

## AGENDA



- (1) Declarations of Interest in terms of the Ethical Standards in Public Life Etc. (Scotland) Act 2000

## STRATEGIC

- (2) Corporate Services - Service Improvement Plan Key Actions 2008/2009 (pages 1-25)  
Submit report dated 14 February 2008 by Executive Director of Corporate Services submitting the Key Actions identified for 2008/09 from his Service Improvement Plan (copy herewith)
- (3) Quarterly Performance Management Exceptions Report Quarter 3 (October to December 2007) (pages 26-29)  
Submit report dated 14 February 2008 by Executive Director of Corporate Services informing Members of service performance within this quarter which falls outwith agreed thresholds and providing Members with information relating to performance issues and of planned action to bring performance back within acceptable thresholds (copy herewith)
- (4) Performance Management Framework – Corporate Services Targets for 2008/2009 (pages 30-35)  
Submit report dated 14 February 2008 by Executive Director of Corporate Services advising of the performance targets for each of the five services comprising Corporate Services and highlighting the reporting arrangements for 2008/09 (copy herewith)

## FINANCIAL

- (5) 2007/2008 Revenue Monitoring Report – 1 April 2007-1 February 2008 (pages 36-45)  
Submit report dated 14 February 2007 by Executive Director of Corporate Services detailing for the period from 1 April 2007 to 1 February 2008 actual expenditure and income against the estimates detailed in the 2007/2008 Corporate Services Budget (copy herewith)
- (6) Composite Capital Programme 2007/2008 – Monitoring Report – 1 April 2007 to 1 February 2008 (pages 46-48)  
Submit report dated 6 February 2008 by Head of Property Services providing a summary of the performance of the Property Division Capital Programme for the period from 1 April 2007 to 1 February 2008 (copy herewith)
- (7) Community Council Funding – Financial Year 2008/2009 (page 49)  
Submit report dated 19 February 2008 by Head of Central Services recommending the level of financial support to Community Councils for the financial year 2008/2009

**OPERATIONAL**

- (8) Minutes of Sub-Committees
- (a) Corporate Services (Licensing) Sub-Committee (pages 50-67)
    - Submit Minute of meeting held on 9 January 2008 (copy herewith)
    - Submit Minute of meeting held on 30 January 2008 (copy herewith)
    - Submit Minute of meeting held on 13 February 2008 (copy herewith)
    - Submit Minute of special meeting held on 18 February 2008 (copy herewith)
  - (b) Civic Functions Group (pages 68-70)
    - Submit Minute of meeting held on 14 February 2008 (copy herewith)
- (9) Area/Registration Service - Chartermark Award 2008 (pages 71-72)  
Submit report dated 10 February 2008 by Executive Director of Corporate Services advising of the reaccreditation of the Area/Registration Service for Chartermark for recognising and encouraging excellence in public service (copy herewith)
- (10) Registration Service – “Ceremonies Privilege Cards” (pages 73-74)  
Submit report dated 27 February 2008 by Head of Central Services reporting on the cessation of the present agreement with Ad-Vise UK Limited providing “Wedding Privilege Cards” in Registration Offices in North Lanarkshire and to seek approval of the Committee to enter into a further agreement with Ad-Vise UK Limited to provide a “Ceremonies Privilege Card” (copy herewith)
- (11) Members Training and Development Programme 2007/08 (pages 75-76)  
Submit report dated 10 February 2008 by Executive Director of Corporate Services advising of the attendance at evening training sessions arranged on a trial basis as part of the Members' Training and Development Programme 2007/2008 (copy herewith)
- (12) Taxi Licensing – Survey of Unmet Demand for Taxis in North Lanarkshire (pages 77-79 )  
Submit report dated 7 February 2008 by Head of Legal Services advising the Committee of the outcome of the independent survey of demand for taxi cars conducted amongst North Lanarkshire residents, a copy of which has been placed in the Members' Library, and to make an appropriate recommendation (copy herewith)
- (13) Taxi and Private Hire Car Licensing – Scottish Government Best Practice for Licensing Authorities 2007 (pages 80-82)  
Submit report dated 12 February 2008 by Head of Legal Services bringing to the attention of the Members the Best Practice Guide issued in December 2007 by the Scottish Government relating to taxi and private hire car licensing, a copy of which has been placed in the Members' Library (copy herewith)
- (14) Response to Consultation Paper on Scottish Civil Courts Review (pages 83-94)  
Submit report dated 18 February 2008 by Executive Director of Corporate Services seeking approval for the Council's response to the Scottish Government's consultation paper on the Scottish Civil Courts Review (copy herewith)

- (15) Town Twinning
- (a) Cumbernauld Rugby Club (page 95)  
Submit report dated 14 February 2008 by Head of Central Services advising of correspondence received from the Secretary, Cumbernauld Rugby Football Club seeking assistance for a twinning visit to Cumbernauld during April 2008 (copy herewith)
  - (b) Kilsyth Town Twinning Association (page 96)  
Submit report dated 14 February 2008 by Head of Central Services advising of correspondence received from the Chairperson, Kilsyth Town Twinning Association seeking assistance for a twinning visit to Kilsyth during May 2008 (copy herewith)
  - (c) Glenboig Neighbourhood Centre (page 97)  
Submit report dated 28 February 2008 by Head of Central Services advising of correspondence received from Glenboig Neighbourhood Centre seeking assistance with a twinning visit to St. Denis, France during June 2008 (copy herewith)
  - (d) Coltness High School (page 98)  
Submit report dated 28 February 2008 by Head of Central Services advising Members of correspondence received from Coltness High School seeking assistance with a twinning visit to Schweinfurt, Germany during June 2008 (copy herewith)
  - (e) Les Marches (page 99)  
Submit report dated 28 February 2008 by Head of Central Services seeking homologation for action taken to invite the Mayor of Les Marches and two other representatives of the Council's Twin Town to visit North Lanarkshire on the occasion of the opening of the new Stepps Primary School (copy herewith)
- (16) Conferences (pages 100-101)  
Submit report dated 13 February 2008 by Head of Central Services advising of invitations received in respect of Members' attendance at Conferences (copy herewith)

## **STAFFING**

- (17) Legal Services – TRT/Service Review – Further Staffing Proposals (pages 102-104)  
Submit report dated 18 February 2008 by Head of Legal Services seeking approval for further staffing proposals following upon the Best Value Review of the Tenants' Rights Transactions (TRTs) reported and approved by Committee on 23 August 2007 (copy herewith)