

Motherwell, 29 August 2019 at 10 am.

A Meeting of the **ADULT HEALTH AND SOCIAL CARE COMMITTEE**

PRESENT

Councillor Morgan, Convener; Councillor McCulloch, Vice-Convener; Councillors Baird, Barclay, Burgess, Cameron, Docherty, Fisher, Gourlay, C. Johnston, Kerr, Magowan, McKendrick, McNally, McPake, O'Rourke, Pettigrew, Watson and Weir.

ALSO PRESENT

In accordance with Standing Order 64(A) Councillor McManus attended as a substitute for Councillor Di Mascio.

CHAIR

Councillor Morgan (Convener) presided.

IN ATTENDANCE

The Head of Children and Families and Justice Social Work Services; Chief Officer, Health and Social Care; Interim Head of Adult Social Work Services; Interim Head of Planning Performance and Quality Assurance; Business Finance Manager (Strategy) and Democratic Services Manager.

APOLOGIES

Councillors Carragher, Di Mascio, Fannan, Feeney, A. McVey and Stephen.

DECLARATIONS OF INTEREST IN TERMS OF THE ETHICAL STANDARDS IN PUBLIC LIFE ETC. (SCOTLAND) ACT 2000

1. Councillor Cameron, by virtue of a family member's involvement in testing the new Community Alarm system, declared an interest in paragraph 5 but considered that the interest was so remote that it did not preclude his participation in consideration of the matter.

APPOINTMENT OF CHIEF OFFICER , HEALTH AND SOCIAL CARE PARTNERSHIP

2. There was submitted a report by the Head of People and Organisational Development advising on the recent appointment of Ross McGuffie as Chief Officer, Health and Social Care Partnership.

Decided: that the report be noted.

FIRST POINT OF CONTACT

3. There was submitted a report by the Interim Head of Adult Social Work Services (1) providing an update on the development of a North Lanarkshire Health and Social Care Partnership First Point of Contact (FPOC); (2) informing that the development of the FPOC will take account of feedback from

service users and carers, to provide a simpler way of contacting services; (3) advising that, in June 2018, a FPOC Steering Group had been established to bring together key staff and stakeholders to take forward the key pieces of work; (4) detailing that the proposals had been formulated in the context of the Health and Social Care Partnership Strategic Plan, Commitment of Inequality Prevention and Anticipatory Care, Primary Care Transformation, and the Mental Health Strategy; (5) advising that the development of the FPOC is in line with priority areas of strategic development and within the Integration Review Implementation Plan; (6) outlining that the project management, development and testing of innovative approaches may require additional short term funding, and (7) stating that a progress report would be submitted to the next meeting of the Committee.

Decided: that the report be noted.

DEVELOPMENT OF THE INTEGRATED REHABILITATION TEAMS

4. There was submitted a report by the Interim Head of Adult Social Work Services (1) informing of the roll out of rehabilitation teams across all localities in North Lanarkshire; (2) detailing the background relative thereto; (3) outlining the roles of rehabilitation teams, their operational structure and reporting lines following the outcome of an integration review; (4) providing a six monthly performance update following the implementation of integrated rehabilitation teams; (5) detailing that the Integrated Operational Group are to undertake a review with a view to agreeing a sustainable model, taking into account leadership and administrative support, and (6) outlining the implications associated with the development of rehabilitation teams.

Decided: that it be noted that a process is to be put in place to agree a sustainable model, taking into account leadership, administrative support, an appropriate skill mix and identification of clear professional governance through the Integrated Operational Group.

Councillor Cameron, prior to the consideration of the following item of business, having declared an interest, by virtue of a family members involvement in testing the new Community Alarm System, had further declared that the interest was so remote that it did not preclude his participation in the consideration of this matter.

HOME SUPPORT IMPLEMENTATION PLAN

5. With reference to paragraph 5 of the Minute of the meeting of this Committee held on 9 May 2019, there was submitted a report by the Interim Head of Adult Social Work Services (1) providing an update on the development of the new model of Home Support; (2) informing that Home Support is to be transformed in North Lanarkshire, fitting the aspirations for a One North Lanarkshire; (3) detailing the aim to have the management of Home Support located in a central base by February 2020 and using electronic dynamic scheduling to increase efficiencies and capacity in both management and service delivery; (4) intimating that the proposal for the Home Support Service be established in two parts, namely Assessment and Planning and Long Term Service Delivery; (5) highlighting that a report on the further development of the Community Alarm Service within the Home Support redesign had been approved by the Integration Joint Board on 12 June 2019; (6) outlining the HR implications to the Council; (7) summarising the community and action plans, and (8) enclosing, within the appendices to the report, a number of documents supporting the information contained within the narrative to the report.

During consideration of the report, a concern was expressed that more detail was required on the proposals. In response, the Convener confirmed that further information would be brought to the Committee before a final decision was made on this matter.

Decided:

- (1) that the report be remitted to the Integration Joint Board for consideration;
- (2) that a progress report be submitted to a future meeting of this Committee, and
- (3) that the report be otherwise noted.

ADULT HEALTH AND SOCIAL CARE PERFORMANCE REPORT - QUARTER 4 2018/19

6. There was submitted a report by the Chief Officer, Health and Social Care (1) outlining the performance data for the period 1 January to 31 March 2019 (Quarter 4) and associated trend information, as detailed in Appendix 1 to the report, and (2) advising of the areas identified for improvement and planned actions, as detailed in Appendix 2 to the report.

Decided: that the report be noted.

MENTAL HEALTH STRATEGY AND MENTAL HEALTH OFFICER SERVICE DELIVERY

7. With reference of paragraph 4 of the Minute of the meeting of this Committee held on 9 May 2019, there was submitted a report by the Interim Head of Adult Social Work Services (1) providing an update on the proposals for the Mental Health Officer (MHO) Service and the Mental Health Practitioner Trainee Scheme in North Lanarkshire; (2) highlighting the Out of Hours MHO Service provision; (3) outlining three alternative options for the preferred MHO Service Model in order to maximise the current MHO Resource and to respond flexibly and judiciously to statutory demand; (4) summarising available options to provide a more sustainable structure for the MHO Service Out of Hours, and (5) detailing a pilot scheme for the Mental Health Trainee Practitioner Scheme.

Decided:

- (1) that the development of the MHO Service be taken forward in tandem with the NL Health and Care Partnership Integration Review and be aligned, with agreed changes to organisational structure, in consultation with partners;
- (2) that option 3 comprising North and South teams, outlined within the report, be agreed as a preferred MHO Service Model;
- (3) that the commitment and proposal for the Mental Health Trainee Practitioner Scheme and Service Improvement be agreed, in principle;
- (4) that the options proposed, in principle, for restructuring the MHO Out of Hours Service, complementing the remodelling of the day time MHO Service, be agreed, and
- (5) that the report be otherwise noted.

NORTH LANARKSHIRE (ADULT SOCIAL CARE & HOUSING) REVENUE MONITORING REPORT PERIOD 4 - 1 APRIL TO 19 JULY 2019

8. There was submitted a report by the Interim Head of Adult Social Work Services (1) providing a summary of the financial performance of the Health and Social Care Partnership (H & SCP) North Lanarkshire (Adult Social Care and Housing) for the period 1 April to 19 July 2019 (Period 4) with major outturn variances highlighted and explained in accordance with the Council's approved financial regulations; (2) reporting the projected outturn as at 31 March 2020; (3) highlighting that the 2019/20
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budget reflects a transfer of activities linked to Children and Families, and Justice Services to the Council's Education and Families Directorate.

Decided: that the report be noted.

SOCIAL WORK CAPITAL MONITORING REPORT FOR PERIOD 4 (1 APRIL TO 19 JULY 2019)

9. There was submitted a report by the Interim Head of Adult Social Work Services (1) advising of the overall projected financial position for the Social Work Capital Programme 2019/20 for the period from 1 April to 19 July 2019; (2) providing an update on the financial performance of the Social Work Capital Programme for that period, and (3) detailing, in the appendix to the report, the projected financial position.

Decided: that the financial position for the 2019/20 Social Work Capital Programme be noted.

SUNDRY DEBT WRITE OFF 2019

10. There was submitted a report by the Head of Children, Families and Justice Social Work Services (1) summarising the outstanding debtor accounts which were deemed uncollectable, following all attempts at recovery, or were considered uneconomically viable to continue pursuing; (2) advising that the Head of Financial Solutions, in terms of her delegated authority, had written off debts under £500, amounting to £14,513.62, and (3) seeking approval to write off debts greater than £500, amounting to £44,460.91.

Decided:

- (1) that the decision of the Head of Financial Solutions, under delegated authority, to write off debts under £500, totalling a net figure of £14,513.62, be noted;
- (2) that the write off of £44,460.91, which included debts greater than £500, be approved, and
- (3) that the report be remitted to the Finance and Resources Committee.

AIDS FOR DAILY LIVING FRAMEWORK AGREEMENT

11. There was submitted a report by the Interim Head of Planning, Performance and Quality Assurance (1) seeking approval to appoint eight contractors, as detailed within the report, to a framework agreement for Aids for Daily Living; (2) outlining that the framework agreement is divided into eight lots; (3) advising that the framework has an initial period of three years, anticipated to commence on 1 October 2019, with the option to extend for an additional year; (4) informing that the estimated total value of the framework is £2,800,000 including the option to extend, and (5) intimating that the recommendation followed the completion of a procurement exercise, where the tenders recommended for contract award had been evaluated as the most economically advantageous tenders in terms of cost and quality for the Council.

Decided: that the appointment of eight contractors for eight lots, as detailed within the report, to the Aids for Daily Living Framework be approved.

CONFERENCE

12. There was submitted a report by the Head of Legal and Democratic Solutions advising of action taken, under delegated authority, following consultation with the Convener, to arrange the attendance of one Member at a conference entitled “The Annual Social Work Conference 2019” which took place on 12 and 13 June 2019 in Crieff Hydro.

Decided: that the action taken by the Head of Legal and Democratic Solutions, in arranging for one Member to attend the Conference, be noted.