

Social Work

**Social Work  
Operations & Services  
Sub Committee**

**29th June 2005**

**Presentation on  
Welfare Rights Service**

---

---

---


---

---

---

---

---



Social Work

**The Historical Development of the  
Welfare Rights Provision**

Welfare Rights first established in 1970's

Social Work (Scotland) Act (Duty to Promote Social Welfare)

A Welfare Rights approach to the chronically sick and disabled.

Development of Welfare Rights Service funded through Urban Programme.

---

---

---


---

---

---

---

---



Social Work

**North Lanarkshire Statistics**

Numbers Claiming:

Income Support	32,350
Incapacity Benefit	27,795
Retirement Pension	51,400
Council Tenants HFB	61%

Scottish Index of Multiple Deprivation 2004 Report  
NLC 103 area datazones which were ranked as being in the 15% of most deprived in Scotland.

---

---

---

---

---

---

---

---



### Social Work Statistics

April 2003 to March 2004 - 25,158 Referrals

Social Work	Home Support	4,394
	Admissions to Residential	
	Care	721
	Children & Families	6,402
	Physical Disability	7,378
	Elderly	16,306

---

---

---

---

---

---

---

---



### Social Work Staffing

	Fieldwork Staff	400
Social Work	Welfare Rights Officers	13
	Income Maximisers	7

---

---

---

---

---

---

---

---



### Welfare Rights Priorities

	Income Maximisation
Social Work	Advocacy
	Representation
	Campaigns

---

---

---

---

---

---

---

---



### Departmental Priorities

Income Maximisation

Social Work

Enabling Staff

Dissemination of Information/ Training

Social Policy Activity

---

---

---

---

---

---

---

---



### Benefits Summary

Social Work

A total of £9 million generated  
(Fraser of Allander Institute 36 jobs retained  
or created for £1m in benefits generated)

Represented at 800 Appeal Tribunals

Between 2000 & 2003, £40 million  
Transitional Housing Benefit

---

---

---

---

---

---

---

---



### Case Study 1

Single lady aged 62 lives in LA house with  
State RP of £74.

Social Work

Income	After intervention AA awarded	
	£	£
SRP	74.00	SRP 74.00
Pension Credit Guarantee	31.45	Pension Credit Guarantee 31.45
		Disability Element 44.15
		Sub Total 149.60
		PLUS AA 39.35
<b>Total</b>	<b>105.45</b>	<b>Total 188.95</b>
Weekly Increase	£93.50/w	
Annual Increase	£4,342.00pa	

---

---

---

---

---

---

---

---



### Case Study 2

Single parent 2 children. She has had operation on spine. WRO represented at Appeal.

#### Social Work

	Income prior to intervention £	Income post intervention £
IS	156.14 + HBCTB	15.12 LA TR Mob DLA MR Care Plus Prackling of
		304.39 + HBCTB
<b>Weekly Increase</b>	<b>£148.25</b>	
<b>Annual Increase</b>	<b>£7,709</b>	

---

---

---

---

---

---

---

---

---

---



### Case Study 3

Two pensioners with adult daughter in house.

#### Social Work

	Income prior to intervention £	Income post intervention £
Parents		
PC	160.05	Pensions 417.95 Increase 257.00 pw PC 2 NAA now inc SLP Fran x 2 & CProm N 2
Daughter		Daughter 203.95 Increase 124.60 IS (New inc SLP Fran & CProm LA MR Care, & 1.1 R M4)
IS	79.35	
<b>Weekly Increase</b>	<b>£281.60 pw</b>	
<b>Annual Increase</b>	<b>£19,843.20 pa</b>	

---

---

---

---

---

---

---

---

---

---