

## REPORT

To: CORPORATE SERVICES COMMITTEE	Subject: AIRDRIE POST OFFICE, BUCHANAN STREET, AIRDRIE	
From: HEAD OF CENTRAL SERVICES		
Date: 06 April 2011	Ref: MS/MR	

**1. Purpose of Report**

To advise members of the expiry of a consultation period by Post Office Limited on the relocation of Airdrie Post Office.

**2. Background**

Members will recall that at its meeting held on 10 February 2011, the Committee noted a report advising that Post Office were consulting on the relocation of Airdrie Post Office from Buchanan Street, Airdrie to 18 Bank Street, Airdrie and referred to the meeting of Airdrie Area Committee held on 19 January 2011 while welcoming aspects of the proposal, also expressed concerns with regard to traffic flow and the parking arrangements.

**3. Considerations**

3.1. The Post Office has confirmed that during the consultation period they had received a number of comments and a petition from customers and local representatives. They also attended a meeting in January 2011 with colleagues to gain an understanding of local issues causing particular concern and the main feedback expressed within correspondence at the meeting centred on the lack of parking facilities locally, traffic congestion and the impact the move would have on customer footfall to businesses located at Buchanan Street.

3.2. Having looked at service provision in the area, Post Office are mindful of the need of customers particularly the elderly and less mobile, however, make comments that traffic flow, parking facilities and pavement conditions were not the direct responsibility of Post Office Limited.

**4. Proposals**

Post Office has now intimated that, having carefully considered the original proposals and the feedback received, they are confident that the new services are suitably located and will meet the needs of customers in the local community at 18 Bank Street, Airdrie.

**5. Recommendation**

Members are asked to note that Post Office are proceeding with the relocation of Airdrie Branch of the Post Office from Buchanan Street, Airdrie to 18 Bank Street, Airdrie.

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Head of Central Services

Members seeking further information on the contents of this report are asked to contact Margaret Shankland on extension 2726.