

To: SOCIAL WORK (OPERATIONS AND SERVICES) SUB COMMITTEE		Subject: RESIDENTIAL RESPITE SERVICES FOR ADULTS WITH LEARNING DISABILITIES : PHEW
From: DIRECTOR OF SOCIAL WORK		
Date: 22 February 2005	Ref: MW/KC	

1. Introduction

The purpose of this report is to advise Committee of the residential respite service provided by PHEW, Short Break Centre, Motherwell.

2. Background

2.1 Residential respite is available to provide carers with a break from their caring responsibilities. The main provider of residential respite for children and adults with learning disabilities in North Lanarkshire is PHEW, Short-Break Centre, Motherwell.

2.2 In March 2001, Social Work Committee was informed of plans to develop this respite care services for children and adults with learning disabilities in North Lanarkshire. The new respite service was to be based in Motherwell, replacing two units located in Coatbridge. In December 2002, the service, operating from a purpose-built unit was opened.

2.3 The new unit has increased provision from 11 to 14 beds and currently provides respite 363 days a year. The accommodation is for up to fourteen users, in any of the following combinations:

- 14 adults or 14 children / young people
- 8 adults in one living area and 6 children /young people in the second living area or 6 children / young people and 8 adults.

The service is provided within flexible accommodation and is purpose built to a high specification. It is fully accessible for people who use wheelchairs.

2.4 The pattern of use of the service is as follows and indicates almost full usage of the service bar short notice cancellations.

Number of Service Users	1st April – 31st December 2004	Total
North Lanarkshire Council: Total Number of adult service users		149
North Lanarkshire Council: Total Number of children/young people		86
North Lanarkshire Council: Overall Total		235
South Lanarkshire Council: Total Number of adult service users		25
South Lanarkshire Council: Total Number of children/young people		17
South Lanarkshire Council: Overall Total		42
Overall Total for North and South Lanarkshire Councils		277

Respite Provision:	1st April – 31st December 2004	Number of Days
North Lanarkshire Council: Adults, 18 years plus - Total Provision (includes cancellations / voids)		1989
North Lanarkshire Council: Children/Young People, under 18 years - Total Provision (includes cancellations / voids)		1286
South Lanarkshire Council: Adults – Total Provision (includes cancellations / voids)		246
South Lanarkshire Council: Children/Young People – Total Provision (includes cancellations / voids)		301
Overall Total		3822

- 2.5 When comparing the figures between 2003 and 2004, it can be noted that there has been an increase in respite provision for children and young people from 39% of available bed space in 2003 to 41% in 2004. This has resulted in a decrease in service provision to adults from 60% in 2003 to 58% in 2004. South Lanarkshire Council also uses the service, with less than 15% of the total usage for 2004. No new referrals have been accepted from South Lanarkshire since December 2002.
- 2.6 Within North Lanarkshire there are three main service providers of residential respite for people with learning disabilities, PHEW, The Mungo Foundation and Enable Homes.

The gross weekly cost per person is:

- PHEW £1,226.15 per week
- The Mungo Foundation £1,320.71 per week
- Enable Homes £1,173.07 per week

The Phew service is competitively priced when benchmarked against other similar services.

- 2.7 The last two inspections carried out by the Care Commission were in July and November 2004. The inspection carried out in July reports positively about the service provision, highlighting a small number of recommendations around policies for information and training. The written report for November has not yet been completed, but the verbal report this far available is equally positive.
- 2.8 Continuous monitoring of the PHEW service is carried out throughout the year, highlighting positive practices and addressing issues as they arise. In addition to this, formal monitoring meetings and reports are completed on a quarterly basis to report on the service provided by PHEW. These monitoring arrangements have noted that the service at PHEW has been satisfactory since the new unit opened in December 2002.
- 2.9 People using the Phew service and their carers are requested to complete at the end of their stay, a short customer satisfaction questionnaire. Analysis of these shows a very high satisfaction rate from both people using the service and their carers.

3. Financial/Personnel/Legal/Policy Implications

3.1 There are no financial / personnel / legal / policy implications at this time.

4. Recommendation

Committee is asked to:

(i) note the contents of this report.



PP **Jim Dickie**
Director of Social Work
20th December 2004

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