

North Lanarkshire Council

Report

Adult Health and Social Care Committee

approval noting

Ref

Date 17/11/20

Notification of Self Directed Support Interim Contracts

From Morag Dendy, Head of Performance, Planning & Quality Assurance

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Executive Summary

The purpose of this report is to notify committee regarding the award of interim contracts for Self-Directed Support, which are being used to provide a continuation of the service delivery of the current individual Service Users.

The awards have been made utilising the Council's Negotiated Tender Procedure (NTP). These negotiated contracts are being placed on an interim basis (envisioned for up to 9 months) to be used while a new contract award procedure is undertaken to secure longer term arrangements for existing and new Service Users.

A competitive tender procedure is currently underway, with the NTP being utilised as an interim measure to ensure continuity of service delivery until such time as the new contract is awarded.

The contract award procedure will be advertised in a separate Notice, and will be open to existing and new Service Providers to the Council, and be used for the longer term requirements of Self Directed Support. The procurement procedure is currently underway and due to be completed by February 2021.

Recommendations

It is recommended that the Committee notes the action taken to award the interim contracts for Self-Directed Support Services in the Council area.

The Plan for North Lanarkshire

Priority Improve the health and wellbeing of our communities

Ambition statement (12) Ensure our residents are able to achieve, maintain, and recover their independence through appropriate supports at home and in their communities

1. Background

1.1 The Social Care (Self-Directed Support) (Scotland) Act 2013 is based on five main principles:

- Involvement
- Information and Choice
- Collaboration
- Dignity
- A Right to take part in Community Life

1.2 The Act gave people who required local authority support four options through which any assessed unmet priority need could be met:

1. Direct Payment – where the person receives funding in lieu of any supports or services and arranges their own support
2. Individual Service Fund (ISF) - where the person chooses a support provider organisation and directs the support
3. Local authority organised or arranged support
4. Any combination of the above

1.3 Experience of implementing SDS (Self Directed Support) in North Lanarkshire extends beyond when the Act came into force in 2014. Individual Funding has been the main operating system for adults with complex ongoing support needs since 2010. In North Lanarkshire, SDS has always meant ensuring that people have as much choice and control as possible in overcoming life difficulties that they may face. The approach is based on promoting independence and social inclusion and minimising reliance on paid support.

2. Report

2.1 Self-directed support "SDS" is the method of arranging support in a tailor made way so our "Service Users", who are our most vulnerable people (includes: older adults; adults; and, young people), can live more independently.

2.2 The Self Directed Support Framework Agreements came to an end on 31 May 2020.

2.3 To maintain relationships and provide continuity for existing Service Users, a Voluntary ex ante Transparency (VEAT) Notice, Reference No: MAY386898, was published on 18/05/20.

2.4 Following completion of a successful 10 day standstill period, Interim Contracts for Self-Directed Support Services were awarded to existing Service Providers of 'Self-Directed Support' services, Reference No: AUG392830, which was published on 19/08/20.

2.5 A negotiated contract was agreed with 29 providers for a total value of up to (excluding VAT): £37.5m representing the individual budgets for each person supported under the 4 options of the SDS Act. This is considered to be the best value available to ensure service delivery is not impacted. It will be for a period of nine months, the minimum period within which a regulated above EU-threshold procurement process can be completed.

- 2.6 These contracts are limited duration, as under a separate exercise, the intention is to incorporate these requirements alongside the future Home-care support requirements, establishing a longer term arrangement, with flexibility to consider new and existing Service Providers. Current and future arrangements aim to offer maximum choice and control for people in the design and delivery of the support they require whilst also ensuring fair working practices across the care sector.
- 2.7 The current Service Providers, have over many years built relationships with the existing group of individual Service Users.
- 2.8 Officers from Social Work Quality Assurance team will be responsible for managing the Contract which will be undertaken in accordance with the Council's agreed approach to Contract and Supplier Management.

3. Equality and Diversity

3.1 Fairer Scotland Duty

This Contract will work towards improving the health and wellbeing of our communities by assisting the Council to ensure our residents are able to achieve, maintain, and recover their independence through appropriate supports at home and in their communities.

3.2 Equality Impact Assessment

The Council will continue to carry out equality impact assessments to determine if policies, practices, decisions, functions and strategies identify any negative impact on any particular group covered by the protected characteristics of the Equality Act 2010.

4. Implications

4.1 Financial Impact

To maintain relationships and provide continuity for existing Service Users with Individual Budgets, the total value of the Interim Contracts awarded is up to £37.5m, exclusive of VAT. The costs associated with contract delivery will be contained within the Social Work Revenue budget over financial year 2020/2021.

4.2 HR/Policy/Legislative Impact

The original contract is being used as a basis for the NTP, it will be a requirement that each Service provider continues to deliver good quality support throughout its duration.

Each of the 29 Provider are Living Wage Accredited Employers.

4.3 Environmental Impact

N/A

4.4 Risk Impact

Risk will be minimised and managed by a designated Contract Manager in accordance with the works specification and in line with the Council's agreed approach to Contract and Supplier Management

5. Measures of success

5.1 It is anticipated that the award of the Contract will deliver the following successful outcomes:

- The appointment of Service Providers who have the experience and capability to deliver, high quality and responsive services;
- The procurement procedure is compliant with the procurement legislation and internal procedures;
- That best value is both demonstrable and achieved

6. Supporting documents

6.1 List of Provider Details.



Morag Dendy
Head of Planning, Performance and Quality Assurance

Name and address of the contractors:

Cornerstone
One Wellwynd, 35 Wellwynd
Airdrie
ML6 0BN
UK
The contractor is an SME: Yes

ENABLE Scotland
Inspire House, Eurocentral, 3 Renshaw Place
Lanarkshire
ML1 4UF
UK
The contractor is an SME: Yes

Support For Ordinary Living
58-60 Albert Street
Motherwell
ML1 1PR
UK
The contractor is an SME: Yes

C-Change Scotland
Suite 3, Melisa House, Festival Court, Brand Place
Glasgow
G51 1DR
UK
The contractor is an SME: Yes

Capability Scotland
Osborne House, 1 Osborne Terrace
Edinburgh
EH12 5HG
UK
The contractor is an SME: Yes

Aspire Housing & Personal Development Services
Unit 33, Ladywell Business Centre, 94 Duke Street
Glasgow
G4 0UW
UK
The contractor is an SME: Yes

Sense Scotland
43 Middlesex Street, Kinning Park
GLASGOW
G41 1EE
UK
The contractor is an SME: Yes

LAMH
17/19 Cadzow Street
Hamilton
ML3 6EE
UK
The contractor is an SME: Yes

Partners in play
CentrePoint, 70 Smith Avenue
Wishaw
ML2 0LD
UK
The contractor is an SME: Yes

Inclusion
ClydeWay House, 813 South Street
Glasgow
G14 0BX
UK
The contractor is an SME: Yes

Potential Living
John Thomson House, Glencairn street
Motherwell
ML1 1TT
UK
The contractor is an SME: Yes

Lanarkshire Care Partners
Calder House, South Caldeen Road
Coatbridge
ML5 4EG
UK
The contractor is an SME: Yes

Enhance Living Support Services
Brancluith Buisness centre, Townhead
Hamilton
ML3 7DP
UK
The contractor is an SME: Yes

Bedtime Angels Home Care Ltd
8 Landsdowne Gardens
Hamilton
ML3 7DH
UK
The contractor is an SME: Yes

Turning Point Scotland
54 Govan Road

Glasgow
g51 1jl
UK
The contractor is an SME: No

Bespoke Clinical Care
Units 3-4 128 Almada Street
Hamilton
ML3 0EW
UK
The contractor is an SME: Yes

Deafblind Scotland
1 Neasham Drive
Kirkintilloch
G66 3FA
UK
The contractor is an SME: Yes

Quarriers
Quarriers Village, Bridge of Weir
Renfrew
PA11 3SX
UK
The contractor is an SME: No

Action for Children
3 The Boulevard (Company Registered Address), Ascot Road
Watford, Hertfordshire
WD18 8AG
UK
The contractor is an SME: No

Key Housing Association Ltd
The Square, 70 Renton Street
Glasgow
g4 0ht
UK
The contractor is an SME: No

Loretto Care
Lipton House, 170 Crown St Glasgow
GLASGOW
G5 9XD
UK
The contractor is an SME: No

Penumbra
Norton Park , 57 Albion Road
Edinburgh
EH7 5QY

UK

The contractor is an SME: No

Richmond Fellowship Scotland

3 Buchanan Gate, Buchanan Gate Business Park, Cumbernauld Rd, North Lanarkshire

Glasgow

G33 6FB

UK

The contractor is an SME: No

Allied Healthcare Group Limited

Cavendish House, Lakhpur Court, Staffordshire Technology Park

Stafford

ST18 0FX

UK

The contractor is an SME: No

Lifeways Community Care

Fisher Building 118 Garratt Lane, Wandsworth

London

SW18 4DJ

UK

The contractor is an SME: No

ILS Scotland, Mears Care Scotland

Unit 9, Hillfoots Business Village, Alva Industrial Estate

Alva

FK12 5DQ

UK

The contractor is an SME: No

Real Life Options

30 West High Street

Inverurie

AB51 3QR

UK

The contractor is an SME: No

Scottish Autism

Hilton House Alloa Business Park Whins Road

Alloa

FK10 3SA

UK

The contractor is an SME: No

Local Lanarkshire Care

The Old School Business Centre, 40 Rochsolloch Road

Airdrie

ML6 9BG

UK

The contractor is an SME: Yes