

**NHS LANARKSHIRE**

**NORTH COMMUNITY HEALTH PARTNERSHIP**

**COATBRIDGE LOCALITY**

**Date of Report: 11<sup>th</sup> December 2014**

**From: David Shields, Service Manager, Coatbridge Locality**

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**Subject: Locality Update Report to the Local Area Partnership**

**NHS Lanarkshire Wide Update**

**1. NHSL Lanarkshire Appointments:**

Due to a number of retirements within senior posts the following appointments have been announced since the last reporting cycle:

|  |                |
|--|----------------|
| Chief Executive                                      | Calum Campbell |
| Direction of Nursing and Allied Health Professionals | Irene Barkby   |
| Director of Acute Services                           | Heather Knox   |
| Site Director – Monklands                            | Andrea Fyfe    |

**2. Locality Update:**

**Sexual and Reproductive Health Services – Young People plus (YP+) Development:**

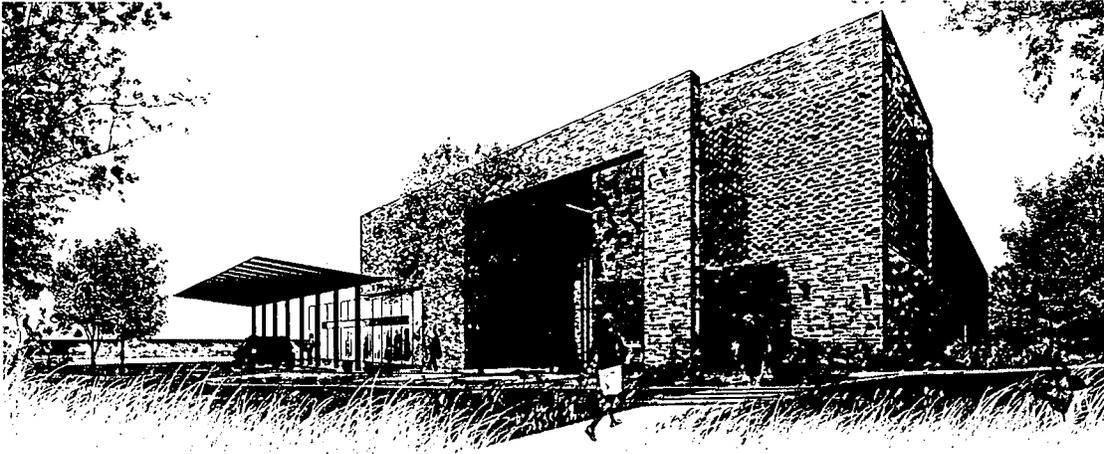
The YP+ service in Coatbridge offers a full medical screening to young people. We can confirm that at the point of reporting 287 young people have now accessed the doctor led service since implementation in April 2014.

**GP Practice issues raised by constituents:**

Michele Battersby facilitated a meeting between two GP partners of the Waverly Practice and the Practice Manager along with Cllr Brooks, Cllr Smith and Cllr Welsh. The meeting was felt to be very positive and the Councillors felt reassured that the number of changes in the operation of the Practice, as described in the practice action plan, would address the issues the constituents raised once they had been implemented. It would useful to add the meeting went ahead the constituent issues were raised and these were being addressed through the significant and planned changes the GPs had and were putting in place.

**3. Lanarkshire Beatson:**

Work on the Lanarkshire Beatson, a £22m radiotherapy centre for the west of Scotland, is underway. The new centre is expected to be operational by the end of 2015.



With current high levels of activity at the Beatson West of Scotland Cancer Centre (BWoSsCC) and predicted rising levels of cancer incidence over the next ten to fifteen years, there will be a significant increase in the capacity requirements for radiotherapy in Scotland. Providing the Satellite Radiotherapy Facility on the Monklands General Hospital site will improve patient experience whilst offering services locally to where people live. As a central element of the proposal this will in turn enable the meeting of the challenges of implementing NHS Scotland's 'Route Map to the 2020 Vision for Health and Social Care' (2013), alongside progressing the 'Detect Cancer Early' programme, the 'Better Cancer Care' action plan and the 'Health Care Quality Strategy'.

The centre will include two state-of-the-art linear accelerators, which deliver high-energy radiation to shrink tumours and kill cancer cells, with expansion space for a third machine, if required. It will also have a CT simulator to help plan radiotherapy treatment. This will enable around 80 patients a day who require radiotherapy for lung, breast, prostate and rectal cancers to be treated.

Monklands Hospital is already NHS Lanarkshire's identified cancer centre where a number of cancer services is hosted. The new Lanarkshire Maggie's Centre is also located on the site.

#### **4. Health Improvement:**

##### **Festive Safety Campaign:**

NHS Lanarkshire health improvement is working in partnership with NLC, Police Scotland, Scotland Fire and Rescue Service and Town Centre Activity (TCA) to deliver a festive safety campaign. They are working collaboratively to deliver the same key messages and activity within all the town centres across North Lanarkshire. Business safety packs were developed and distributed to town centre businesses – contents included ID pad, info re: Shopwatch, UV pens to check money, door alarms, etc. Community safety packs were also developed and distributed at the festive light switch on events across NL town centres - contents included festive fire safety leaflet, Play Safe Home Safe key messages, World AIDS Day ribbon, alcohol measure cup, food and nutrition booklet, community safety leaflet, etc.

In addition to this a taxi rank marshal initiative will be piloted across Lanarkshire over the festive period. Running across all 6 town centres taxi ranks will have marshals in place every Friday and Saturday night from 12<sup>th</sup> December until 3<sup>rd</sup> January 2015 inclusive. The aim of this is to reduce anti-social behaviour and in the impact this has on public sector services e.g. Police, NHS, etc.

##### **Welfare Reform: Mitigating the Impact:**

In December 2013 the Chief Medical Officers wrote to Health Boards on the subject of Healthcare Impacts of Welfare Benefits Reforms and copying an Outcome Focused Plan

(OFF). He requested that Health Boards take the necessary actions in partnership with Community Planning Partners to mitigate the impact of the reforms.

NHSL Welfare Reform Working group continues to identify and take forward key actions to mitigate the impact of the Welfare reforms in line with the overarching North Lanarkshire Welfare Reform Corporate Working Group Action Plan. Reporting and accountability for this group is to the NHSL Health Improvement / Health Protection Service Improvement Board. Reports on the impact of the reforms and required actions are regularly tabled at both North and South CHP Management teams. There is NHSL representation on a number of national and regional groups looking at the impact of welfare reform on health and measures that can be put in place to manage and mitigate the impact.

### **Communications:**

NHS Lanarkshire Welfare Reform communications action plan has been reviewed and updated. The key aims of the NHS Lanarkshire communications plan are to:

- Make all NHSL staff aware of the reforms and the potential impact they could have on patient health and health services.
- Provide staff with knowledge of relevant support services to allow them to signpost patients, or to access themselves, the most appropriate support.
- Promote a holistic model of support which covers health, employment, housing, income, assets and helps reduce stigma.
- Work with partners to make the general public aware of the relevant support services available to them should they require help/support

A number of awareness raising and promotional activities are planned over the next year, encompassing a range of welfare reform and health related themes. This will include promoting the campaign messages through NHS communication channels such as the NHSL website, staff briefings, use of TV screen messages in health settings as well as targeted distribution of campaign materials. A Welfare Reform webpage providing information and guidance on Welfare Reform is now available to all NHSL staff and GPs.

### **Training:**

Training for NHSL staff is an essential part of ensuring that they are able to identify and respond appropriately to patients affected by the Welfare Reform changes. Additional staff capacity has enabled a renewed focus on promoting briefing sessions to specific staff groups, particularly those in contact with vulnerable patients and those most affected by the Welfare reform changes. . To date over 1,000 staff from across all health disciplines have attended face to face sessions or completed the online training module. .

### **Screening for financial security within NHS assessments:**

A consultation process is underway to assess the views of staff with regard to the inclusion of routine financial questions in assessment forms. Consideration is also being given to acute assessments upon discharge and this will be considered as part of the CEL Health Promoting Hospital action plan.

### **Welfare Benefits Advice hubs in health settings:**

Since the start of June 2014, work has been underway to pilot the co-location of welfare benefits advice services together with supported access to Credit Unions and the Money Advice Service within Airdrie Community Health Centre, Coatbridge Health Centre and Wishaw Health Centre. The aim is to address the negative impact on health and wellbeing caused by welfare reform being experienced by disadvantaged and isolated groups including those with mental health and other long term conditions by:

- removing barriers which prevent some groups from accessing specialist advice
- increasing NHS staff knowledge and confidence to identify and support patients at risk of financial hardship
- reducing stigmatisation of benefits recipients
- working in partnership to build referral pathways to services

To date, over 100 referrals have been made to the service. Work continues to promote the service and encourage referrals from GP practice staff and health care professionals within the 3 health centres.

A successful bid to the Health and Welfare Reform Development Fund provided funding to employ a dedicated Credit Union Support Worker. The role of the CUSW is to engage with CUs across North Lanarkshire, support networking opportunities, establish referral pathways and to help promote uptake of Credit Union Services.

**NHSL Staff Awareness:**

A range of measures have been put in place to support staff affected by welfare reform changes.

**Funding Proposals:**

The bid to the Becoming a Survivor, Big Lottery fund was successful. Funding of just over £700K has been awarded to deliver the Lanarkshire Domestic Abuse Response programme. This 3 year project will extend NHSL Lanarkshire's Ending Violence and Abuse Service and focuses on crisis Intervention, safety planning, supporting women to feel safer, secure in home of their choice and have improved access to specialist emotional and practical support.

**Conclusions:**

The LAP members are asked to note the content of this report for information.