

NHS LANARKSHIRE**NORTH COMMUNITY HEALTH PARTNERSHIP****NORTH LOCALITY****Date of Report:** June 2015**From:** Evelyn Ryan, Service Manager**Author:** Evelyn Ryan, Service Manager, Anne Alexander, Health Improvement Senior**Subject:** Update Report to the Local Area Partnership**1. NHS Lanarkshire Wide Update****1.1 Out-of-Hours Consultation**

Due to patient safety concerns regarding the current out-of-hours service, the NHS Lanarkshire Board agreed in May to augment its current business continuity arrangements to improve the service.

The Board confirmed that patient safety is the most important consideration and that it was committed to implementing the national recommendations on out-of-hours services. However, it is necessary to introduce enhanced interim measures to protect the safety of our patients.

NHS Lanarkshire's own review has identified that the Board needed to take urgent interim steps to improve access for patients assessed as requiring to be seen within one hour, as at present only 37 per cent of these patients are being seen within target. The implementation of the interim measures will significantly improve the performance and ensure a safe service is provided for patients. Continuous performance monitoring will take place.

NHS Lanarkshire appreciates all the comments received from stakeholders throughout Lanarkshire during the consultation process. The Board is listening to these views to ensure they inform the future development of the service. This will include developing and introducing alternative service options such as extended pharmacy services and nurse-led services to increase public access to a variety of out-of-hours services and the Board will ensure there is public and staff involvement in taking these forward.

The Lanarkshire out-of-hours service has been operating under business continuity arrangements for a considerable time. Even with these arrangements, which effectively mean that we have had no choice but to reduce the number of centres open depending on the number of doctors willing to work the out-of-hours shifts, providing a safe and effective service for patients has proved challenging. Business continuity arrangements need to be enhanced to improve patient safety pending the outcome of the national review.

An interim service model based at Airdrie Health Centre and Douglas Street Clinic in Hamilton will provide opportunities to improve the safety of the

current service. It will provide the optimum level of accommodation to expand the service in line with the feedback received through the consultation phase. The interim service will be kept under constant review and NHS Lanarkshire will undertake a full review, with public involvement, within six months. When the national recommendations are known, NHS Lanarkshire will seek to implement these as soon as possible.

The out-of-hours service will become live on the 1st July 2015 at both sites.

In response to the question at the last LAP meeting:

In relation to Kilsyth residents attending Glasgow or Forth Valley GP OOH service, there is no agreement for cross-border flows for this service. Moving forwards, this will not change through NHSL's OOH review, with Lanarkshire residents accessing NHSL services.

The National Review is due to report in October and potentially recommend a different model in the future, but at present the Lanarkshire Review has not changed the fact that GP OOH services are provided by the Board of Residence.

1.2 Refurbishment of the operating theatres and Intensive care unit at Monklands Hospital

A £19 million business case to expand and refurbish the operating theatres and Intensive Care Unit at Monklands Hospital has been approved by the Scottish Government Capital Investment Group. The business case includes plans to refurbish the seven existing operating theatres and the building of a ten bed Intensive Care Unit on the ground floor between the main building and the renal unit.

1.3 Welfare Rights

In response to the need to ensure NHS Lanarkshire staff can respond easily and quickly to financial issues raised by patients, NHS Lanarkshire and colleagues from North Lanarkshire Council financial inclusion team, money advice, credit unions and CABx, have co-located welfare rights services in a number of health centres.

In North Lanarkshire, the service operates in Coatbridge, Airdrie and Wishaw Health Centres.

A welfare rights officer is based in each of the health centres one day a week to provide information, advice and support on a full range of welfare rights issues. The aim is to maximise income for all service users and signpost to a range of other services including money and debt advice and credit unions.

Referrals to the service can be made by any health professional for a client who is facing financial difficulties.

2. Locality Update

Kilsyth Community Health Centre

The new Kilsyth Community Health Centre is now open. The migration process of moving of all the staff - healthcare workers, GP's and support staff – from existing centre to the new one went well. The feedback we've had from everyone who has used the new centre has been positive with everyone appreciating the new state-of –the-art premises.

In response to the question at the last Lap meeting:

There were no delays with prescriptions, appointments and the telephones worked from day one.

In response to the question at the last Lap meeting:

There are plans to build a new health centre in the Northern Corridor, but site has still to be identified and no date has been agreed as yet.

In response to question at last Lap meeting:

There is no shortage of nurses for treatment room in Condorrat. Patients are still getting appointments when needed.

3. Health Improvement Update

3.1 Electronic cigarettes.

E-cigarettes are battery powered devices that heat a liquid into a vapour, which is then inhaled by the user. There are many different types often containing nicotine and flavourings mixed with a carrier liquid. The market in e-cigarettes has grown quickly over the past few years. Approximately 17% of adult (age 18+) smokers in Scotland are currently users, with negligible current use amongst people who have never smoked. (ASH Scotland, April 2014). There is little data on use of e-cigarettes among children and young people or whether they encourage experimentation.

More research is required on the safety, quality and efficacy of e-cigarettes. There is limited evidence to suggest that e-cigarettes have fewer chemicals and are less hazardous than tobacco smoking. From a health perspective there is concern about the potential of e-cigarettes to 'normalise smoking', particularly amongst young people. Tobacco use is a significant cause of premature death and ill health in Scotland. No cigarette or tobacco products are safe. Smoking cessation is the best way to reduce tobacco-related illness and death.

Measures to regulate e-cigarettes are being introduced in the forthcoming Scottish Government Health Bill. Proposed measures will include banning the sale of non-medicinal e-cigarettes to under 18s and also to make it an offence for an adult to buy e-cigarettes for a minor. All retailers will be required to register on a central register.

Currently NHS Lanarkshire operates a smoking ban in all NHS building and grounds including hospitals and health centres. As part of the forthcoming Health Bill, smoking in NHS buildings and grounds will become a statutory offence.

Stop Smoking Service Staff and Service Contact Details – 0300 303 0242

A consultation to gather the public's views on e-cigs will be undertaken at the Cumbernauld Gala Day on 27th June by Health Improvement and Stop Smoking Staff.

3.2 Youth Diversionary Activities

DJ Sports Coaching Programme is now running in Carbrain Baptist Church every Friday evening from 7pm – 9pm. This is free for young people between the ages of eight and eighteen to develop football skills, team working, positive leadership skills and positive attitudes towards sport. The programme will be evaluated and funding will be pursued by CL&D to ensure that the programme continues to remain free until March 2016.

Street Soccer NL will begin in Carbrain on 1st July and will run from the ash pitches next to Carbrain primary school. This is a 10 week diversionary football programme where coaches, health improvement, CL&D and Police Scotland work together to offer advice, support and other youth activities over the summer period.

3.3 Young Person's Sexual Health Drop-In clinic

The drop-in clinic continues to be delivered every Monday from Central Health Centre. A 4 months consultation has recently ended and 80 young people gave their views on issues that affect their health and social wellbeing. The results have shown important health and social issues that young people are affected by and this will be used to develop a programme of information sessions at the clinic over the coming year.

4. Conclusions

The LAP members are asked to note the content of this report for information.