

NORTH LANARKSHIRE HEALTH AND SOCIAL CARE INTEGRATION JOINT BOARD (PERFORMANCE, SCRUTINY AND ASSURANCE) SUB – 14 November 2017

Motherwell, 14 November 2017 at 1.45.

Minute of Meeting of the NORTH LANARKSHIRE HEALTH AND SOCIAL CARE INTEGRATION JOINT BOARD (PERFORMANCE, SCRUTINY AND ASSURANCE) SUB-COMMITTEE

PRESENT

NHS Lanarkshire: M. Morris (Chair)
North Lanarkshire Council: Councillors Gallacher and Kelly
Board Members: L. Seaton, Partnership for Change, and J. Watson, Unison.

CHAIR

M. Morris (Chair) presided.

IN ATTENDANCE

The Chief Accountable Officer, the Head of Planning, Performance and Quality Assurance, the Performance Manager and M. Shankland, Clerk.

ALSO IN ATTENDANCE

Councillor Stubbs, M. Fuller and Dr. A. Daly

APOLOGIES

P. Campbell and Dr. T. Smyth GP

DECLARATIONS OF INTEREST IN TERMS OF THE ETHICAL STANDARDS IN PUBLIC LIFE ETC. (SCOTLAND) ACT 2000

1. No declarations were made.

NORTH LANARKSHIRE HEALTH AND SOCIAL CARE INTEGRATION JOINT BOARD (PERFORMANCE, SCRUTINY AND ASSURANCE) SUB-COMMITTEE – MINUTE

2. There was submitted the Minute of the meeting of North Lanarkshire Health and Social Care Integration Joint Board (Performance, Scrutiny and Assurance) Sub-Committee held on 14 November 2017.

Decided: that the Minute of the meeting of North Lanarkshire Health and Social Care Integration Joint Board (Performance, Scrutiny and Assurance) Sub-Committee held on 14 November 2017 be noted.

**NORTH LANARKSHIRE HEALTH AND SOCIAL CARE INTEGRATION JOINT
BOARD (PERFORMANCE, SCRUTINY AND ASSURANCE) SUB –
14 November 2017**

QUALITY WEEK

3. The Chair advised that 13 to 17 November was Quality Week in NHS Lanarkshire and that there would be a week of events with a focus on quality, celebrating success and raising awareness of the Lanarkshire quality approach.

The Sub-Committee then received a detailed presentation from Dr Adam Daly, Clinical Director on quality in old age psychiatry.

Thereafter, Doctor Daly responded to Member's questions following which the Chair thanked him for the presentation.

Decided: that the position and presentation be noted.

MEASURING PERFORMANCE UNDER INTEGRATION - PRESENTATION

4. The Head of Planning, Performance and Quality Assurance gave a presentation on Measuring Performance Under Integration which included:-

- Health and Social Care Delivery Plan
 - Reducing inappropriate use of hospital services
 - The aim by 2018 to reduce inappropriate use of hospital services.
 - A&E attendance rates 2016/17
 - A&E conversion rates 2016/17
 - Unplanned hospital admission rates 2016/17
 - Average length of stay for unplanned admissions 2016/17
 - Unscheduled bed delays
 - Contribution to bed days
 - Rate of readmissions 2016/17
 - End of Life – Location of Death by Partnership during 2015/16
 - Unscheduled bed days
 - Delayed discharge – bed days
 - Emergency admissions
 - A&E attendances
 - End of Life Care
 - Balance of Care
-
-

**NORTH LANARKSHIRE HEALTH AND SOCIAL CARE INTEGRATION JOINT
BOARD (PERFORMANCE, SCRUTINY AND ASSURANCE) SUB –
14 November 2017**

Thereon the Head of Planning, Performance and Quality Assurance responded to Member's questions following which the Chair thanked him for the presentation.

Decided: that the presentation be noted and referred to the next meeting of the Integration Joint Board.

PERFORMANCE UPDATE – QUARTER 2 (JULY TO SEPTEMBER 2017/18)

5. There was submitted a report dated 14 November 2017 by the Head of Planning, Performance and Quality Assurance (1) providing an update on the areas for improvement which had been identified as part of the Chief Executive Quarterly Performance Review for the period from July to September 2017 (2) indicating (a) that the Chief Accountable Officer held joint quarterly performance review meetings with the Chief Executives of NHS Lanarkshire and also North Lanarkshire Council, and (b) that these meetings were supported by the Chief Executive Performance Framework consisting of a range of performance measures from across both health and social work systems, including relevant targets and trajectories; (3) detailing the background relative thereto, and (4) setting out, within the Appendix to the report, areas requiring improvement together with corrective actions identified.

Decided: that the contents of the report be noted.

STRATEGIC COMMISSIONING PLAN

6. With reference to paragraph 5 of the Minute of the meeting of this Sub-Committee held on 12 September 2017 when it was agreed that updates on the progress of the Strategic Commissioning Plan be submitted to future meetings of this Sub-Committee, there was submitted a report dated 27 October 2017 by the Chief Accountable Officer (1) advising that in March 2017, the Integration Joint Board approved the Strategic Commissioning Plan, "Achieving Integration", which set out the commissioning intentions for 2017/18, as contained within Appendix 1 of the report; (2) setting out the process for agreeing future commissioning intentions; (3) indicating that, to drive the delivery of the plan, a monthly Programme Board had been established with a number of supporting work streams, as outlined in Appendix 2 of the report; (4) setting out the supporting pillars of the commissioning framework, as contained within Appendix 3 of the report; (5) detailing progress against the implementation of all ten commissioning intentions; (6) outlining newly identified intentions for development through wider engagement, and (7) further advising that future intentions would be developed for 2018/19 and beyond, largely from the outputs of the Integration Service Review Board, Children's Services Plan and Community Justice Outcome Improvement Plan.

Decided: that updates on the progress of the Strategic Commissioning Plan be submitted to a future meeting of this Sub-Committee, otherwise the contents of the report be noted.

**NHS LANARKSHIRE HEALTH CARE STRATEGY "ACHIEVING EXCELLENCE" –
IMPLEMENTATION REPORT**

7. There was submitted a report dated 24 October 2017 by the Chief Accountable Officer (1) setting out the Strategic Delivery Team and respective Short Life Working Groups progress towards delivering on the ambitions detailed within the NHS Lanarkshire Health Care Strategy "Achieving Excellence"; (2) detailing the background relative thereto; (3) advising that the NHS Lanarkshire Health Care Strategy was endorsed by the Cabinet Secretary for Health and Sport on 28 April 2017, and (4) setting out, in the Appendix to the report, the implementation report which provides details of project timelines and key milestones for service improvement plans.

Decided: that the contents of the report be noted.

**NORTH LANARKSHIRE HEALTH AND SOCIAL CARE INTEGRATION JOINT
BOARD (PERFORMANCE, SCRUTINY AND ASSURANCE) SUB –
14 November 2017**

CHILD AND ADOLESCENT MENTAL HEALTH SERVICES

8. There was submitted a report dated 2 November 2017 by the Chief Accountable Officer (1) providing an update on the performance of the Child and Adolescent Mental Health Services (CAMHS); (2) advising (a) that Child and Adolescent Mental Health Services was a pan-lanarkshire service hosted by Health and Social Care North Lanarkshire, and (b) that the service provides comprehensive mental health care across early intervention presentations of emotional distress to more severe and complex mental health problems and illness through a range of teams; (3) indicating that in 2017/18 the service had faced significant pressures, particularly due to the availability of specialist staff, resulting in a low of 50 per cent against the Referral to Treatment Target in August 2017, though during September 2017 performance had started to improve, reaching 65.6 per cent, and (4) setting out, in the Appendix to the report, a service SBAR (Situation, Background, Assessment, Recommendation) report.

Decided:

- (1) that the contents of the report be noted, and
- (2) that regular updates be submitted to this Sub-Committee on the performance until the referral to treatment target is back on target.

NCC CONSULTANCY REPORT – ORAL UPDATE

9. The Head of Planning, Performance and Quality Assurance orally advised (1) that an external consultancy firm had explored the potential of creating a shared infrastructure across North and South Lanarkshire Councils and NHS Lanarkshire; (2) that in doing so, information sharing solutions would become much more straightforward than at present; (3) that a draft business case was approved at the strategic leadership team, which will now be presented to NHS Lanarkshire's EHEALTH Strategy Board and the respective IT sections of the aforementioned Councils.

Decided: that the position be noted.

NORTH LANARKSHIRE SUPPORT CARE AND CLINICAL GOVERNANCE

10. There was submitted a report dated 25 October 2017 by the Medical Director providing an update on the North Lanarkshire Support Care and Clinical Governance and details thereon.

Decided: that the contents of the report be noted.

ADULT SERVICES INSPECTION – ORAL REPORT

11. The Head of Planning, Performance and Quality Assurance advised that the Care Commission had recently undertaken an inspection of adult services within North Lanarkshire Health and Social Care Partnership and that the draft report would be considered and a report would be submitted to a future meeting of this Sub-Committee.

Decided: that the position be noted.

**NORTH LANARKSHIRE HEALTH AND SOCIAL CARE INTEGRATION JOINT
BOARD (PERFORMANCE, SCRUTINY AND ASSURANCE) SUB –
14 November 2017**

The Chair being of the view that the following two items of business were relevant, authorised the consideration thereof.

**REMITS FROM NORTH LANARKSHIRE COUNCIL'S SOCIAL WORK SUB-COMMITTEE HELD ON
31 OCTOBER 2017**

(1) WOMEN'S COMMUNITY JUSTICE SERVICE ANNUAL REPORT 2016/17

12. With reference to paragraph 2 of the Minute of the meeting of North Lanarkshire Council Social Work Sub-Committee held on 31 October 2017 when that Sub-Committee considered a report dated 31 October 2017 by the Head of Children, Families and Justice Social Work Services presenting the Women's Community Justice Service and Annual Report 2016/17, and agreed to refer that report to this Sub-Committee for information, there was submitted said report.

Decided: that the report be noted.

(2) COMMUNITY PAYBACK ORDER ANNUAL REPORT 2016/17

13. With reference to paragraph 3 of the Minute of the meeting of the Social Work Sub-Committee held on 31 October 2017, when that Sub-Committee considered a report dated 31 October 2017 by the Head of Children, Families and Justice Social Work Services presenting the Community Payback Order Annual Report 2016/17, and agreed to refer that report to this Sub-Committee for information, there was submitted said report.

Decided: that the report be noted.

RISK MANAGEMENT

14. There was submitted a report dated 27 October 2017 by the Head of Planning, Performance and Quality Assurance (1) providing an update on Risk Management for the Health and Social Care Partnership; (2) indicating that following a development session with Board Members during November, the Risk Register had been updated with operational risks now being held on the respective Health and Social Work systems, leaving only the Integration Joint Board's specific risks on the register; (3) detailing the background relative thereto, and (4) outlining, in the appendices to the report, a self assessment tool, the ten IJB risks identified and the NHS Lanarkshire Operational Risk Register.

Decided: that the updated Risk Register be noted.
