

COUNCIL ITEM No. 21

To: SOCIAL WORK COMMITTEE		Subject: STATUTORY PERFORMANCE INDICATORS – ANNUAL REPORT 2004-05
From: DIRECTOR OF SOCIAL WORK		
Date: 27 OCTOBER 2005	Ref: SMAC/	

1. Purpose of Report / Introduction

The purpose of this report is to advise the Committee of the Social Work Statutory Performance Indicators for the full financial year 2004-05.

2. Background

- 2.1 The Local Government Act 1992 places a duty on the Accounts Commission for Scotland to request from local authorities information relating to their activities in any financial year. This information is subsequently audited and reported by both the Accounts Commission for Scotland and the Council for public examination.
- 2.2 Each year the Accounts Commission issues a Guide which outlines the definitions for each of the indicators as well as details of any changes being introduced. In 2004/05 the Social Work Department was required to report on 16 indicators, eight on adult services and eight on children's services. One indicator has been removed since last year's report, namely 'Expenditure'.

3. Statutory Performance Indicators – Annual Report 2004 – 2005

- 3.1 Appendix 1 attached to this report shows the Social Work Department performance in 2004/05 and, where appropriate, gives the equivalent information for 2003/4 as a comparator.
- 3.2 The information is given in two sections:
- (a) Adult social work:
- (1) Community care assessments
 - (2) Residential accommodation – staff qualifications
 - (3) Residential accommodation – privacy
 - (4) Home care
 - (5) Respite care
 - (6) Justice – social enquiry reports
 - (7) Justice – probation
 - (8) Justice – community service

(b) Children's services:

- (6) Child protection
- (7) Looked after children – academic attainment
- (8) Looked after children – type of placement
- (9) Residential homes – staff qualifications
- (10) Residential homes – privacy
- (11) Provision of respite services
- (12) Children's panel liaison – social background reports
- (13) Children's panel liaison - supervision

4. Future Reporting Arrangements

4.1. It is proposed that information in respect of Statutory Performance Indicators will continue to be reported to Social Work Committee on a bi-annual basis.

5. Recommendations

5.1. Committee is asked to:

- (i) Request bi-annual reporting of the Statutory Performance Indicators to Social Work Committee.
- (ii) Otherwise note the content of this report.



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Director of Social Work
14 September 2005

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Social Work
Performance Indicators
2004 – 2005

The Local Government Act 1992 requires local authorities to publish each year performance information for selected services.

The figures shown here are for the years

1 April 2004 to 31 March 2005

and, where comparable,

1 April 2003 to 31 March 2004.

- **Adult Social Work**
- **Children's Services**

Adult Social Work		
1 Community care assessments	2003/04	2004/05
No. assessed or reviewed (rate per 1,000 relevant population):		
a) Elderly people aged 65+	6,270 (139.3)	6,453 (141.7)
b) Elderly people aged 65+ with dementia	300 (6.7)	350 (7.7)
c) People aged 18-64 with mental health problems	769 (3.8)	751 (3.7)
d) People aged 18-64 with physical disability	3,507 (17.3)	3,524 (17.4)
e) People aged 18-64 with learning disability	138 (0.7)	157 (0.8)
f) People aged 18-64 with HIV/AIDS	Under 10	Under 10
g) People aged 18-64 with drug/alcohol problems	505 (2.5)	782 (3.9)
h) Total	11,489 (46.4)	12,017 (48.3)
No. receiving a service (rate per 1,000 relevant population):		
a) Elderly people aged 65+	14,419 (320.4)	14,247 (312.8)
b) Elderly people aged 65+ with dementia	1,468 (32.6)	1,224 (26.9)
c) People aged 18-64 with mental health problems	1,183 (5.8)	974 (4.8)
d) People aged 18-64 with physical disability	6,238 (30.8)	5,435 (26.8)
e) People aged 18-64 with learning disability	888 (4.4)	781 (3.8)
f) People aged 18-64 with HIV/AIDS	Under 10	Under 10
g) People aged 18-64 with drug/alcohol problems	1,098 (5.4)	1,104 (5.4)
h) Total	25,294 (102.2)	23,765 (95.6)
2 Residential accommodation: staff qualification		
Care staff in Local Authority residential homes who have appropriate qualifications		
a) Elderly people	132 (57.6%)	143 (61.9%)
b) Other adults	17 (65.4%)	15 (68.2%)
c) Overall total for elderly & other adults	149 (58.4%)	158 (62.5%)
3 Residential accommodation: privacy		
Single Rooms		
a) Elderly people:		
i. Local Authority	69.6%	70.8%
ii. Voluntary Sector	95.2%	85.7%
iii. Private Sector	73.2%	76.4%
b) Other adults:		
i. Local Authority	84.0%	100.0%
ii Voluntary Sector	69.4%	78.9%
iii Private Sector	62.9%	73.6%
Rooms with en-suite facilities		
a) Elderly people:		
i Local Authority	26.7%	31.7%
ii Voluntary Sector	38.1%	35.7%
iii Private Sector	52.7%	58.2%
b) Other adults:		
i Local Authority	20.0%	29.4%
ii Voluntary Sector	11.3%	10.5%
iii Private Sector	28.8%	35.4%

Social Work Performance Indicators 2004 -2005

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Adult Social Work (continued)		
4 Home Care/Home Helps	2003/04	2004/05
Level of Service		
a) No of People 65+ Receiving Home Care:	3,325	3,346
Total volume of Service		
b) Total No. of Homecare Hours (rate per 1,000 population over 65)	28,660 (636.8)	29,031 (637.3)
c) No (and %) of Homecare Clients 65+ receiving:		
i Personal Care	1,604(48.2%)	1,840 (55.0%)
ii A Service During Overnight/Evening	882 (26.5%)	894 (26.7%)
iii A Service During Weekends	1,783 (53.6%)	1,874 (56.0%)
5 Respite care		
People aged 65+:		
a) Residential respite care		
No. of bed-nights provided	12,241	13,382
Rate/1,000 population	272.0	293.8
b) Respite care provided at home		
No. of hours provided	44,223	23,561
Rate/1,000 population	982.5	517.2
c) Other respite		
i Day Services		
No. of hours provided	178,823	173,061
Rate/1,000 population	3973.0	3,799.2
ii Overnight Services		
No. of bed-nights provided	Nil provision	Nil provision
Rate/1,000 population	Nil provision	Nil provision
People aged 18-64:		
a) Residential respite care		
No. of bed-nights provided	7,751	7,617
Rate/1,000 population	38.3	37.5
b) Respite care provided at home		
No. of hours provided	43,136	30,884
Rate/1,000 population	213.0	152.1
Other respite		
i Day Services		
No. of hours provided	6,433	117,552
Rate/1,000 population	31.8	579.0
ii Overnight Services		
No. of bed-nights provided	132	12
Rate/1,000 population	0.7	0.1

Adult Social Work (continued)		
6 Criminal Justice	2003/04	2004/05
Social enquiry reports:		
a) Number submitted to court during the year	3,134	3,873
b) Number per 1,000 adult population	12.2	15.1
c) % of reports requested by courts allocated to Social Work staff within 2 working days of receipt	82.9%	77.7%
d) % of reports submitted to courts by the due date	98.8%	98.5%
7 Probation		
a) No. of new probation orders issued during the year	655	709
b) No. of new probation orders per 1,000 adult population	2.6	2.8
c) % of new probationers seen by a supervising officer within 1 week	37.6%	31.5%
d) % of people subject to an order reported to court for a breach of probation during the year	10.9%	13.3%
8 Community Service		
a) No. of new community service orders issued during year	585	653
b) i. Average number of hours per week to complete community orders	3.8	3.9
ii Total community orders completed during the year	342	316
iii Total hours for all community orders	56,117	50,302
c) Total days for all community orders	103,372	91,159

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Childrens Services		
6 Child protection	2003/04	2004/05
a) No. of children referred over year	363	325
b) % entered on register in the year who had previously been on the register	28.6%	9.0%
c) Total number on child protection register at 31 March	77	92
d) No. of children on register at 31 March per 1,000 population aged 0-15	1.2	1.4
e) % of children on register at 31 March who had been on the register for:		
less than 6 months	81.8%	57.6%
6 months but under a year	9.1%	19.6%
1 year but under 2 years	6.5%	20.7%
2 years or more	2.6%	2.2%
7 Looked after children-Academic attainment		
a) The number of 16 or 17year olds ceasing to be looked after away from home	22	18
b) Attaining at least one SCQF level 3 (any subject)	n/a	6 (33.3%)
c) Attaining at least SCQF level 3 in English and Maths	n/a	4 (22.2%)
d) No. (%) attaining at least one Standard Grade	4 (18.2%)	n/a
e) No. (%) attaining standard Grade English and Maths	4 (18.2%)	n/a
8 Child care placements		
a) At home:		
No. of children (% of total being looked after)	390 (65.5%)	513 (77.3%)
Rate per 1,000 population aged 0-17	5.3	7.0
b) In other community placements		
No. of children (% of total being looked after)	140 (23.5%)	107 (16.1%)
Rate per 1,000 population aged 0-17	1.9	1.5
c) In residential accommodation		
No. of children (% of total being looked after)	65 (10.9%)	44 (6.6%)
Rate per 1,000 population aged 0-17	0.9	0.6
d) Total being looked after (excluding respite)		
No. of children (% of total being looked after)	595 (100.0%)	664 (100.0%)
Rate per 1,000 population aged 0-17	8.1	9.1
e) Children under 12 in residential accommodation (% of total being looked after)	9 (2.9%)	5 (1.5%)
f) Total aged under 12 being looked after (excluding respite)	312	342
g) Total no. of children receiving respite (excluded from a to f)	7	8
(rate per 1,000 population aged 0–17)	(0.1)	(0.1)
h) Total looked after including respite	602	672
(rate per 1,000 population aged 0–17)	(8.2)	(9.2)

Childrens Services (continued)		
9 Residential accommodation: staff qualification	2003/04	2004/05
a) i. Care staff in Local Authority residential homes, who have appropriate qualifications (% of total staff)	41 (49%)	50 (58.8%)
ii. Total staff	83	85
10 Residential accommodation: privacy		
The no. of children's' rooms (as a % of all children's residential care places):		
a) No. of Council Homes	n/a	33
i Single rooms	51.4%	75.8%
ii Rooms with en-suite facilities	13.5%	15.2%
b) No. of Voluntary Sector Homes	n/a	16
i Single rooms	40.7%	62.5%
ii Rooms with en-suite facilities	18.5%	6.3%
c) No. of Private Sector Homes	n/a	10
i Single rooms	50.0%	50.0%
ii Rooms with en-suite facilities	25.0%	20.0%
11 Respite care		
Children aged 0-17 with disabilities		
a) Residential respite		
No. of bed-nights provided	2,420	2,736
Rate per 1,000 population aged 0-17	32.8	37.3
b) Respite care provided at home		
No. of hours provided	22,414	15,454
Rate per 1,000 population aged 0-17	303.6	211.0
c) Other respite care		
i. Day services		
No. of hours provided	5,376	7,575
Rate per 1,000 population aged 0-17	72.8	103.4
ii. Overnight services		
No. of nights provided	420	725
Rate per 1,000 population aged 0-17	5.7	9.9
12 Social background reports		
Number submitted to the reporter during the year	895	923
No. of reports (%) requested by the reporter submitted within 20 days	283 (31.6%)	306 (33.2%)
13 Supervision		
No. of new supervision requirements made during the year	139	207
No. of children (%) seen by a supervising officer within 15 days	60 (43.2%)	67 (32.4%)

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n/a : No figure available because either it is a new indicator or the figure from last year is not directly comparable.