adults in community care client groups:</b>				
Service Group	Expenditure £,000	£ per head of population aged 18+	Expenditure %	
a) Home and community based services	£44,784	£181.40	56.7%	
b) Long-term residential and nursing home care	£34,161	£138.37	43.3%	
Total expenditure	£78,945	£319.76	100.0%	

<b>Child Protection</b>			
<b>INDICATOR 3:</b>			
a) The number of children referred over the year	321		
b) The percentage of children entered on the register in the year who had previously been on the register	20.3%		
c) The number of children entered on the child protection register at the end of the period	84		
d) The number of children on the child protection register at the end of the period per 1,000 population under 16 years	1.28		
e) The percentage of children on the register at the end of the period who had been on the register for:			
(i) less than 6 months	50.0%		
(ii) 6 months but under one year	33.3%		
(iii) one year but under 2 years	16.7%		
(iv) two years or more	0.0%		

<b>Children being looked after - placements</b>			
<b>INDICATOR 4: The number and percentage of children being looked after by the council in the following types of placement:</b>			
	(i) Number of children	(ii): (i) as % of the total number being looked after	(iii) As a rate per 1,000 population aged 0 - 17
a) At home	408	66.1%	5.49
b) In other community placements	147	23.8%	1.98
c) In residential accommodation	62	10.0%	0.83
d) Total being looked after excluding respite	617		8.30
e) Children aged under 12 in residential accommodation	6	1.8%	
f) Total children aged under 12 looked after, excluding respite	334		
g) Children receiving respite excluded from a) to f)	10		0.13
h) Total looked after including respite	627		8.44

<b>Looked after children - academic attainment</b>		
<b>INDICATOR 5: The number and percentage of young people of age 16 or 17, ceasing to be looked after away from home, who achieved Standard Grades in English and Maths or other subjects:</b>		
	(i) Number of children	(ii): (i) as a % of the number being discharged from care
a) Number ceasing to be looked after	19	
b) Number attaining at least one Standard Grade (any subject)	4	21.1%
c) Number attaining Standard Grade English and Maths	2	10.5%

### **Home care/Home help clients**

<b>INDICATOR 6: The level and flexibility of service to home care clients:</b>		
	(i) Number of home care clients	(ii) As a rate per 1,000 population aged 65+
<b>Level of service</b>		
a) less than 2 hours per week	428	9.6
b) 2 to less than 4 hours per week	872	19.6
c) 4 to less than 10 hours per week	1,324	29.7
d) 10 hours per week or more	1,253	28.1
e) Total	3,877	86.9
<b>Flexibility</b>		
f) Total receiving personal care	1,734	38.9
g) Total receiving care at weekends	1,768	39.6
h) Total receiving care in evenings/overnight	1,003	22.5
<b>Total volume of service</b>		
i) Total number of hours per week provided or purchased	35,378	793.4

**Residential  
accommodation**

**INDICATOR 7: Staff qualifications: The percentage of care staff in residential homes who have appropriate qualifications, for these users:**

	Percentage of staff with appropriate qualifications	
	(i) social work, social care and other specified qualifications	(ii) other relevant qualifications
a) Children	35.9%	21.7%
b) Elderly people	45.1%	14.3%
c) Other adults	33.3%	41.7%

**INDICATOR 8: Privacy: The number of single rooms and the number of rooms with en-suite facilities, expressed as a percentage of all residential care places for each of the following users, for each provider:**

Single Rooms	Council	Voluntary sector	Private sector
a) Children	100.0%	89.5%	Nil Provision
b) Elderly people	76.8%	Nil Provision	57.6%
c) Other adults	100.0%	89.1%	100.0%
Rooms with en-suite facilities	Council	Voluntary sector	Private sector
a) Children	18.2%	0.0%	Nil Provision
b) Elderly people	23.2%	Nil Provision	52.3%
c) Other adults	0.0%	18.2%	15.4%

## Respite care

**INDICATOR 9: The number of people receiving respite care, the number per 1,000 population and the volume of respite care provided or purchased:**

	(i) Number of people receiving respite care	(ii) Number per 1,000 relevant population	(iii) Total volume of respite care purchased	
			Bed-nights	Hours
<b>People aged 65+</b>				
a) residential respite care	552	12.38	11012	
b) respite care provided at home	90	2.02		36648
c) other respite	310	6.95	0	192364
<b>People aged 18-64</b>				
a) residential respite care	288	1.42	6963	
b) respite care provided at home	88	0.44		44574.5
c) other respite	20	0.10	0	16735.5
<b>Children aged 0-17 with disabilities</b>				
a) residential respite care	99	1.33	2285	
b) respite care provided at home	99	1.33		29693
c) other respite	52	0.70	317	3662

## Criminal Justice

### INDICATOR 10: Social enquiry reports

a) the number of reports submitted to courts during the period	2867
b) a) as a rate per 1,000 adult population	11.21
c) the proportion of reports requested by the courts allocated to social work staff within 2 working days of receipt by the social work department	81.53%
d) the proportion of reports submitted to courts by the due date	98.01%

## Criminal Justice

### INDICATOR 11: Probation

a) the number of new probation orders issued during the period	531
b) a) as a rate per 1,000 adult population	2.08
c) the proportion of new probationers seen by a supervising officer within one week	19.02%
d) the proportion of people subject to a probation order who were reported to the court for breach of probation during the period	11.34%

## Criminal Justice

### INDICATOR 12: Community service

a) the number of new community service orders issued during the period	555
b) a) as a rate per 1,000 adult population	2.17
c) the average length of community service (hours) for orders completed during the period	167.9
d) the average number of days taken to complete orders completed during the period	287.1