

Motherwell, 27 November 2014 at 10 am.

A Meeting of the SOCIAL WORK (COMPLAINTS REVIEW) SUB-COMMITTEE

PRESENT

Alex Baird, G. Fairbairn and Rev. James Grier.

CHAIR

The Sub-Committee agreed in terms of the Regulations, that Rev. James Grier be appointed as Chair of the meeting.

IN ATTENDANCE

The Committee Services Manager.

Representing Housing and Social Work Services – Solicitor, Democratic and Legal Services and Manager, Quality Assurance, Housing and Social Work Services.

The Complainant and her companion.

It was agreed in terms of Section 50A(4) of the Local Government (Scotland) Act 1973, that the public be excluded from the meeting for the following item on the grounds that the business involved the likely disclosure of exempt information as defined in paragraph 3 of Part 1 of Schedule 7A of the Act.

COMPLAINT AGAINST HOUSING AND SOCIAL WORK SERVICES BY LD

1. There was submitted a report by the Head of Social Work Services outlining the background to the complaint against Housing and Social Work Services and a response to the complaint.

The Sub-Committee established and outlined the procedural matters and agreed the basis of the complaint.

Thereafter, the Sub-Committee heard evidence led and submissions made and heard further evidence and submissions both in response to the complaint and on behalf of the Executive Director of Housing and Social Work Services.

Thereafter, both sides withdrew from the meeting.

The Sub-Committee then, following full consideration of all material submitted, evidence led and submissions made, proceeded to determine the complaint and made recommendations all as listed in a report on the complaint.

Decided: that the report be made available to both parties for comment and thereafter the report and recommendations contained therein, together with all comments received, be submitted for consideration by the Housing and Social Work Services Committee.