

**NORTH LANARKSHIRE COUNCIL
REPORT**

To: POLICY AND RESOURCES (REGENERATION AND INFRASTRUCTURE) SUB-COMMITTEE		Subject: PROPOSED AMENDMENTS TO THE SERVICE LEVEL AGREEMENT PARTIES: NORTH LANARKSHIRE COUNCIL AND NORTH LANARKSHIRE PROPERTIES
From: ASSISTANT CHIEF EXECUTIVE INFRASTRUCTURE		
Date: 23 February 2016	Ref: NLPSLA	

1. INTRODUCTION

- 1.1 The purpose of this report is to request the consent to the variation of the Service Level Agreement (SLA) between the Council and North Lanarkshire Properties LLP (NLP).

2. BACKGROUND

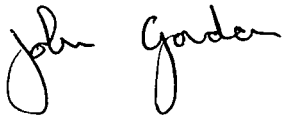
- 2.1 Members may recall that in order to allow NLP to access support from Council which it requires, NLP and the Council agreed the terms of a Service level Agreement when NLP was established in 2013. The agreement details the services which the Council provides to NLP and notes the associated costs. It also details the services which NLP provides to the Council.
- 2.2 NLP has approached the Council seeking amendments to the SLA in order increase the number of services that the council provide.

3. PROPOSALS

- 3.1 NLP has requested that the agreement is formally amended to include 2 additional services.
- (a) A mobile janitorial and cleaning service for the general portfolio. NLP has an agreement with the Council to provide such services within its Business Centre premises and to extend this to the general portfolio may require an amendment to the SLA.
 - (b) NLP wish to utilise the services of the Council's Corporate Communications team to access the necessary services NLP requires to build a website and also to develop NLP's marketing strategy.
- 3.2 It is proposed that the SLA will be adjusted to reflect the inclusion of these services.

4. RECOMMENDATIONS

- 4.1 It is recommended that Committee authorises adjustments to the SLA as detailed above.
- 4.2 All other terms to be adjusted by the Head of Corporate Property and Procurement.



RS

ROBERT STEENSON
Assistant Chief Executive Infrastructure

Members seeking further information on the contents of this report are asked to contact Mary Anne Robb, Business Manager (Estates) on 01236 632667.