

Motherwell, 26 February 2004 at 11 am: AGENDA ITEM No. 2

**A Meeting of the SOCIAL WORK (PLANNING AND ADMINISTRATION)
SUB-COMMITTEE**

PRESENT

Councillor Nolan, Convener; Councillors Cassidy, Gorman, Lunny, Lyle, McCallum, McCulloch, J. McGuigan, J. Martin, M. Murray, Ross, Selfridge and Shields.

CHAIR

Councillor Nolan (Convener) presided.

IN ATTENDANCE

The Committee Services Manager; Head of Social Work Resources; Head of Social Work Development; Monitoring and Standards Manager and Development Manager.

APOLOGIES

Councillors Devine, H. McGuigan and Saunders.

CONTRACTING ARRANGEMENTS FOR SOCIAL CARE: CONTRACTS UPDATE

1. With reference to paragraph 3 of the Minute of the meeting of this Sub-Committee held on 11 December 2003, when the progress in establishing social care contracts in North Lanarkshire had been noted, there was submitted a report (docketed) dated 30 January 2004 by the Director of Social Work providing an update on social care contracts signed between 31 October 2003 and 31 January 2004, (1) intimating that one contract had been signed with a current service provider for care packages for individuals receiving supported living services outwith the North Lanarkshire area as detailed in Appendix 1, Table 1 to the report, and (2) listing 14 contracts which had been signed with organisation providers as detailed in Appendix 1, Table 2 to the report.

Decided:

- (1) that the signed contracts as detailed in Appendix 1 to the report be noted, and
- (2) that the Director of Social Work provide further reports to the Sub-Committee on contracting arrangements.

SERVICE MONITORING

(1) INDEPENDENT SECTOR HOME CARE SERVICES

2. With reference to paragraph 4 of the Minute of the meeting of the Sub-Committee held on 11 December 2003 when the use of private sector home care services, and the outcome of contract monitoring for the period from 1 July to 30 September 2003 was noted, there was submitted a report (docketed) dated 30 January 2004 by the Director of Social Work in respect of contract monitoring for the period from 1 October to 31 December 2003 (1) indicating that 669 clients had received services from private sector home care providers in North Lanarkshire and the number of hours delivered was

8,981 per week, and (2) setting out in Appendix 1 to the report levels of use and monitoring outcomes in relation to independent sector homecare through contract purchases and preferred provider arrangements.

Decided: that the terms of the report be noted.

(2) INDEPENDENT SECTOR SUPPORTED LIVING SERVICES AND OTHER SIMILAR SERVICES FOR YOUNG PEOPLE

3. With reference to paragraph 5 of the Minute of the meeting of this Sub-Committee held on 11 December 2003, when the use of supported living service and other services for young people, purchased by the Council and the outcome of contract monitoring for the period from 1 July 2003 to 30 December 2003 was noted, there was submitted a report (docketed) dated 30 January 2004 by the Director of Social Work for the period from 1 October 2003 to 31 December 2003 (1) intimating that 253 people, 50 of whom had mental health problems, 203 of whom had learning disabilities had received supported living services within North Lanarkshire, and 12 people with learning disabilities had received a service from the Council's own provision - life choices, and (2) summarising in Appendix 1 to the report, the outcome of monitoring of independent supported living services, and other services for young people.

Decided: that the terms of the report be noted.

(3) INDEPENDENT SECTOR NURSING HOMES WITHIN NORTH LANARKSHIRE

4. With reference to paragraph 6 of the Minute of the meeting of the Sub-Committee held on 11 December 2003, when the outcome of contracting of nursing homes located in North Lanarkshire for the period from 1 March to 30 September 2003 was noted, there was submitted a report (docketed) dated 30 January 2004 by the Director of Social Work in respect of contract monitoring for the period from 1 October to 31 December 2003 (1) setting out the contract measures applied to independent sector nursing homes; (2) indicating that there had been a substantial increase in the number of concerns/complaints notified to the Department and a more targeted approach to monitoring respite services and care homes was scheduled to be implemented within the next three months, and (3) enclosing in Appendix 1 to the report, a summary of the outcome of the monitoring of independent nursing homes sector providers.

Decided: that the terms of the report be noted.

NORTH LANARKSHIRE CARE AND REPAIR PROJECT - PROGRESS REPORT

5. With reference to paragraph 7 of the Minute of the meeting of this Sub-Committee held on 11 December 2003 when the progress of the North Lanarkshire Care and Repair Project had been noted, there was submitted a report dated 13 February 2004 by the Director of Housing and Property Services (1) intimating that as at 31 December 2003, the Care and Repair Project had 1,802 clients and 999 cases complete or in progress and that, of those 65% of the clients were over 70 years of age, and 87% had a disability; (2) indicating that new referral to the project had increased by 104 in the quarter to December 2003; (3) advising that, as at 31 December 2003, the small repairs service had 1,208 clients and 890 cases complete, and that, of those 77% of the clients were over 70 years of age and 80% had a disability.

Decided: that the terms of the report be noted.

PROGRESS IN PROMOTING ADVOCACY

6. With reference to paragraph 2 of the Minute of the meeting of the Social Work Committee held on 5 June 2003 when *inter alia*, it was agreed to provide joint funding with NHS Lanarkshire to support the establishment of a newly constituted North Lanarkshire Advocacy Forum (NLAF), there was submitted a report dated 7 February 2004 by the Director of Social Work detailing the progress made in the development of advocacy in North Lanarkshire (1) intimating that the Forum had appointed an Advocacy Development Worker to identify gaps in service provision; support the work of the Forum, including the training needs of those involved; (2) advising that additional funding of £45,000 had been awarded to Equals Advocacy Partnership, which provides professional and citizen advocacy in North Lanarkshire; (3) indicating that the Mental Health (Care and Treatment) (Scotland) Act 2003 comes into force in April 2005 and will place additional responsibilities on statutory agencies to provide independent advocacy, and (4) advising that a draft Code of Practice in relation to independent advocacy in terms of the new Act had been issued by the Advocacy Safeguarder Agency.

Decided: that the terms of the report be noted.

PROGRESS REPORT ON SELF DIRECTED SERVICES IN NORTH LANARKSHIRE

7. With reference to paragraph 4 of the Minute of the meeting of the Social Work Committee held on 27 February 2003, there was submitted a report dated 11 February 2004 by the Director of Social Work (1) informing that the Community Care and Health (Scotland) Act 2002 placed a duty for all local authorities from 1 June 2003 to offer direct payments instead of the services that an individual has been assessed as requiring ; (2) advising on the progress of self directed services and establishment of an independent North Lanarkshire Support Service; (3) intimating that the Support Service would provide information, support and advice in relation to self directed services; (4) detailing the progress in developing direct payments; (5) intimating that there were 17 people currently receiving support through direct payment and a further 32 people at various stages of considering or planning for a direct payment, and (6) indicating that the next stage of the progress would be the development of a business plan for the independent Support Service.

Decided:

- (1) that the Director of Social Work provide a further report to the Sub-Committee on the progress of Self Directed Services in North Lanarkshire, and
- (2) that the contents of the report be otherwise noted.

SUPPORTED LIVING

8. There was submitted a report dated 28 January 2004 by the Director of Social Work (1) providing an update of the progress made in the establishment of supported living within North Lanarkshire; (2) detailing the background to the implementation of supported living within North Lanarkshire, and (3) advising that (a) supported living enables people to live in communities and has generated 700 jobs within North Lanarkshire, and (b) to date, 65 people were in supported living, spread between 3 care providers with 18 people remaining in registered residential care.

Decided:

- (1) that the strategic direction to develop supported living be approved, and
- (2) that the contents of the report be otherwise noted.

SUPPLEMENTATION RATE INCREASES IN ESTABLISHMENTS OUTWITH THIS AUTHORITY

9. With reference to paragraph 8 of the Minute of the meeting of this Sub-Committee held on 11 December 2003, when new supplementation rates were approved, there was submitted a report (docketed) dated 20 January 2004 by the Director of Social Work, setting out changes to the supplementary rate set by other local authorities for registered residential and day care establishments based in the voluntary sector within their area.

Decided: that the new supplementation rates, as detailed in Appendix 1 to the report be approved.

DEVELOPMENT OF COMMUNITY HEALTH PARTNERSHIPS IN NORTH LANARKSHIRE

10. There was submitted a report dated 11 February 2004 by the Director of Social Work advising of the proposals with regard to the development of Community Health Partnerships by NHS Lanarkshire and NHS Greater Glasgow for the North Lanarkshire area (1) advising that the publication of the Health White Paper entitled "Partnership for Care" set out the future direction and priorities for the NHS in Scotland and a number of organisational changes to improve services for patients including the development of Community Health Partnerships; (2) indicating that (a) NHS Lanarkshire had established a Working Group to identify the way the development of Community Health Partnerships in Lanarkshire could be taken forward, and (b) informing that the Working Group had proposed that two or three Community Health Partnerships for North Lanarkshire be developed; (4) intimating that the Greater Glasgow NHS Board had approved a paper entitled "Community Health Partnerships: Boundary Proposals and Principles" which proposed the development of eight community health partnerships, five of which to be located within Glasgow, and (4) indicating that the Council would continue to work with its partners with regard to the proposals for the consultation exercise .

Decided:

- (1) that a report be prepared for a future meeting of this Sub-Committee seeking approval of a formal response on behalf of the Council, to the Consultation for the development of Community Health Partnerships by NHS Lanarkshire and NHS Greater Glasgow, and
- (2) that the contents of the report be otherwise noted.

THE FUTURE OF MATERNITY SERVICES IN GREATER GLASGOW

11. There was submitted a report dated 12 February 2004 by the Director of Social Work advising of the consultation exercise held by NHS Greater Glasgow to consider the future of its maternity services and seeking approval for a response on behalf of the Council (1) detailing the background to the maternity services strategy for NHS Greater Glasgow; (2) advising that NHS Greater Glasgow had established an independently chaired Modernising Services Working Group to prepare a report on the issues surrounding a reduction in the number of delivery units in Glasgow; (3) informing that a three month consultation process had commenced and that the Council had been invited to submit a response by 27 February 2004, and (4) suggesting that changes to the existing maternity services provided by NHS Greater Glasgow were likely to have a minimal impact on residents within North Lanarkshire.

Decided: that the Director of Social Work be authorised to prepare a response on behalf of the Council, based on the Director's report and to include, also, the following points:-

- (1) that the desire of North Lanarkshire Council was that the maternity services provided by NHS Greater Glasgow should meet the needs of all the population it serves, specifically those people who live in the North Lanarkshire area of the

Health Board area and those who live within the boundaries of NHS Lanarkshire but elect to use maternity services provided by NHS Greater Glasgow, and

- (2) that the Council was not satisfied that the proposals to reduce three hospitals to two would meet the needs of the residents of North Lanarkshire and the Council was therefore unable to support the recommendations of the consultation document.

ASSISTED LIVING TECHNOLOGY

12. There was submitted a report dated 11 February 2004 by the Director of Social Work in relation to the introduction of a new service available through the Joint Equipment Services (1) detailing the two main types of Assisted Living Technology; (2) informing that a pilot project had been introduced to test out a wide range of "non interactive" equipment designed to assist and support people with memory impairment and other disabilities to remain safely in their own homes; (3) advising that an award of £45,000 was made available from the Department of Trade and Industry Home Safety Unit to enable expansion and integration to take place, and (4) advising that additional training was scheduled which would enable technicians to become skilled at fitting epilepsy monitors, enuresis monitors and a range of movement detectors.

Decided: that the contents of the report be noted.

ABSENCE MONITORING

13. With reference to paragraph 14 of the Minute of the meeting of this Sub-Committee held on 11 December 2003 when the level of staff absence throughout the Social Work Department from 1 July to 30 September 2003 was noted, there was submitted a report (docketed) dated February 2003 by the Director of Social Work detailing the level of staff absence throughout the Social Work Department from 1 October to 31 December 2003.

Decided: that the terms of the report be noted.

OVERTIME MONITORING REPORT

14. With reference to paragraph 15 of the Minute of the meeting of this Sub-Committee held on 11 February 2003, there was submitted a report (docketed) dated February 2004 by the Director of Social Work providing details of overtime worked by officers paid above SCP35 during periods 7, 8 and 9 for the year 2003/04.

Decided: that the terms of the report be noted and remitted to the Policy and Resources (Personnel) Sub-Committee for its interest.